
RE: Board Members

1 message

Board of Governors of Federal Reserve System - Public Affairs <BDM-public-affairs-frb@frb.gov> Mon, May 16, 2022 at 4:19 PM
To: Leonard Williams III <brokerc3@gmail.com>

Dear Leonard Williams, III:

Thank you for your recent correspondence concerning a complaint against Wells Fargo Bank.

The Federal Reserve Consumer Help website is the Federal Reserve's central resource for consumers who have a complaint or question about a bank. With the FRCH, the Federal Reserve has consolidated and streamlined its consumer complaint and inquiry process. Consumers may call a toll-free number (888-851-1920 or 7-1-1 (via a relay service) TTY), or fax (877-888-2520). These representatives will put consumers in touch with the appropriate Reserve Bank or agency to address their complaint or inquiry.

It is important to note that the Federal Reserve supervises bank holding companies, state banks that are members of the Federal Reserve System, certain savings, cooperative, and foreign banks, and certain corporations and affiliates. Complaints filed against member banks are investigated by the twelve regional Federal Reserve Banks. The Reserve Bank will investigate each issue raised in your letter and ask the bank involved for information and records in response to your complaint. The Reserve Bank will analyze the bank's response to your complaint to ensure that your concerns have been addressed and will send a letter to you about our findings. If the investigation reveals that a federal law or regulation has been violated, you will be informed of the violation and the corrective action the bank has been directed to take.

I hope this information is helpful.

Sincerely,
Board Staff

From: Leonard Williams III <brokerc3@gmail.com>

Date: Sunday, May 15, 2022 12:00 AM

Reference Number: 202200085096

Hi,

Wells Fargo committed terrible crimes against me. You are aware of this. Wells Fargo also illegally obtained my healthcare records. You know this because people in your agency have seen those healthcare records. I would ask that you consider these serious crimes in your regulatory actions with this bank. You have yet to impose any sort of disciplinary action on the bank for these horrible crimes. I would ask that you consider what has happened to me when you evaluate lifting the asset cap.

To not punish this bank for what it has done to me is to to disacknowledge my humanity and the humanity of others with mental illness. It appears to be the opinion of the Justice Department and the Federal Reserve that the people at Wells Fargo are worth infinitely more than anyone else. I do not agree. I believe that there is room for people like me - people who have had a hard life, and who had a lot to overcome, and who overcame it all - I believe that there is room for us to matter.

This bank has destroyed my life and left me disabled with a very severe brain injury. It has done this by committing a criminal massacre that you are aware of. It has not done anything to help me or to make it right.