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|----------------------|-------------------------|----------------|------------------------------|
| Consumer Name: | LEONARD WILLIAMS | Date/Time: | 4/17/2019 5:58 PM to 6:01 PM |
| DOB: | 11/1/1980 | Employee Name: | Ginger Marsh BS, CSAC |
| Address: | [REDACTED] | Program: | MCT803 |
| Visit Type/CPT Code: | Initial Call / H2011 HF | | |

INITIAL CALL

Consumer's First Name:
LEONARD

Consumer's Last Name:
WILLIAMS

Consumer Date of Birth:
11/1/1981

Consumer's Home Phone Number:

Consumer's Cell Phone Number:

Insurance:

Consumer's Address

Street:
13009 YORKRIDGE DRIVE APT 214

City:
CHARLOTTE

State:
NC

County:
MECKLENBURG

Zip Code:
28273

Caller/Referral Source Name:
SELF VIA JENNIFER COX/FRIEND

Relationship to Consumer: SELF

Caller's/Referral Source's Phone Number: [REDACTED]

Reason for the Call: IC RECEIVED THREE WAY CALL BETWEEN CONSUMER AND HIS FRIEND JENNIFER. HIS FRIEND IS CONCERNED DUE TO PARANOIA AND VAGUE SI TEXTS FROM CONSUMER. CONSUMER INITIALLY ONLY WANTED TO SPEAK W/MCT OVER PHONE. CONS FRIEND DENIED SAFETY CONCERNS. HOWEVER, CONSUMER CALLED BACK AND AGREED TO DISPATCH

Is the consumer in immediate danger?: No

Presenting Problem(s): Psychotic

Is this an Engagement Consumer?

(This is only applicable to the MCT 803 program): No

MCT/Engagement Team Member Spoken to regarding dispatch: MCT CM/AR

Next Task: DISPATCH CLINICIANS WITH ETA OF 30 MINUTES.

Employee Signature

1/28/2020

After document loads, press CTRL+P to print — Then hit the 'X' in the corner to close.

Ginger Marsh BS CSAC

4/17/19 6:20 PM
Ginger Marsh
BS, CSAC

Approved by KM1 on 4/29/19

SANTÉCorporate Office
12200 Tech Rd. Suite 330
Silver Spring, MD 20904**CriSyS**810 Tyvola Rd Suite 126
Charlotte, NC 28217

| | | | |
|----------------------|-----------------------|----------------|------------------------------|
| Consumer Name: | LEONARD WILLIAMS | Date/Time: | 4/17/2019 7:39 PM to 7:42 PM |
| DOB: | 11/1/1980 | Employee Name: | Alli Roe BSW |
| Address: | [REDACTED] | Program: | MCT803 |
| Visit Type/CPT Code: | TX/Crisis Plan / 1234 | | |

TREATMENT/CRISIS PLAN

PROBLEM AND GOAL ONE: MENTAL HEALTH - Consumer is experiencing life problems and/or a crisis associated with a mental health concerns. **GOAL -** To stabilize the mental health crisis and maintain the highest level of functioning.

Objectives: -LEONARD TO REST TONIGHT AND OCCUPY HIS MIND WITH POSITIVE THINGS SUCH AS READING OR WORKING ON HIS WEBSITE DESIGNS.

-LEONARD TO CONSIDER ACCESSING MCT PROVIDED RESOURCES FOR OUTPATIENT MH SERVICES OR MH EVAL INCLUDING: EASTOVER PSYCHIATRICS, AMARA WELLNESS, OR MONARCH.

-LEONARD TO CONSIDER UTILIZING THE CRISIS TEXT LINE OR REAL TALK CRISIS LINE WHEN HE IS STRESSED.

-LEONARD TO CALL MCT 24/7 IF NEEDED IN FUTURE.

BARRIERS

Potential Barriers for Treatment: Fees, Communication, Confidentiality, Resistance

SERVICES PROVIDED

Services provided during this call: General Information, Supportive Talk

REFERRAL SERVICES

Referral Service Requested by MCT (check all that apply): Future Psych Eval, Community Support, MCO/LME

Did the consumer, legal guardian, and/or other authorized representative participate in the treatment planning.: Yes

I have received a copy of my treatment plan.: YES

Individuals or Organizations providing input into plan: Consumer

CONSUMER SIGNATURE FILED

Consumer/Guardian Signature on File: No

MCT WAS UNABLE TO OBTAIN CONS SIGNATURE DUE TO CONS PARANOID STATE.

REVIEW DATES

Clinician has reviewed with consumer the above problems and goals on the following dates: 04/18/2019

Progress in consumer's recovery or gains in goals: MCT UNABLE TO REACH CONS FOR F/U, NO VOICEMAIL AVAILABLE.

Clinician has reviewed with consumer the above problems and goals on the following dates: 04/19/2019

Progress in consumer's recovery or gains in goals: MCT UNABLE TO REACH CONS FOR F/U, NO VOICEMAIL AVAILABLE.

TRANSITION PLANNING

Clinician has reviewed with consumer transitioning into another level of care on the following date: 04/19/2019

Outcome of Transition: UNKNOWN- MCT HAS BEEN UNABLE TO REACH CONS FOR F/U.

Employee Signature

1/28/2020

After document loads, press CTRL+P to print — Then hit the 'X' in the corner to close.

4/17/19 7:42 PM
Alli Roe
BSW

Approved by KM1 on 4/29/19