
RE: Other: Victimization of employee

1 message

Board of Governors of Federal Reserve System - Public Affairs <BDM-public-affairs-frb@frb.gov> Fri, Jul 9, 2021 at 10:07 AM
To: Leonard C Williams III <Brokerc3@gmail.com>

Dear Leonard C. Williams, III:

Thank you for your recent correspondence concerning a complaint against Wells Fargo Bank.

The Federal Reserve Consumer Help website is the Federal Reserve's central resource for consumers who have a complaint or question about a bank. With the FRCH, the Federal Reserve has consolidated and streamlined its consumer complaint and inquiry process. Consumers may call a toll-free number (888-851-1920 or 877-766-8533 TTY), fax (877-888-2520). These representatives will put consumers in touch with the appropriate Reserve Bank or agency to address their complaint or inquiry.

It is important to note that the Federal Reserve supervises bank holding companies, state banks that are members of the Federal Reserve System, certain savings, cooperative, and foreign banks, and certain corporations and affiliates. Complaints filed against member banks are investigated by the twelve regional Federal Reserve Banks. The Reserve Bank will investigate each issue raised in your letter and ask the bank involved for information and records in response to your complaint. The Reserve Bank will analyze the bank's response to your complaint to ensure that your concerns have been addressed and will send a letter to you about our findings. If the investigation reveals that a federal law or regulation has been violated, you will be informed of the violation and the corrective action the bank has been directed to take.

I hope this information is helpful.

Sincerely,
Board Staff

From: Leonard C Williams III <Brokerc3@gmail.com>

Date: Thursday, July 8, 2021 12:00 AM

Reference Number: 202100106212

Wells Fargo bank victimized me. This bank has caused me permanent damage and I am disabled. I suffer extremely every day. I am of the belief that you already know this.

This bank could be the good guy again if it will save what life I have left here in Charlotte. I am disabled for life.

There is no need to reply to this message. Here are my concerns:

-this bank may have attempted to prejudice you with illegally obtained healthcare records. Those records can be explained and were none of anyone's business in the first place. I am a kindhearted man who tries very hard to do right, after having lived a very hard life.

-they may have used a similar tactic by accusing me of some horrible wrongdoing. In this event they may even have people who will back up their story. Not sure if this has happened. What I will say is that my life is complex, as are the situations I have found myself in. I need to be able to respond to any accusations. I have not done anything grotesquely wrong in my life and any and all of any accusations can be explained.

-I want you to ask this bank to make it right for me, and for me to also have the opportunity to help it. What is happening to this bank is terrible. I just read that they had to cancel lines of credit. In a given week, I may have only 1 hour to give to help them. In some weeks I may have more. Possibly as many as 8 to 10 hours. There will be weeks that I have no hours. I am of the belief that

I could contribute greatly to the progress of this bank in its effort to turn over a new leaf.