



PO BOX 489
NEWARK, NJ 07101-0489

Billing period
Account number
Invoice number

Nov 22, 2018 - Dec 21, 2018
622897967-00001
7782289952

KEYLINE



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

See last page for payment options.

Questions? Visit vzw.com/contactus

Hi Leonard, here's your bill for this month.



Balance past due

\$64.68



One-time charges

page 3

\$35.16



The new Verizon Plan Single Smartphone 5 GB

\$40.00



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page 5

\$69.24



Surcharges

\$3.05

Taxes and government fees

\$3.88

Total due

\$216.01

\$64.68 due immediately

\$151.33 due January 13



What's changed

Last month

October 22 - November 21

Balance past due \$242.50

One-time charges \$2.53

Monthly charges \$109.24

Surcharges \$2.00

Taxes and gov. fees \$2.41

\$358.68

This month

November 22 - December 21

Balance past due \$64.68

One-time charges \$35.16

See next page for details.

Monthly charges \$109.24

Surcharges \$3.05

Taxes and gov. fees \$3.88

\$216.01

Next month

December 22 - January 21

To preview next month's bill go to vzw.com/nextbillsummary



Balance past due

Previous balance	\$358.68
Payment received - Thank you (Nov 24)	-\$133.00
Payment received - Thank you (Dec 14)	-\$74.00
Payment received - Thank you (Dec 14)	-\$10.00
Payment received - Thank you (Dec 22)	-\$77.00

\$64.68

Please pay immediately.



One-time charges

Plan and account

Late fee for amount due December 13	\$1.16
Agent assist fee Nov 24	\$7.00
Agent assist fee Dec 10	\$7.00

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Reconnect fee	\$20.00
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\$35.16



The new Verizon Plan Single Smartphone 5 GB

5 GB Shared Data, Carryover Data, Unlimited Talk and Text
+ 3.922 GB extra

Monthly charges (Dec 22 - Jan 21)

\$40.00

\$40.00

Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as you remain on The new Verizon Plan Single Smartphone 5 GB plan. Enroll using the My Verizon app, or at vzw.com/myverizon.

Shared data usage

Used/Allowance



1.022 of 8.922 GB



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1.023 GB

Types of data you used

Used/Allowance



The new Verizon Plan Single Smartphone 5 GB

1.022 / 5 GB



Carryover from last month (Nov 22 - Dec 21)

0 / 3.922 GB

3.978 GB of unused data will carry over to next month (Dec 22 - Jan 21)

Unused Carryover data from last month expired December 21.

Estimated top activities*



Web & Apps
43%



Gaming
20%



Social
9%

*Top activities are estimated for general information purposes only.

Usage history

Nov 22 - Dec 21



1.022 / 8.922 GB

Oct 22 - Nov 21



1.077 / 5 GB



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Data usage

1.023 GB

Estimated top activities



Web & Apps
43%



Gaming
20%



Social
9%

Smartphone line access (Dec 22 - Jan 21)	\$20.00
Device payment 23 of 24 (\$869.99/24mo) \$36.24 remaining after this month (Agreement 1036457450)	\$36.24
Total Mobile Protection (Dec 22 - Jan 21)	\$13.00

\$69.24



Surcharges

Fed Universal Service Charge	\$1.65
Regulatory Charge	\$0.17
Administrative Charge	\$1.23

\$3.05



Taxes and government fees

NC State 911 Fee	\$0.65
NC Telecom Relay Srvs Surchg	\$0.08
NC State Telecom Sales Tax	\$2.04
NC State Sales Tax	\$0.09
Mecklenburg Cnty Telecom Sales	\$0.97
Mecklenburg Cnty Sales Tax	\$0.04
Mecklenburg Cnty PT Sales Tax	\$0.01

\$3.88

Surcharges and taxes are charged per line. A detailed copy of your bill is available in My Verizon.



Leonard Williams

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Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Nov 22	4:28 PM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Nov 23	7:22 PM	980.434.0541	Charlotte, NC	Incoming, CL	2	--	--	--
Nov 23	8:01 PM	980.434.0541	Charlotte, NC	Incoming, CL	9	--	--	--
Nov 24	1:12 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--
Nov 24	1:22 PM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Nov 24	3:09 PM	704.607.3908	Charlotte, NC	Incoming, CL	21	--	--	--
Nov 24	5:48 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Nov 24	6:28 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Nov 24	6:57 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	10	--	--	--
Nov 24	10:04 PM	877.447.3938	Charlotte, NC	Toll-Free, CL	17	--	--	--
Nov 25	10:40 AM	877.447.3938	Charlotte, NC	Toll-Free, CL	33	--	--	--
Nov 25	11:34 AM	702.913.1700	Charlotte, NC	Las Vegas, NV	1	--	--	--
Nov 25	11:35 AM	480.463.8308	Charlotte, NC	Phoenix, AZ	25	--	--	--
Nov 25	1:55 PM	704.607.3908	Charlotte, NC	Incoming, CL	63	--	--	--
Nov 25	6:56 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--
Nov 25	9:52 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	3	--	--	--
Nov 25	10:52 PM	423.213.3176	Charlotte, NC	Incoming, CL	6	--	--	--
Nov 26	10:46 AM	800.823.4086	Charlotte, NC	Toll-Free, CL	6	--	--	--
Nov 26	11:12 AM	800.972.3030	Charlotte, NC	Toll-Free, CL	17	--	--	--
Nov 26	11:34 AM	866.961.9253	Charlotte, NC	Toll-Free, CL	24	--	--	--
Nov 26	12:00 PM	877.479.3557	Charlotte, NC	Toll-Free, CL	11	--	--	--
Nov 26	12:12 PM	980.434.0541	Charlotte, NC	Incoming, CL	27	--	--	--
Nov 26	12:39 PM	980.613.4483	Charlotte, NC	Charlotte, NC	2	--	--	--
Nov 26	12:42 PM	980.434.0541	Charlotte, NC	Statesvl, NC	2	--	--	--
Nov 26	12:44 PM	980.434.0541	Charlotte, NC	Statesvl, NC	10	--	--	--
Nov 26	1:26 PM	704.644.7000	Charlotte, NC	Charlotte, NC	2	--	--	--
Nov 26	1:28 PM	877.479.3557	Charlotte, NC	Toll-Free, CL	9	--	--	--
Nov 26	1:36 PM	704.644.7000	Charlotte, NC	Incoming, CL	18	--	--	--
Nov 26	1:54 PM	704.545.2868	Charlotte, NC	Charlotte, NC	2	--	--	--
Nov 26	1:57 PM	704.398.4437	Charlotte, NC	Charlotte, NC	5	--	--	--
Nov 26	2:32 PM	980.500.0979	Charlotte, NC	Incoming, CL	1	--	--	--
Nov 26	3:11 PM	423.213.3176	Charlotte, NC	Incoming, CL	7	--	--	--
Nov 26	3:17 PM	704.358.2990	Charlotte, NC	Charlotte, NC	5	--	--	--
Nov 26	3:22 PM	704.358.2990	Charlotte, NC	Charlotte, NC	1	--	--	--
Nov 26	3:23 PM	704.358.2990	Charlotte, NC	Charlotte, NC	6	--	--	--
Nov 26	3:29 PM	704.358.2990	Charlotte, NC	Charlotte, NC	3	--	--	--
Nov 26	3:30 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Nov 26	3:51 PM	877.479.3557	Charlotte, NC	Toll-Free, CL	2	--	--	--
Nov 26	3:52 PM	877.479.3557	Charlotte, NC	Toll-Free, CL	49	--	--	--
Nov 26	5:21 PM	704.607.3908	Charlotte, NC	Incoming, CL	32	--	--	--
Nov 26	6:45 PM	704.320.1425	Charlotte, NC	Incoming, CL	4	--	--	--
Nov 27	11:57 AM	704.220.2240	Charlotte, NC	Incoming, CL	5	--	--	--
Nov 27	1:34 PM	704.208.9752	Charlotte, NC	Incoming, CL	1	--	--	--
Nov 27	2:38 PM	866.961.9253	Charlotte, NC	Toll-Free, CL	1	--	--	--
Nov 27	2:38 PM	800.823.4086	Charlotte, NC	Toll-Free, CL	1	--	--	--
Nov 27	2:38 PM	800.823.4086	Charlotte, NC	Toll-Free, CL	1	--	--	--
Nov 27	2:39 PM	800.972.3030	Charlotte, NC	Toll-Free, CL	13	--	--	--



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Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Nov 27	3:25 PM	980.434.0541	Charlotte, NC	Incoming, CL	6	--	--	--
Nov 27	3:33 PM	800.233.0557	Charlotte, NC	Toll-Free, CL	13	--	--	--
Nov 27	5:05 PM	980.434.0541	Charlotte, NC	Statesvl, NC	12	--	--	--
Nov 27	5:22 PM	980.434.0541	Charlotte, NC	Statesvl, NC	1	--	--	--
Nov 27	5:22 PM	980.434.0541	Charlotte, NC	Statesvl, NC	1	--	--	--
Nov 27	5:22 PM	980.434.0541	Charlotte, NC	Incoming, CL	9	--	--	--
Nov 27	5:31 PM	980.434.0541	Charlotte, NC	Statesvl, NC	2	--	--	--
Nov 27	5:33 PM	980.434.0541	Charlotte, NC	Statesvl, NC	7	--	--	--
Nov 27	5:40 PM	980.434.0541	Charlotte, NC	Statesvl, NC	17	--	--	--
Nov 27	6:06 PM	980.434.0541	Charlotte, NC	Statesvl, NC	5	--	--	--
Nov 27	6:44 PM	803.524.9977	Charlotte, NC	Rock Hill, SC	1	--	--	--
Nov 27	6:57 PM	704.320.1425	Charlotte, NC	Monroe, NC	33	--	--	--
Nov 27	7:56 PM	480.463.8308	Charlotte, NC	Phoenix, AZ	43	--	--	--
Nov 27	8:43 PM	704.622.5822	Charlotte, NC	Incoming, CL	1	--	--	--
Nov 27	9:32 PM	480.463.8308	Charlotte, NC	Phoenix, AZ	8	--	--	--
Nov 27	9:41 PM	480.463.8308	Charlotte, NC	Phoenix, AZ	25	--	--	--
Nov 27	10:58 PM	704.607.3908	Charlotte, NC	Incoming, CL	39	--	--	--
Nov 28	2:33 PM	980.434.0541	Charlotte, NC	Incoming, CL	1	--	--	--
Nov 28	2:35 PM	980.434.0541	Charlotte, NC	Statesvl, NC	6	--	--	--
Nov 28	2:42 PM	704.588.4249	Charlotte, NC	Charlotte, NC	1	--	--	--
Nov 28	2:51 PM	704.588.3456	Charlotte, NC	Charlotte, NC	2	--	--	--
Nov 28	2:53 PM	704.588.0760	Charlotte, NC	Charlotte, NC	1	--	--	--
Nov 28	2:54 PM	704.817.8101	Charlotte, NC	Charlotte, NC	1	--	--	--
Nov 28	3:04 PM	828.733.8858	Charlotte, NC	Newland, NC	1	--	--	--
Nov 28	3:05 PM	828.387.0150	Charlotte, NC	Beech MT, NC	16	--	--	--
Nov 28	3:34 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	12	--	--	--
Nov 28	3:54 PM	828.387.0895	Charlotte, NC	VM Deposit, CL	2	--	--	--
Nov 28	4:00 PM	704.527.4811	Charlotte, NC	Charlotte, NC	9	--	--	--
Nov 28	4:17 PM	828.773.1257	Charlotte, NC	VM Deposit, CL	2	--	--	--
Nov 28	4:19 PM	828.733.7172	Charlotte, NC	Newland, NC	1	--	--	--
Nov 28	4:21 PM	704.553.9130	Charlotte, NC	Charlotte, NC	1	--	--	--
Nov 28	4:39 PM	206.785.2175	Charlotte, NC	Seattle, WA	32	--	--	--
Nov 28	6:07 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Nov 28	11:05 PM	480.463.8308	Charlotte, NC	Phoenix, AZ	63	--	--	--
Nov 29	1:59 AM	480.463.8308	Charlotte, NC	Phoenix, AZ	47	--	--	--
Nov 29	3:42 AM	480.463.8308	Charlotte, NC	Phoenix, AZ	8	--	--	--
Nov 29	12:43 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Nov 29	1:42 PM	828.387.0150	Charlotte, NC	Beech MT, NC	4	--	--	--
Nov 29	1:45 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	3	--	--	--
Nov 29	1:50 PM	800.370.9180	Charlotte, NC	Toll-Free, CL	1	--	--	--
Nov 29	1:50 PM	800.370.9180	Charlotte, NC	Toll-Free, CL	49	--	--	--
Nov 29	2:46 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	5	--	--	--
Nov 29	3:11 PM	800.370.9180	Charlotte, NC	Toll-Free, CL	8	--	--	--
Nov 29	4:05 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Nov 29	4:44 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Nov 29	6:18 PM	423.213.3176	Charlotte, NC	Incoming, CL	6	--	--	--



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Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Nov 29	9:11 PM	423.213.3176	Wilkesbo/B, NC	Elizabthtn, TN	1	--	--	--
Nov 29	9:11 PM	423.213.3176	Wilkesbo/B, NC	Elizabthtn, TN	3	--	--	--
Nov 29	9:35 PM	877.447.3938	Linnville, NC	Toll-Free, CL	15	--	--	--
Nov 30	9:34 AM	423.213.3176	Linnville, NC	Incoming, CL	1	--	--	--
Nov 30	9:58 AM	828.260.2550	Linnville, NC	Banner Elk, NC	3	--	--	--
Nov 30	1:24 PM	877.447.3938	Newland, NC	Toll-Free, CL	3	--	--	--
Nov 30	1:35 PM	866.238.2420	Newland, NC	Toll-Free, CL	7	--	--	--
Nov 30	3:44 PM	704.607.3908	Newland, NC	Charlotte, NC	16	--	--	--
Nov 30	4:00 PM	704.607.3908	Wilkesbo/B, NC	Charlotte, NC	12	--	--	--
Nov 30	4:41 PM	828.260.2550	Newland, NC	Banner Elk, NC	8	--	--	--
Nov 30	5:07 PM	423.213.3176	Linnville, NC	Elizabthtn, TN	1	--	--	--
Nov 30	5:17 PM	866.572.5696	Linnville, NC	Toll-Free, CL	1	--	--	--
Nov 30	5:18 PM	800.828.7959	Linnville, NC	Toll-Free, CL	21	--	--	--
Nov 30	6:16 PM	828.260.2550	Linnville, NC	Banner Elk, NC	21	--	--	--
Nov 30	6:51 PM	423.213.3176	Linnville, NC	Incoming, CL	2	--	--	--
Nov 30	7:12 PM	423.213.3176	Linnville, NC	Incoming, CL	1	--	--	--
Nov 30	9:28 PM	865.333.0079	Banner Elk, NC	Knoxville, TN	2	--	--	--
Nov 30	9:37 PM	423.213.3176	Linnville, NC	Incoming, CL	1	--	--	--
Dec 1	1:18 AM	704.607.3908	Charlotte, NC	Incoming, CL	56	--	--	--
Dec 1	2:15 AM	704.607.3908	Charlotte, NC	Incoming, CL	19	--	--	--
Dec 1	11:34 AM	704.607.3908	Charlotte, NC	Incoming, CL	1	--	--	--
Dec 1	12:48 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	2	--	--	--
Dec 1	2:14 PM	888.742.5877	Charlotte, NC	Toll-Free, CL	7	--	--	--
Dec 1	2:23 PM	800.828.7959	Charlotte, NC	Toll-Free, CL	1	--	--	--
Dec 1	2:49 PM	704.609.8698	Charlotte, NC	VM Deposit, CL	2	--	--	--
Dec 1	3:01 PM	888.742.5877	Charlotte, NC	Toll-Free, CL	23	--	--	--
Dec 1	3:56 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Dec 1	4:27 PM	800.972.3030	Charlotte, NC	Incoming, CL	1	--	--	--
Dec 1	4:27 PM	800.600.9998	Charlotte, NC	Toll-Free, CL	20	--	--	--
Dec 1	5:18 PM	877.447.3938	Charlotte, NC	Toll-Free, CL	13	--	--	--
Dec 1	6:59 PM	877.447.3938	Charlotte, NC	Toll-Free, CL	2	--	--	--
Dec 1	7:00 PM	877.447.3938	Charlotte, NC	Toll-Free, CL	1	--	--	--
Dec 1	7:02 PM	888.323.4249	Charlotte, NC	Toll-Free, CL	1	--	--	--
Dec 1	7:03 PM	888.323.4249	Charlotte, NC	Toll-Free, CL	1	--	--	--
Dec 1	7:03 PM	888.323.4289	Charlotte, NC	Toll-Free, CL	1	--	--	--
Dec 1	11:09 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	5	--	--	--
Dec 2	12:56 AM	704.607.3908	Charlotte, NC	Charlotte, NC	24	--	--	--
Dec 2	4:25 PM	888.742.5877	Charlotte, NC	Toll-Free, CL	1	--	--	--
Dec 2	5:17 PM	704.607.3908	Charlotte, NC	Charlotte, NC	4	--	--	--
Dec 3	4:10 PM	704.609.8698	Charlotte, NC	Charlotte, NC	25	--	--	--
Dec 3	10:00 PM	704.607.3908	Charlotte, NC	Incoming, CL	46	--	--	--
Dec 4	7:39 AM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Dec 4	8:13 AM	423.213.3176	Charlotte, NC	Incoming, CL	3	--	--	--
Dec 4	8:25 AM	704.607.3908	Charlotte, NC	Incoming, CL	35	--	--	--
Dec 4	9:11 AM	704.209.4976	Charlotte, NC	Incoming, CL	18	--	--	--
Dec 4	6:17 PM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	17	--	--	--



Leonard Williams

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Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Dec 4	10:50 PM	704.607.3908	Charlotte, NC	Incoming, CL	30	--	--	--
Dec 4	11:20 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--
Dec 4	11:20 PM	704.607.3908	Charlotte, NC	Incoming, CL	13	--	--	--
Dec 5	8:50 AM	704.209.4976	Charlotte, NC	Incoming, CL	29	--	--	--
Dec 5	9:18 AM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	14	--	--	--
Dec 5	9:56 AM	423.213.3176	Charlotte, NC	Incoming, CL	15	--	--	--
Dec 5	1:25 PM	704.609.8698	Charlotte, NC	Charlotte, NC	2	--	--	--
Dec 6	1:51 AM	877.447.3938	Charlotte, NC	Toll-Free, CL	12	--	--	--
Dec 6	6:42 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Dec 6	7:52 AM	423.213.3176	Charlotte, NC	Incoming, CL	4	--	--	--
Dec 6	8:25 AM	704.607.3908	Charlotte, NC	Incoming, CL	21	--	--	--
Dec 6	10:12 AM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	1	--	--	--
Dec 6	3:22 PM	828.387.0150	Charlotte, NC	Beech MT, NC	23	--	--	--
Dec 6	4:29 PM	704.609.8698	Charlotte, NC	Incoming, CL	31	--	--	--
Dec 7	2:05 PM	704.609.8698	Charlotte, NC	Charlotte, NC	20	--	--	--
Dec 7	2:24 PM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	11	--	--	--
Dec 8	10:21 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	20	--	--	--
Dec 9	12:21 AM	206.922.0880	Charlotte, NC	Incoming, CL	9	--	--	--
Dec 9	12:30 AM	206.922.0880	Charlotte, NC	Seattle, WA	1	--	--	--
Dec 9	12:33 AM	206.922.0880	Charlotte, NC	Incoming, CL	9	--	--	--
Dec 9	12:42 AM	800.972.3030	Charlotte, NC	Toll-Free, CL	2	--	--	--
Dec 9	12:44 AM	800.972.3030	Charlotte, NC	Toll-Free, CL	2	--	--	--
Dec 9	12:45 AM	800.600.9998	Charlotte, NC	Toll-Free, CL	1	--	--	--
Dec 9	12:47 AM	206.922.0880	Charlotte, NC	Incoming, CL	3	--	--	--
Dec 9	12:49 AM	206.922.0880	Charlotte, NC	Incoming, CL	9	--	--	--
Dec 9	12:58 AM	206.922.0880	Charlotte, NC	Incoming, CL	2	--	--	--
Dec 9	1:19 AM	206.922.0865	Charlotte, NC	Incoming, CL	9	--	--	--
Dec 9	1:58 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Dec 9	2:01 PM	865.333.0079	Charlotte, NC	VM Deposit, CL	1	--	--	--
Dec 9	7:59 PM	704.607.3908	Charlotte, NC	Charlotte, NC	11	--	--	--
Dec 10	12:03 PM	704.209.4976	Charlotte, NC	Incoming, CL	2	--	--	--
Dec 10	1:02 PM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	12	--	--	--
Dec 10	1:36 PM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	4	--	--	--
Dec 10	1:47 PM	402.640.5859	Charlotte, NC	Incoming, CL	1	--	--	--
Dec 10	1:48 PM	206.922.0880	Charlotte, NC	Incoming, CL	9	--	--	--
Dec 10	1:57 PM	800.972.3030	Charlotte, NC	Toll-Free, CL	11	--	--	--
Dec 10	2:04 PM	206.922.0880	Charlotte, NC	Seattle, WA	3	--	--	--
Dec 10	2:43 PM	704.588.4249	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 10	4:09 PM	828.789.9356	Charlotte, NC	VM Deposit, CL	1	--	--	--
Dec 10	5:51 PM	704.607.3908	Charlotte, NC	Incoming, CL	10	--	--	--
Dec 10	6:59 PM	402.640.5859	Charlotte, NC	Incoming, CL	2	--	--	--
Dec 11	11:50 AM	800.972.3030	Charlotte, NC	Toll-Free, CL	10	--	--	--
Dec 11	11:59 AM	704.588.5252	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 11	12:00 PM	704.588.5252	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 11	12:01 PM	704.588.5252	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 11	12:02 PM	704.588.5252	Charlotte, NC	Charlotte, NC	1	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Dec 11	12:02 PM	704.588.5252	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 11	12:03 PM	704.588.5252	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 11	12:03 PM	704.588.5252	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 11	12:03 PM	704.588.5252	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 11	12:25 PM	704.588.5252	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 11	12:25 PM	704.588.5252	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 11	12:46 PM	800.972.3030	Charlotte, NC	Toll-Free, CL	1	--	--	--
Dec 11	12:46 PM	980.434.0541	Charlotte, NC	Statesvl, NC	1	--	--	--
Dec 11	1:03 PM	866.444.5144	Charlotte, NC	Toll-Free, CL	5	--	--	--
Dec 11	1:10 PM	800.972.3030	Charlotte, NC	Toll-Free, CL	1	--	--	--
Dec 11	1:11 PM	800.972.3030	Charlotte, NC	Toll-Free, CL	7	--	--	--
Dec 11	5:48 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 11	5:59 PM	704.607.3908	Charlotte, NC	Incoming, CL	28	--	--	--
Dec 11	10:53 PM	704.607.3908	Charlotte, NC	Incoming, CL	32	--	--	--
Dec 12	12:46 PM	971.202.4978	Charlotte, NC	Incoming, CL	3	--	--	--
Dec 12	1:55 PM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	10	--	--	--
Dec 12	2:07 PM	206.922.0880	Charlotte, NC	Incoming, CL	2	--	--	--
Dec 12	2:14 PM	800.972.3030	Charlotte, NC	Toll-Free, CL	8	--	--	--
Dec 12	4:50 PM	828.789.9356	Charlotte, NC	Banner Elk, NC	1	--	--	--
Dec 12	5:11 PM	828.264.5764	Charlotte, NC	Boone, NC	2	--	--	--
Dec 12	5:17 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	1	--	--	--
Dec 12	7:46 PM	704.320.1425	Charlotte, NC	Incoming, CL	6	--	--	--
Dec 12	9:45 PM	828.898.2827	Charlotte, NC	Banner Elk, NC	1	--	--	--
Dec 12	10:24 PM	828.898.2827	Charlotte, NC	Incoming, CL	31	--	--	--
Dec 12	10:55 PM	828.898.2827	Charlotte, NC	Banner Elk, NC	1	--	--	--
Dec 12	10:55 PM	828.898.2827	Charlotte, NC	Banner Elk, NC	1	--	--	--
Dec 12	11:00 PM	828.898.2827	Charlotte, NC	Incoming, CL	110	--	--	--
Dec 13	8:22 AM	423.213.3176	Charlotte, NC	Incoming, CL	3	--	--	--
Dec 14	5:44 AM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Dec 14	6:31 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	5	--	--	--
Dec 14	8:27 AM	704.607.3908	Charlotte, NC	Incoming, CL	24	--	--	--
Dec 14	8:17 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 14	8:36 PM	704.607.3908	Charlotte, NC	Charlotte, NC	7	--	--	--
Dec 15	2:20 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 15	2:21 PM	704.607.3908	Charlotte, NC	Charlotte, NC	3	--	--	--
Dec 15	4:02 PM	704.607.3908	Charlotte, NC	Incoming, CL	45	--	--	--
Dec 15	4:51 PM	704.607.3908	Charlotte, NC	Incoming, CL	40	--	--	--
Dec 16	5:24 AM	480.505.8877	Charlotte, NC	Tempe, AZ	56	--	--	--
Dec 16	12:22 PM	704.607.3908	Charlotte, NC	Incoming, CL	9	--	--	--
Dec 16	12:34 PM	704.607.3908	Charlotte, NC	Incoming, CL	20	--	--	--
Dec 16	12:59 PM	704.607.3908	Charlotte, NC	Incoming, CL	72	--	--	--
Dec 16	2:26 PM	480.505.8877	Charlotte, NC	Tempe, AZ	8	--	--	--
Dec 17	7:46 AM	480.505.8877	Charlotte, NC	Tempe, AZ	9	--	--	--
Dec 17	9:59 AM	704.504.0004	Charlotte, NC	Charlotte, NC	2	--	--	--
Dec 17	10:09 AM	980.217.6601	Charlotte, NC	Incoming, CL	1	--	--	--
Dec 17	11:07 AM	704.504.0004	Charlotte, NC	Charlotte, NC	2	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Dec 17	3:17 PM	732.898.1942	Charlotte, NC	Incoming, CL	1	--	--	--
Dec 18	6:41 AM	877.447.3938	Charlotte, NC	Toll-Free, CL	8	--	--	--
Dec 18	10:46 AM	855.477.1190	Charlotte, NC	Toll-Free, CL	11	--	--	--
Dec 18	11:17 AM	888.873.0817	Charlotte, NC	Toll-Free, CL	5	--	--	--
Dec 18	11:21 AM	888.873.0817	Charlotte, NC	Toll-Free, CL	1	--	--	--
Dec 18	11:22 AM	888.873.0817	Charlotte, NC	Toll-Free, CL	40	--	--	--
Dec 18	12:53 PM	877.479.3557	Charlotte, NC	Toll-Free, CL	6	--	--	--
Dec 18	5:51 PM	704.607.3908	Charlotte, NC	Incoming, CL	30	--	--	--
Dec 19	9:40 AM	704.209.4976	Charlotte, NC	Incoming, CL	7	--	--	--
Dec 19	11:38 AM	980.217.6601	Charlotte, NC	Incoming, CL	1	--	--	--
Dec 19	12:33 PM	704.607.3908	Charlotte, NC	Incoming, CL	11	--	--	--
Dec 19	12:44 PM	704.607.3908	Charlotte, NC	Incoming, CL	4	--	--	--
Dec 20	10:11 AM	704.607.3908	Charlotte, NC	Incoming, CL	13	--	--	--
Dec 20	6:01 PM	704.607.3908	Charlotte, NC	Incoming, CL	19	--	--	--
Dec 21	6:32 PM	704.320.1425	Charlotte, NC	Incoming, CL	22	--	--	--
Dec 21	8:15 PM	704.320.1425	Charlotte, NC	Incoming, CL	2	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.



Billing period Nov 22, 2018 to Dec 21, 2018 | Account # 622897967-00001 | Invoice # 7782289952

You've got options.

We have all sorts of ways to pay so that you can pick the one that's right for you.



Pay with the My Verizon app

You can download the My Verizon app in both the App Store and Google Play.



Pay online at vzw.com

Go to vzw.com and sign in to My Verizon to pay your bill online.



Pay by phone: #PMT (#768)

Simply dial #PMT on your phone and follow the instructions to pay.



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Bill date
Account number
Invoice number

December 21, 2018
622897967-00001
7782289952

Total Amount Due

Make check payable to Verizon Wireless.
Please return this remit slip with payment.

\$216.01

\$.

PO BOX 660108
DALLAS, TX 75266-0108



77822899520106228979670000100000015133000000216018

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1.866.544.0401.

Questions? Visit VZW.com/ContactUs or call 1.800.922.0204.

Change your address at VZW.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 622897967-00001 LEONARD WILLIAMS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

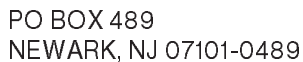
1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.












Dec 22, 2018 - Jan 21, 2019
622897967-00001
7795828295

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52

LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Questions? Visit vzw.com/contactus

	Balance past due		\$151.33
	One-time charges	page 3	\$1.71
	The new Verizon Plan Single Smartphone 5 GB		\$40.00
	Leonard Williams 980.613.2196	page 4	\$69.24
	Surcharges		\$2.02
	Taxes and government fees		\$2.41
	Total due		\$266.71
			\$151.33 due immediately
			\$115.38 due February 13



What's changed

Last month

November 22 - December 21

Balance past due \$64.68

One-time charges \$35.16

Monthly charges \$109.24

Surcharges \$3.05

Taxes and gov. fees \$3.88

\$216.01

This month

December 22 - January 21

Balance past due \$151.33

One-time charges \$1.71

See next page for details.

Monthly charges \$109.24

Surcharges \$2.02

Taxes and gov. fees \$2.41

\$266.71

Next month

January 22 - February 21

To preview next month's bill go to vzw.com/nextbillsummary



Balance past due

Previous balance \$216.01

Payment received - Thank you (Jan 5) -\$64.68

\$151.33

Please pay immediately.



One-time charges

Plan and account

Late fee for amount due January 13 \$1.71

\$1.71



The new Verizon Plan Single Smartphone 5 GB

**5 GB Shared Data, Carryover Data, Unlimited Talk and Text
+ 3.977 GB extra**

Monthly charges (Jan 22 - Feb 21) \$40.00

\$40.00

Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as you remain on The new Verizon Plan Single Smartphone 5 GB plan. Enroll using the My Verizon app, or at vzw.com/myverizon.

Shared data usage

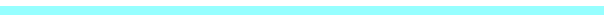
Used/Allowance



1.485 of 8.977 GB



Leonard Williams 980.613.2196



1.486 GB

Types of data you used

Used/Allowance



The new Verizon Plan Single Smartphone 5 GB

1.485 / 5 GB



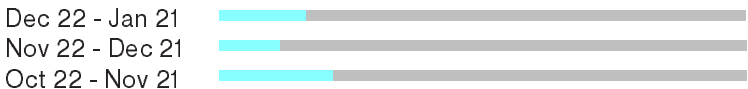
Carryover from last month (Dec 22 - Jan 21)

0 / 3.977 GB

3.515 GB of unused data will carry over to next month (Jan 22 - Feb 21)

Unused Carryover data from last month expired January 21.

Usage history



1.485 / 8.977 GB

1.022 / 8.922 GB

1.077 / 5 GB



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980.613.2196 | iPhone 7 Plus

Data usage

1.486 GB

Smartphone line access (Jan 22 - Feb 21)	\$20.00
Device payment 24 of 24 (\$869.99/24mo) \$0.00 remaining after this month (Agreement 1036457450)	\$36.24
Total Mobile Protection (Jan 22 - Feb 21)	\$13.00

\$69.24



Surcharges

Fed Universal Service Charge	\$0.62
Regulatory Charge	\$0.17
Administrative Charge	\$1.23

\$2.02



Taxes and government fees

NC State 911 Fee	\$0.65
NC Telecom Relay Srvs Surchg	\$0.08
NC State Telecom Sales Tax	\$1.04
NC State Sales Tax	\$0.09
Mecklenburg Cnty Telecom Sales	\$0.50
Mecklenburg Cnty Sales Tax	\$0.04
Mecklenburg Cnty PT Sales Tax	\$0.01

\$2.41

Surcharges and taxes are charged per line. A detailed copy of your bill is available in My Verizon.



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Dec 22	9:57 AM	704.817.6680	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 22	9:58 AM	704.817.6680	Charlotte, NC	Charlotte, NC	2	--	--	--
Dec 22	10:00 AM	800.972.3030	Charlotte, NC	Toll-Free, CL	3	--	--	--
Dec 22	10:10 AM	800.972.3030	Charlotte, NC	Incoming, CL	3	--	--	--
Dec 22	10:25 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	5	--	--	--
Dec 22	10:31 AM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 22	10:44 AM	704.817.6680	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 22	10:44 AM	704.817.6680	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 22	11:25 AM	704.607.3908	Charlotte, NC	Charlotte, NC	5	--	--	--
Dec 22	11:30 AM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 22	11:31 AM	704.607.3908	Charlotte, NC	Charlotte, NC	21	--	--	--
Dec 22	2:40 PM	423.213.3176	Charlotte, NC	Incoming, CL	3	--	--	--
Dec 22	2:44 PM	704.320.1425	Charlotte, NC	Monroe, NC	2	--	--	--
Dec 22	2:48 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Dec 23	11:56 AM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Dec 23	11:59 AM	704.912.9988	Charlotte, NC	Incoming, CL	1	--	--	--
Dec 23	5:26 PM	800.375.5283	Charlotte, NC	Toll-Free, CL	1	--	--	--
Dec 23	6:09 PM	704.583.1688	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 23	7:45 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
Dec 23	9:03 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Dec 23	9:08 PM	423.213.3176	Charlotte, NC	Incoming, CL	33	--	--	--
Dec 23	10:10 PM	423.213.3176	Charlotte, NC	Incoming, CL	11	--	--	--
Dec 24	3:05 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	14	--	--	--
Dec 24	6:58 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Dec 25	4:46 PM	865.333.0079	Charlotte, NC	Knoxville, TN	11	--	--	--
Dec 25	6:28 PM	704.607.3908	Charlotte, NC	Incoming, CL	11	--	--	--
Dec 25	6:38 PM	704.607.3908	Charlotte, NC	Incoming, CL	6	--	--	--
Dec 26	11:23 AM	704.504.1575	Charlotte, NC	Charlotte, NC	3	--	--	--
Dec 26	11:40 AM	704.504.1575	Charlotte, NC	Charlotte, NC	4	--	--	--
Dec 26	1:30 PM	704.588.4249	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 26	1:32 PM	704.588.3456	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 26	1:46 PM	704.504.2990	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 26	1:48 PM	704.588.5488	Charlotte, NC	Charlotte, NC	2	--	--	--
Dec 26	1:50 PM	704.588.8226	Charlotte, NC	Charlotte, NC	3	--	--	--
Dec 26	2:03 PM	704.544.0969	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 26	2:05 PM	704.588.0760	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 26	2:07 PM	704.817.8101	Charlotte, NC	Charlotte, NC	2	--	--	--
Dec 26	2:21 PM	302.543.2014	Charlotte, NC	Wilmington, DE	1	--	--	--
Dec 26	2:23 PM	704.542.5523	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 26	2:38 PM	704.641.1008	Charlotte, NC	VM Deposit, CL	1	--	--	--
Dec 26	2:44 PM	704.641.1008	Charlotte, NC	Incoming, CL	18	--	--	--
Dec 27	5:10 PM	704.607.3908	Charlotte, NC	Incoming, CL	21	--	--	--
Dec 27	8:39 PM	865.333.0079	Charlotte, NC	Incoming, CL	28	--	--	--
Dec 28	2:15 PM	704.358.2990	Charlotte, NC	Charlotte, NC	5	--	--	--
Dec 28	2:30 PM	800.375.5283	Charlotte, NC	Toll-Free, CL	4	--	--	--
Dec 28	2:34 PM	800.375.5283	Charlotte, NC	Toll-Free, CL	3	--	--	--
Dec 28	2:36 PM	800.375.5283	Charlotte, NC	Toll-Free, CL	41	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Dec 28	6:49 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Dec 28	11:21 PM	423.213.3176	Charlotte, NC	Incoming, CL	3	--	--	--
Dec 28	11:29 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Dec 29	1:28 AM	828.898.2827	Charlotte, NC	Incoming, CL	13	--	--	--
Dec 29	4:04 PM	423.467.6460	Charlotte, NC	Incoming, CL	2	--	--	--
Dec 29	6:58 PM	704.607.3908	Charlotte, NC	Incoming, CL	21	--	--	--
Dec 29	8:40 PM	704.320.1425	Charlotte, NC	Monroe, NC	5	--	--	--
Dec 29	9:13 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Dec 29	9:21 PM	704.320.1425	Charlotte, NC	Monroe, NC	2	--	--	--
Dec 29	9:57 PM	704.320.1425	Charlotte, NC	Monroe, NC	1	--	--	--
Dec 29	9:59 PM	828.898.2827	Charlotte, NC	Banner Elk, NC	1	--	--	--
Dec 29	10:02 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
Dec 29	10:04 PM	865.333.0079	Charlotte, NC	Incoming, CL	26	--	--	--
Dec 29	10:35 PM	800.972.3030	Charlotte, NC	Toll-Free, CL	1	--	--	--
Dec 29	10:37 PM	704.320.1425	Charlotte, NC	Monroe, NC	5	--	--	--
Dec 29	11:14 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Dec 30	4:06 AM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 30	7:15 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Dec 30	7:41 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Dec 30	7:51 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 30	11:20 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Dec 31	1:48 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Dec 31	1:56 AM	423.213.3176	Charlotte, NC	Incoming, CL	9	--	--	--
Dec 31	12:24 PM	704.358.2810	Charlotte, NC	Incoming, CL	12	--	--	--
Dec 31	2:15 PM	704.358.2990	Charlotte, NC	Charlotte, NC	3	--	--	--
Dec 31	9:17 PM	704.320.1425	Charlotte, NC	Incoming, CL	57	--	--	--
Jan 1	3:02 PM	704.320.1425	Charlotte, NC	Incoming, CL	1	--	--	--
Jan 1	3:17 PM	423.213.3176	Charlotte, NC	Incoming, CL	12	--	--	--
Jan 2	8:28 AM	980.217.6601	Charlotte, NC	Incoming, CL	2	--	--	--
Jan 3	9:11 AM	704.209.4976	Charlotte, NC	Incoming, CL	10	--	--	--
Jan 3	5:55 PM	704.607.3908	Charlotte, NC	Incoming, CL	50	--	--	--
Jan 3	8:57 PM	704.607.3908	Charlotte, NC	Charlotte, NC	28	--	--	--
Jan 3	9:28 PM	704.607.3908	Charlotte, NC	Incoming, CL	75	--	--	--
Jan 4	4:42 PM	704.209.4976	Charlotte, NC	Grtqrckwl, NC	2	--	--	--
Jan 4	5:21 PM	704.209.4976	Charlotte, NC	Grtqrckwl, NC	2	--	--	--
Jan 4	5:22 PM	704.209.4976	Charlotte, NC	Incoming, CL	1	--	--	--
Jan 4	5:28 PM	704.588.7362	Charlotte, NC	Charlotte, NC	2	--	--	--
Jan 4	6:29 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Jan 4	7:55 PM	704.604.1428	Charlotte, NC	VM Deposit, CL	2	--	--	--
Jan 4	8:00 PM	704.320.1425	Charlotte, NC	Incoming, CL	7	--	--	--
Jan 4	9:54 PM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jan 4	11:03 PM	866.818.8793	Charlotte, NC	Toll-Free, CL	1	--	--	--
Jan 4	11:04 PM	980.859.2106	Charlotte, NC	Charlotte, NC	2	--	--	--
Jan 4	11:05 PM	704.355.5100	Charlotte, NC	Charlotte, NC	1	--	--	--
Jan 4	11:07 PM	704.355.2000	Charlotte, NC	Charlotte, NC	4	--	--	--
Jan 4	11:11 PM	423.213.3176	Charlotte, NC	Incoming, CL	7	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jan 5	12:51 PM	704.587.6700	Charlotte, NC	Charlotte, NC	5	--	--	--
Jan 5	12:57 PM	704.588.7362	Charlotte, NC	Charlotte, NC	6	--	--	--
Jan 5	1:03 PM	704.444.2400	Charlotte, NC	Charlotte, NC	2	--	--	--
Jan 5	1:06 PM	704.444.2400	Charlotte, NC	Charlotte, NC	2	--	--	--
Jan 5	2:11 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	3	--	--	--
Jan 5	2:14 PM	704.446.1900	Charlotte, NC	Charlotte, NC	1	--	--	--
Jan 5	2:59 PM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jan 5	3:00 PM	423.213.3176	Charlotte, NC	Incoming, CL	4	--	--	--
Jan 5	4:59 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Jan 5	5:56 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Jan 6	5:59 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Jan 7	5:07 PM	704.588.5252	Charlotte, NC	Charlotte, NC	2	--	--	--
Jan 7	6:01 PM	704.607.3908	Charlotte, NC	Incoming, CL	24	--	--	--
Jan 7	6:27 PM	704.607.3908	Charlotte, NC	Incoming, CL	10	--	--	--
Jan 7	8:34 PM	423.213.3176	Charlotte, NC	Incoming, CL	3	--	--	--
Jan 7	9:14 PM	704.607.3908	Charlotte, NC	Incoming, CL	20	--	--	--
Jan 7	9:37 PM	704.607.3908	Charlotte, NC	Incoming, CL	7	--	--	--
Jan 7	9:45 PM	704.607.3908	Charlotte, NC	Incoming, CL	22	--	--	--
Jan 8	3:35 PM	704.209.4976	Charlotte, NC	Incoming, CL	4	--	--	--
Jan 8	5:55 PM	704.607.3908	Charlotte, NC	Incoming, CL	26	--	--	--
Jan 8	9:20 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	30	--	--	--
Jan 9	9:37 AM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	2	--	--	--
Jan 9	11:56 AM	704.209.4976	Charlotte, NC	Incoming, CL	7	--	--	--
Jan 9	1:36 PM	704.209.4976	Charlotte, NC	Incoming, CL	5	--	--	--
Jan 10	9:50 AM	859.286.6615	Charlotte, NC	Incoming, CL	14	--	--	--
Jan 10	10:15 AM	800.370.9180	Charlotte, NC	Toll-Free, CL	13	--	--	--
Jan 10	10:32 AM	828.260.2550	Charlotte, NC	Banner Elk, NC	2	--	--	--
Jan 11	12:15 PM	828.733.2844	Charlotte, NC	Newland, NC	72	--	--	--
Jan 11	2:10 PM	704.209.4976	Charlotte, NC	Incoming, CL	7	--	--	--
Jan 11	2:22 PM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	1	--	--	--
Jan 11	3:06 PM	704.209.4976	Charlotte, NC	Incoming, CL	3	--	--	--
Jan 11	4:39 PM	980.938.7287	Charlotte, NC	Incoming, CL	17	--	--	--
Jan 11	5:00 PM	704.607.3908	Charlotte, NC	Incoming, CL	11	--	--	--
Jan 12	8:08 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Jan 12	9:57 PM	423.213.3176	Charlotte, NC	Incoming, CL	12	--	--	--
Jan 13	11:42 AM	704.912.9988	Charlotte, NC	Huntersvl, NC	3	--	--	--
Jan 13	12:33 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 13	5:06 PM	704.309.1055	Charlotte, NC	Incoming, CL	1	--	--	--
Jan 14	8:16 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Jan 14	8:20 AM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Jan 14	9:12 AM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	2	--	--	--
Jan 14	11:37 AM	443.834.5698	Charlotte, NC	Towson, MD	2	--	--	--
Jan 14	1:48 PM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	2	--	--	--
Jan 14	2:45 PM	704.209.4976	Charlotte, NC	Incoming, CL	3	--	--	--
Jan 14	2:48 PM	443.834.5698	Charlotte, NC	Towson, MD	1	--	--	--
Jan 14	4:25 PM	704.209.4976	Charlotte, NC	Incoming, CL	39	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jan 14	6:12 PM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	3	--	--	--
Jan 14	6:15 PM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	5	--	--	--
Jan 15	11:20 AM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	1	--	--	--
Jan 15	6:57 PM	704.607.3908	Charlotte, NC	Incoming, CL	11	--	--	--
Jan 15	10:50 PM	704.607.3908	Charlotte, NC	Incoming, CL	51	--	--	--
Jan 16	1:35 PM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	2	--	--	--
Jan 16	5:40 PM	704.209.4976	Charlotte, NC	Incoming, CL	2	--	--	--
Jan 16	7:01 PM	828.898.2827	Charlotte, NC	Banner Elk, NC	1	--	--	--
Jan 16	11:08 PM	828.898.2827	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jan 17	12:14 AM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 17	12:21 AM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 17	3:50 PM	803.389.6043	Charlotte, NC	Rock Hill, SC	17	--	--	--
Jan 17	4:13 PM	803.389.6043	Charlotte, NC	Incoming, CL	8	--	--	--
Jan 17	4:26 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	2	--	--	--
Jan 17	4:29 PM	704.912.9988	Charlotte, NC	Incoming, CL	2	--	--	--
Jan 17	4:42 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Jan 17	4:59 PM	803.389.6043	Charlotte, NC	Rock Hill, SC	6	--	--	--
Jan 17	5:09 PM	803.389.6043	Charlotte, NC	Rock Hill, SC	8	--	--	--
Jan 17	5:19 PM	704.912.9988	Charlotte, NC	Incoming, CL	8	--	--	--
Jan 17	7:04 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Jan 17	8:01 PM	803.389.6043	Charlotte, NC	Rock Hill, SC	1	--	--	--
Jan 17	8:02 PM	803.389.6043	Charlotte, NC	Rock Hill, SC	1	--	--	--
Jan 18	8:52 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Jan 18	8:58 AM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Jan 18	10:00 AM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	11	--	--	--
Jan 18	11:06 AM	704.912.9988	Charlotte, NC	Huntersvl, NC	2	--	--	--
Jan 19	6:59 AM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jan 19	8:59 AM	704.912.9988	Charlotte, NC	Huntersvl, NC	2	--	--	--
Jan 19	10:51 AM	704.912.9988	Charlotte, NC	Huntersvl, NC	3	--	--	--
Jan 19	10:55 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Jan 19	10:55 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	8	--	--	--
Jan 20	11:16 AM	704.912.9988	Charlotte, NC	Huntersvl, NC	2	--	--	--
Jan 20	6:56 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jan 20	7:57 PM	704.607.3908	Charlotte, NC	Charlotte, NC	40	--	--	--
Jan 21	12:27 PM	803.389.6043	Charlotte, NC	Rock Hill, SC	11	--	--	--
Jan 21	12:48 PM	803.389.6043	Charlotte, NC	Incoming, CL	1	--	--	--
Jan 21	2:20 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Jan 21	2:53 PM	803.389.6043	Charlotte, NC	Rock Hill, SC	1	--	--	--
Jan 21	4:10 PM	803.389.6043	Charlotte, NC	Rock Hill, SC	1	--	--	--
Jan 21	6:16 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On January 1, the FUSC increased to 5.46% percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges decreased to 20.00% percent. For more details, please call 1-888-684-1888.

Regulatory Rate Change

The monthly Verizon Wireless Regulatory Charge for voice capable devices is \$0.21 to \$0.17 per line for all eligible customers. The charge for data only devices remains at \$0.02. For information regarding this charge, call 888.684.1888. Please consult your Customer Agreement for information about rate changes.



Billing period Dec 22, 2018 to Jan 21, 2019 | Account # 622897967-00001 | Invoice # 7795828295

You've got options.

We have all sorts of ways to pay so that you can pick the one that's right for you.



Pay with the My Verizon app

You can download the My Verizon app in both the App Store and Google Play.



Pay online at vzw.com

Go to vzw.com and sign in to My Verizon to pay your bill online.



Pay by phone: #PMT (#768)

Simply dial #PMT on your phone and follow the instructions to pay.



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Bill date

January 21, 2019

Account number

622897967-00001

Invoice number

7795828295

Total Amount Due

Make check payable to Verizon Wireless.
Please return this remittance slip with payment.

\$266.71

\$.

PO BOX 660108
DALLAS, TX 75266-0108



77958282950106228979670000100000011538000000266718

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1.866.544.0401.

Questions? Visit VZW.com/ContactUs or call 1.800.922.0204.

Change your address at VZW.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 622897967-00001 LEONARD WILLIAMS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

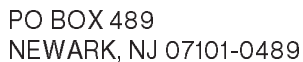
1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.












Jan 22, 2019 - Feb 21, 2019
622897967-00001
7809352675

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52

LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

See last page for payment options.
Questions? Visit vzw.com/contactus

	Balance past due		\$115.38
	One-time charges	page 3	\$1.16
	The new Verizon Plan Single Smartphone 5 GB		\$40.00
	Leonard Williams 980.613.2196	page 5	\$33.00
	Surcharges		\$2.02
	Taxes and government fees		\$2.40
	Total due		\$193.96
			\$115.38 due immediately
			\$78.58 due March 13



What's changed

Last month

December 22 - January 21

Balance past due \$151.33

One-time charges \$1.71

Monthly charges \$109.24

Surcharges \$2.02

Taxes and gov. fees \$2.41

\$266.71

This month

January 22 - February 21

Balance past due \$115.38

One-time charges \$1.16

See next page for details.

Monthly charges \$73.00

\$36.24 less than last month

↓ -\$36.24 device payment ended

Surcharges \$2.02

Taxes and gov. fees \$2.40

\$193.96

Next month

February 22 - March 21

To preview next month's bill go to vzw.com/nextbillsummary



Balance past due

Previous balance	\$266.71
Payment received - Thank you (Feb 11)	-\$151.33

\$115.38

Please pay immediately.



One-time charges

Plan and account

Late fee for amount due February 13	\$1.16
-------------------------------------	--------

\$1.16



The new Verizon Plan Single Smartphone 5 GB

**5 GB Shared Data, Carryover Data, Unlimited Talk and Text
+ 3.514 GB extra**

Monthly charges (Feb 22 - Mar 21)	\$40.00
-----------------------------------	---------

\$40.00

Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as you remain on The new Verizon Plan Single Smartphone 5 GB plan. Enroll using the My Verizon app, or at vzw.com/myverizon.

Shared data usage

Used/Allowance



2.423 of 8.514 GB



Leonard Williams 980.613.2196



2.424 GB

Types of data you used

Used/Allowance



The new Verizon Plan Single Smartphone 5 GB

2.423 / 5 GB



Carryover from last month (Jan 22 - Feb 21)

0 / 3.514 GB

2.577 GB of unused data will carry over to next month (Feb 22 - Mar 21)

Unused Carryover data from last month expired February 21.

Estimated top activities*



Web & Apps
44%



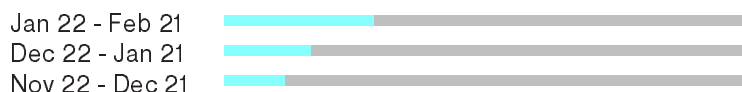
Video
22%



Gaming
13%

*Top activities are estimated for general information purposes only.

Usage history



2.423 / 8.514 GB

1.485 / 8.977 GB

1.022 / 8.922 GB



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980.613.2196 | iPhone 7 Plus

Data usage

2.424 GB

Estimated top activities



Web & Apps
44%



Video
22%



Gaming
13%

Smartphone line access (Feb 22 - Mar 21)	\$20.00
--	----------------

Total Mobile Protection (Feb 22 - Mar 21)	\$13.00
---	----------------

\$33.00

\$36.24 less than last month because of an ended device payment.



Surcharges

Fed Universal Service Charge	\$0.62
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Regulatory Charge	\$0.17
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Administrative Charge	\$1.23
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\$2.02



Taxes and government fees

NC State 911 Fee	\$0.65
NC Telecom Relay Srvs Surchg	\$0.08
NC State Telecom Sales Tax	\$1.04
NC State Sales Tax	\$0.09
Mecklenburg Cnty Telecom Sales	\$0.49
Mecklenburg Cnty Sales Tax	\$0.04
Mecklenburg Cnty PT Sales Tax	\$0.01

\$2.40

Surcharges and taxes are charged per line. A detailed copy of your bill is available in My Verizon.



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jan 22	2:14 PM	336.259.5425	Charlotte, NC	High Point, NC	40	--	--	--
Jan 22	2:53 PM	866.532.0423	Charlotte, NC	Incoming, CL	1	--	--	--
Jan 22	2:54 PM	336.259.5425	Charlotte, NC	Incoming, CL	9	--	--	--
Jan 22	3:02 PM	402.434.4514	Charlotte, NC	Lincoln, NE	1	--	--	--
Jan 22	3:08 PM	828.733.8858	Charlotte, NC	Newland, NC	1	--	--	--
Jan 22	3:08 PM	828.387.0150	Charlotte, NC	Beech MT, NC	13	--	--	--
Jan 22	3:34 PM	800.375.5283	Charlotte, NC	Toll-Free, CL	2	--	--	--
Jan 22	3:36 PM	800.375.5283	Charlotte, NC	Toll-Free, CL	4	--	--	--
Jan 22	4:00 PM	806.231.6695	Charlotte, NC	Amarillo, TX	2	--	--	--
Jan 22	4:42 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	11	--	--	--
Jan 22	6:29 PM	866.532.0423	Charlotte, NC	Incoming, CL	2	--	--	--
Jan 22	9:57 PM	828.789.9356	Charlotte, NC	Incoming, CL	3	--	--	--
Jan 23	10:21 AM	828.387.0150	Charlotte, NC	Beech MT, NC	1	--	--	--
Jan 23	10:39 AM	833.694.9259	Charlotte, NC	Toll-Free, CL	8	--	--	--
Jan 23	10:46 AM	704.588.6966	Charlotte, NC	Charlotte, NC	1	--	--	--
Jan 23	10:49 AM	704.588.6966	Charlotte, NC	Charlotte, NC	1	--	--	--
Jan 23	10:51 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	14	--	--	--
Jan 23	11:07 AM	704.912.9988	Charlotte, NC	Huntersvl, NC	5	--	--	--
Jan 23	11:20 AM	704.527.4811	Charlotte, NC	Charlotte, NC	1	--	--	--
Jan 23	11:29 AM	800.488.7670	Charlotte, NC	Toll-Free, CL	2	--	--	--
Jan 23	2:17 PM	803.384.8045	Charlotte, NC	Edgefield, SC	2	--	--	--
Jan 23	2:19 PM	803.384.8045	Charlotte, NC	Incoming, CL	20	--	--	--
Jan 23	3:26 PM	704.527.4811	Charlotte, NC	Charlotte, NC	2	--	--	--
Jan 23	9:53 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Jan 23	9:54 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 23	10:54 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 23	10:56 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 24	11:29 AM	704.912.9988	Charlotte, NC	Huntersvl, NC	10	--	--	--
Jan 24	4:29 PM	803.389.6043	Charlotte, NC	Rock Hill, SC	1	--	--	--
Jan 24	4:36 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Jan 24	4:58 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	3	--	--	--
Jan 24	5:47 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Jan 24	6:01 PM	704.607.3908	Charlotte, NC	Incoming, CL	18	--	--	--
Jan 24	9:18 PM	423.213.3176	Charlotte, NC	Incoming, CL	10	--	--	--
Jan 24	9:54 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 24	10:02 PM	423.213.3176	Charlotte, NC	Incoming, CL	3	--	--	--
Jan 25	12:15 PM	866.532.0423	Charlotte, NC	Toll-Free, CL	1	--	--	--
Jan 25	12:16 PM	833.694.9259	Charlotte, NC	Toll-Free, CL	2	--	--	--
Jan 25	12:21 PM	833.694.9259	Charlotte, NC	Toll-Free, CL	10	--	--	--
Jan 25	1:15 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 25	4:34 PM	833.694.9259	Charlotte, NC	Toll-Free, CL	12	--	--	--
Jan 25	5:54 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 25	10:55 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 25	10:56 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 25	11:17 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 25	11:17 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 25	11:18 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jan 25	11:18 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 25	11:20 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 25	11:30 PM	704.912.9988	Charlotte, NC	Incoming, CL	10	--	--	--
Jan 26	1:31 PM	803.389.6043	Charlotte, NC	Rock Hill, SC	1	--	--	--
Jan 26	1:32 PM	704.912.9988	Charlotte, NC	Huntersvl, NC	1	--	--	--
Jan 26	8:48 PM	423.213.3176	Charlotte, NC	Incoming, CL	20	--	--	--
Jan 27	1:35 PM	704.607.3908	Charlotte, NC	Incoming, CL	9	--	--	--
Jan 27	6:05 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jan 27	9:07 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jan 28	8:21 AM	704.607.3908	Charlotte, NC	Incoming, CL	18	--	--	--
Jan 28	9:15 AM	704.607.3908	Charlotte, NC	Incoming, CL	39	--	--	--
Jan 28	12:55 PM	704.607.3908	Charlotte, NC	Charlotte, NC	3	--	--	--
Jan 28	12:57 PM	704.607.3908	Charlotte, NC	Incoming, CL	4	--	--	--
Jan 28	2:11 PM	704.607.3908	Charlotte, NC	Incoming, CL	16	--	--	--
Jan 28	6:08 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jan 28	6:16 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	2	--	--	--
Jan 28	6:17 PM	704.607.3908	Charlotte, NC	Incoming, CL	40	--	--	--
Jan 28	8:50 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
Jan 28	9:30 PM	865.333.0079	Charlotte, NC	Incoming, CL	4	--	--	--
Jan 28	9:34 PM	704.607.3908	Charlotte, NC	Charlotte, NC	36	--	--	--
Jan 29	10:54 AM	800.777.9898	Charlotte, NC	Toll-Free, CL	22	--	--	--
Jan 29	11:44 AM	866.532.0423	Charlotte, NC	Incoming, CL	1	--	--	--
Jan 29	12:14 PM	800.488.7670	Charlotte, NC	Toll-Free, CL	13	--	--	--
Jan 29	12:32 PM	828.759.2508	Charlotte, NC	Lenoir, NC	1	--	--	--
Jan 29	1:08 PM	704.779.2397	Charlotte, NC	Charlotte, NC	2	--	--	--
Jan 29	1:17 PM	252.758.7653	Charlotte, NC	Greenville, NC	1	--	--	--
Jan 29	2:10 PM	800.488.7670	Charlotte, NC	Toll-Free, CL	1	--	--	--
Jan 29	3:13 PM	919.781.0076	Charlotte, NC	Raleigh, NC	2	--	--	--
Jan 29	3:20 PM	252.729.1162	Charlotte, NC	Marshallbg, NC	1	--	--	--
Jan 29	6:24 PM	865.333.0079	Charlotte, NC	Incoming, CL	7	--	--	--
Jan 29	6:37 PM	865.333.0079	Charlotte, NC	Incoming, CL	11	--	--	--
Jan 30	11:36 AM	704.357.3177	Charlotte, NC	Incoming, CL	33	--	--	--
Jan 30	12:11 PM	806.371.3792	Charlotte, NC	Amarillo, TX	1	--	--	--
Jan 30	12:13 PM	402.434.4514	Charlotte, NC	Lincoln, NE	6	--	--	--
Jan 30	4:34 PM	877.479.3557	Charlotte, NC	Toll-Free, CL	1	--	--	--
Jan 30	4:40 PM	877.479.3557	Charlotte, NC	Toll-Free, CL	3	--	--	--
Jan 30	5:25 PM	704.607.3908	Charlotte, NC	Incoming, CL	30	--	--	--
Jan 30	5:59 PM	865.333.0079	Charlotte, NC	Knoxville, TN	3	--	--	--
Jan 30	6:10 PM	706.922.6741	Charlotte, NC	Augusta, GA	9	--	--	--
Jan 30	6:31 PM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jan 30	6:32 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	8	--	--	--
Jan 30	6:46 PM	865.333.0079	Charlotte, NC	Incoming, CL	13	--	--	--
Jan 30	6:58 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	7	--	--	--
Jan 31	7:47 AM	704.607.3908	Charlotte, NC	Incoming, CL	22	--	--	--
Jan 31	8:17 AM	704.607.3908	Charlotte, NC	Incoming, CL	29	--	--	--
Jan 31	9:57 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	11	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jan 31	10:12 AM	980.859.6049	Charlotte, NC	Charlotte, NC	3	--	--	--
Jan 31	10:16 AM	704.644.7000	Charlotte, NC	Charlotte, NC	2	--	--	--
Jan 31	10:27 AM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	2	--	--	--
Jan 31	10:29 AM	605.231.4828	Charlotte, NC	Sioux Fls, SD	13	--	--	--
Jan 31	10:56 AM	704.374.7132	Charlotte, NC	Charlotte, NC	2	--	--	--
Jan 31	11:01 AM	888.490.3195	Charlotte, NC	Toll-Free, CL	4	--	--	--
Jan 31	11:20 AM	806.371.3792	Charlotte, NC	Incoming, CL	41	--	--	--
Jan 31	12:46 PM	828.387.0350	Charlotte, NC	Beech MT, NC	1	--	--	--
Jan 31	12:49 PM	828.733.8858	Charlotte, NC	Newland, NC	4	--	--	--
Jan 31	3:29 PM	980.859.6049	Charlotte, NC	Charlotte, NC	2	--	--	--
Jan 31	5:26 PM	704.607.3908	Charlotte, NC	Incoming, CL	29	--	--	--
Feb 1	11:28 AM	704.357.3189	Charlotte, NC	Charlotte, NC	2	--	--	--
Feb 1	11:50 AM	704.644.7000	Charlotte, NC	Charlotte, NC	2	--	--	--
Feb 1	12:14 PM	704.209.4976	Charlotte, NC	Grtqrrckwl, NC	2	--	--	--
Feb 1	12:16 PM	443.834.5698	Charlotte, NC	VM Deposit, CL	2	--	--	--
Feb 1	12:27 PM	704.209.4976	Charlotte, NC	Incoming, CL	6	--	--	--
Feb 1	12:33 PM	704.358.2810	Charlotte, NC	Charlotte, NC	6	--	--	--
Feb 1	12:56 PM	330.433.4419	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 1	1:25 PM	704.357.3177	Charlotte, NC	Incoming, CL	2	--	--	--
Feb 1	2:35 PM	704.357.3177	Charlotte, NC	Charlotte, NC	5	--	--	--
Feb 1	2:42 PM	704.357.3177	Charlotte, NC	Incoming, CL	2	--	--	--
Feb 1	2:43 PM	704.357.3177	Charlotte, NC	Incoming, CL	8	--	--	--
Feb 1	3:25 PM	704.357.3177	Charlotte, NC	Charlotte, NC	12	--	--	--
Feb 1	3:48 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Feb 1	6:05 PM	865.333.0079	Charlotte, NC	Knoxville, TN	4	--	--	--
Feb 1	6:09 PM	865.333.0079	Charlotte, NC	Incoming, CL	21	--	--	--
Feb 1	9:18 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Feb 2	11:32 AM	800.972.3030	Charlotte, NC	Toll-Free, CL	12	--	--	--
Feb 2	11:44 AM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Feb 2	1:21 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 2	1:22 PM	423.213.3176	Charlotte, NC	Incoming, CL	3	--	--	--
Feb 3	1:48 PM	704.607.3908	Charlotte, NC	Incoming, CL	25	--	--	--
Feb 3	2:16 PM	206.922.0880	Charlotte, NC	Incoming, CL	15	--	--	--
Feb 3	5:15 PM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Feb 3	5:19 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--
Feb 4	9:09 AM	704.358.2810	Charlotte, NC	Incoming, CL	2	--	--	--
Feb 4	10:56 AM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Feb 4	11:52 AM	800.972.3030	Charlotte, NC	Toll-Free, CL	3	--	--	--
Feb 4	11:57 AM	800.972.3030	Charlotte, NC	Incoming, CL	2	--	--	--
Feb 4	12:23 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Feb 4	12:23 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Feb 4	5:04 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Feb 4	5:55 PM	423.213.3176	Charlotte, NC	Incoming, CL	3	--	--	--
Feb 4	6:10 PM	423.213.3176	Charlotte, NC	Incoming, CL	10	--	--	--
Feb 4	6:22 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	5	--	--	--
Feb 4	6:30 PM	206.922.0880	Charlotte, NC	Incoming, CL	21	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Feb 4	7:59 PM	206.922.0880	Charlotte, NC	Incoming, CL	23	--	--	--
Feb 5	11:20 AM	704.358.2990	Charlotte, NC	Charlotte, NC	7	--	--	--
Feb 5	5:44 PM	704.607.3908	Charlotte, NC	Incoming, CL	5	--	--	--
Feb 5	5:50 PM	704.607.3908	Charlotte, NC	Incoming, CL	21	--	--	--
Feb 5	9:54 PM	704.607.3908	Charlotte, NC	Incoming, CL	63	--	--	--
Feb 6	5:23 PM	704.607.3908	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 6	5:25 PM	704.607.3908	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 6	5:25 PM	704.607.3908	Charlotte, NC	Incoming, CL	26	--	--	--
Feb 6	9:44 PM	704.607.3908	Charlotte, NC	Incoming, CL	33	--	--	--
Feb 7	10:15 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	3	--	--	--
Feb 7	10:19 AM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 7	11:18 AM	269.369.6160	Charlotte, NC	Benton Hbr, MI	48	--	--	--
Feb 7	12:53 PM	704.607.3908	Charlotte, NC	Incoming, CL	19	--	--	--
Feb 7	1:38 PM	704.547.9494	Charlotte, NC	Charlotte, NC	13	--	--	--
Feb 7	7:10 PM	828.284.3613	Charlotte, NC	VM Deposit, CL	1	--	--	--
Feb 7	7:11 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--
Feb 8	10:43 AM	704.527.2562	Charlotte, NC	Charlotte, NC	2	--	--	--
Feb 8	10:44 AM	919.715.7000	Charlotte, NC	Raleigh, NC	11	--	--	--
Feb 8	10:56 AM	704.686.0404	Charlotte, NC	Charlotte, NC	6	--	--	--
Feb 8	11:04 AM	704.527.2562	Charlotte, NC	Charlotte, NC	1	--	--	--
Feb 9	10:36 AM	206.922.0880	Charlotte, NC	Incoming, CL	11	--	--	--
Feb 9	12:28 PM	704.607.3908	Charlotte, NC	Charlotte, NC	8	--	--	--
Feb 9	12:38 PM	704.607.3908	Charlotte, NC	Incoming, CL	92	--	--	--
Feb 9	2:21 PM	704.607.3908	Charlotte, NC	Incoming, CL	29	--	--	--
Feb 9	3:44 PM	206.922.0865	Charlotte, NC	Incoming, CL	22	--	--	--
Feb 9	4:05 PM	770.239.0719	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 10	11:25 AM	206.922.0880	Charlotte, NC	Incoming, CL	45	--	--	--
Feb 10	8:21 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Feb 10	11:01 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Feb 11	10:34 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	3	--	--	--
Feb 11	2:07 PM	704.547.9494	Charlotte, NC	Charlotte, NC	2	--	--	--
Feb 11	5:26 PM	704.607.3908	Charlotte, NC	Incoming, CL	29	--	--	--
Feb 11	7:02 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 11	7:56 PM	704.607.3908	Charlotte, NC	Incoming, CL	86	--	--	--
Feb 12	11:57 AM	206.922.0865	Charlotte, NC	Incoming, CL	3	--	--	--
Feb 12	11:59 AM	206.922.0865	Charlotte, NC	Incoming, CL	7	--	--	--
Feb 12	1:24 PM	704.547.9494	Charlotte, NC	Charlotte, NC	23	--	--	--
Feb 12	5:14 PM	800.972.3030	Charlotte, NC	Toll-Free, CL	10	--	--	--
Feb 12	6:45 PM	269.369.6160	Charlotte, NC	Benton Hbr, MI	12	--	--	--
Feb 12	7:36 PM	770.239.0719	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 12	10:32 PM	206.922.0865	Charlotte, NC	Incoming, CL	43	--	--	--
Feb 12	11:15 PM	704.607.3908	Charlotte, NC	Charlotte, NC	10	--	--	--
Feb 13	8:24 AM	704.607.3908	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 13	11:50 AM	Unavailable	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 14	10:35 AM	206.785.2175	Charlotte, NC	Seattle, WA	10	--	--	--
Feb 14	12:11 PM	269.369.6160	Charlotte, NC	VM Deposit, CL	1	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Feb 14	12:16 PM	269.369.6160	Charlotte, NC	Incoming, CL	23	--	--	--
Feb 14	6:58 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Feb 15	10:13 AM	980.272.2674	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 15	11:47 PM	704.607.3908	Charlotte, NC	Incoming, CL	30	--	--	--
Feb 16	1:12 PM	704.607.3908	Charlotte, NC	Incoming, CL	40	--	--	--
Feb 16	7:14 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Feb 16	9:56 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 18	12:34 PM	480.505.8877	Charlotte, NC	Tempe, AZ	58	--	--	--
Feb 18	2:18 PM	206.785.2175	Charlotte, NC	Seattle, WA	1	--	--	--
Feb 18	3:39 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	77	--	--	--
Feb 18	7:21 PM	704.607.3908	Charlotte, NC	Incoming, CL	27	--	--	--
Feb 18	7:48 PM	269.369.6160	Charlotte, NC	Benton Hbr, MI	39	--	--	--
Feb 18	8:27 PM	269.369.6160	Charlotte, NC	Benton Hbr, MI	66	--	--	--
Feb 19	5:29 PM	865.333.0079	Charlotte, NC	Incoming, CL	21	--	--	--
Feb 19	5:58 PM	269.369.6160	Charlotte, NC	VM Deposit, CL	1	--	--	--
Feb 19	11:04 PM	704.607.3908	Charlotte, NC	Incoming, CL	48	--	--	--
Feb 20	3:50 PM	480.463.8308	Charlotte, NC	Phoenix, AZ	34	--	--	--
Feb 20	6:11 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Feb 21	4:20 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 21	4:34 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 21	4:45 PM	423.213.3176	Charlotte, NC	Incoming, CL	13	--	--	--
Feb 21	5:01 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Feb 21	7:05 PM	704.607.3908	Charlotte, NC	Incoming, CL	45	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Verizon Selects

One or more lines on this account are participating in Verizon Selects, which can help make marketing messages, offers, and other content you receive more relevant to you. Thank you for your participation. If you ever have questions about Verizon Selects or if you would like to modify your participation preferences, please visit www.vzw.com/VerizonSelects.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.



Billing period Jan 22, 2019 to Feb 21, 2019 | Account # 622897967-00001 | Invoice # 7809352675

You've got options.

We have all sorts of ways to pay so that you can pick the one that's right for you.



Pay with the My Verizon app

You can download the My Verizon app in both the App Store and Google Play.



Pay online at vzw.com

Go to vzw.com and sign in to My Verizon to pay your bill online.



Pay by phone: #PMT (#768)

Simply dial #PMT on your phone and follow the instructions to pay.



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Bill date
Account number
Invoice number

February 21, 2019
622897967-00001
7809352675

Total Amount Due

Make check payable to Verizon Wireless.
Please return this remittance slip with payment.

\$193.96

\$.

PO BOX 660108
DALLAS, TX 75266-0108



78093526750106228979670000100000007858000000193968

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1.866.544.0401.

Questions? Visit VZW.com/ContactUs or call 1.800.922.0204.

Change your address at VZW.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 622897967-00001 LEONARD WILLIAMS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.







PO BOX 489
NEWARK, NJ 07101-0489

Billing period
Account number
Invoice number

Feb 22, 2019 - Mar 21, 2019
622897967-00001
7822923427

KEYLINE



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

See last page for payment options.
Questions? Visit vzw.com/contactus

Hi Leonard, here's your bill for this month.



Balance past due

\$78.58



One-time charges

page 3

\$1.16



The new Verizon Plan Single Smartphone 5 GB

\$40.00



Leonard Williams 980.613.2196

page 5

\$33.00



Surcharges

\$2.02

Taxes and government fees

\$2.40

Total due

\$157.16

\$78.58 due immediately

\$78.58 due April 13



What's changed

Last month

January 22 - February 21

Balance past due	\$115.38
------------------	----------

One-time charges	\$1.16
------------------	--------

Monthly charges	\$73.00
-----------------	---------

Surcharges	\$2.02
------------	--------

Taxes and gov. fees	\$2.40
---------------------	--------

\$193.96

This month

February 22 - March 21

Balance past due	\$78.58
------------------	---------

One-time charges	\$1.16
------------------	--------

See next page for details.

Monthly charges	\$73.00
-----------------	---------

Surcharges	\$2.02
------------	--------

Taxes and gov. fees	\$2.40
---------------------	--------

\$157.16

Next month

March 22 - April 21

To preview next month's bill go to vzw.com/nextbillsummary



Balance past due

Previous balance	\$193.96
Payment received - Thank you (Feb 24)	-\$115.38

\$78.58

Please pay immediately.



One-time charges

Plan and account

Late fee for amount due March 13	\$1.16
----------------------------------	--------

\$1.16



The new Verizon Plan Single Smartphone 5 GB

5 GB Shared Data, Carryover Data, Unlimited Talk and Text
+ 2.576 GB extra

Monthly charges (Mar 22 - Apr 21)	\$40.00
-----------------------------------	---------

\$40.00

Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as you remain on The new Verizon Plan Single Smartphone 5 GB plan. Enroll using the My Verizon app, or at vzw.com/myverizon.

Shared data usage

Used/Allowance



2.495 of 7.576 GB



Leonard Williams 980.613.2196



2.496 GB

Types of data you used

Used/Allowance



The new Verizon Plan Single Smartphone 5 GB

2.495 / 5 GB



Carryover from last month (Feb 22 - Mar 21)

0 / 2.576 GB

2.505 GB of unused data will carry over to next month (Mar 22 - Apr 21)

Unused Carryover data from last month expired March 21.

Estimated top activities*



Web & Apps
33%



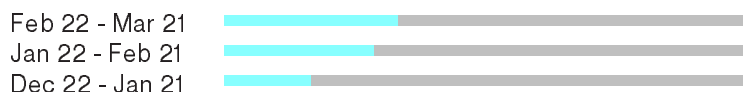
Social
23%



Gaming
16%

*Top activities are estimated for general information purposes only.

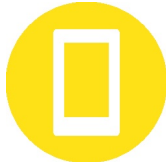
Usage history



2.495 / 7.576 GB

2.423 / 8.514 GB

1.485 / 8.977 GB



Leonard Williams

980.613.2196 | iPhone 7 Plus

Data usage

2.496 GB

Estimated top activities



Web & Apps
33%



Social
23%



Gaming
16%

Smartphone line access (Mar 22 - Apr 21)

\$20.00

Total Mobile Protection (Mar 22 - Apr 21)

\$13.00

\$33.00



Surcharges

Fed Universal Service Charge

\$0.62

Regulatory Charge

\$0.17

Administrative Charge

\$1.23

\$2.02



Taxes and government fees

NC State 911 Fee

\$0.65

NC Telecom Relay Srvs Surchg

\$0.08

NC State Telecom Sales Tax

\$1.04

NC State Sales Tax

\$0.09

Mecklenburg Cnty Telecom Sales

\$0.49

Mecklenburg Cnty Sales Tax

\$0.04

Mecklenburg Cnty PT Sales Tax

\$0.01

\$2.40

Surcharges and taxes are charged per line. A detailed copy of your bill is available in My Verizon.



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity

Date	Time	Number	Origination	Destination	Min	Airtime Charges	LD/Other Charges	Total
Feb 21	11:05 PM	704.607.3908	Charlotte, NC	Incoming, CL			--	--
Feb 21	11:52 PM	704.607.3908	Charlotte, NC	Incoming, CL			--	--
Feb 22	7:18 PM	205.619.6215	Charlotte, NC	Berry, AL			--	--
Feb 22	7:18 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--
Feb 22	7:37 PM	205.619.6215	Charlotte, NC	Berry, AL	8	--	--	--
Feb 22	7:37 PM	704.607.3908	Charlotte, NC	Charlotte, NC	8	--	--	--
Feb 22	7:44 PM	205.619.6215	Charlotte, NC	Berry, AL	45	--	--	--
Feb 22	7:44 PM	704.607.3908	Charlotte, NC	Charlotte, NC	45	--	--	--
Feb 22	8:29 PM	704.607.3908	Charlotte, NC	Charlotte, NC	22	--	--	--
Feb 23	9:34 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Feb 24	2:45 PM	704.901.5646	Charlotte, NC	Belmont, NC	1	--	--	--
Feb 24	5:28 PM	704.607.3908	Charlotte, NC	Incoming, CL	11	--	--	--
Feb 24	5:39 PM	704.607.3908	Charlotte, NC	Incoming, CL	13	--	--	--
Feb 24	6:47 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	9	--	--	--
Feb 24	8:00 PM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Feb 25	4:53 PM	704.358.2810	Charlotte, NC	Charlotte, NC	1	--	--	--
Feb 25	7:51 PM	704.607.3908	Charlotte, NC	Incoming, CL	36	--	--	--
Feb 26	1:06 PM	704.358.2810	Charlotte, NC	Charlotte, NC	8	--	--	--
Feb 26	1:18 PM	800.786.8787	Charlotte, NC	Toll-Free, CL	7	--	--	--
Feb 26	1:25 PM	704.358.2990	Charlotte, NC	Charlotte, NC	7	--	--	--
Feb 26	2:03 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	1	--	--	--
Feb 26	4:26 PM	704.358.2810	Charlotte, NC	Incoming, CL	2	--	--	--
Feb 27	3:14 PM	704.588.5252	Charlotte, NC	Charlotte, NC	2	--	--	--
Feb 27	3:36 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	44	--	--	--
Feb 27	5:42 PM	269.369.6160	Charlotte, NC	VM Deposit, CL	2	--	--	--
Feb 27	6:11 PM	269.369.6160	Charlotte, NC	Incoming, CL	42	--	--	--
Feb 28	8:26 AM	704.607.3908	Charlotte, NC	Incoming, CL	10	--	--	--
Feb 28	7:38 PM	800.207.7847	Charlotte, NC	Toll-Free, CL	1	--	--	--
Feb 28	7:40 PM	800.207.7847	Charlotte, NC	Toll-Free, CL	13	--	--	--
Feb 28	7:52 PM	704.336.3192	Charlotte, NC	Charlotte, NC	1	--	--	--
Feb 28	7:59 PM	888.673.9713	Charlotte, NC	Toll-Free, CL	4	--	--	--
Feb 28	8:03 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--
Feb 28	8:10 PM	888.673.9713	Charlotte, NC	Toll-Free, CL	2	--	--	--
Feb 28	8:12 PM	888.673.9713	Charlotte, NC	Toll-Free, CL	8	--	--	--
Feb 28	8:13 PM	800.207.7847	Charlotte, NC	Toll-Free, CL	15	--	--	--
Feb 28	8:33 PM	980.318.4534	Charlotte, NC	Incoming, CL	2	--	--	--
Feb 28	9:02 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Mar 2	8:21 PM	269.369.6160	Charlotte, NC	Benton Hbr, MI	14	--	--	--
Mar 3	1:29 PM	704.588.4478	Charlotte, NC	Charlotte, NC	2	--	--	--
Mar 3	1:31 PM	704.588.4478	Charlotte, NC	Charlotte, NC	2	--	--	--
Mar 3	1:46 PM	704.588.4478	Charlotte, NC	Charlotte, NC	2	--	--	--
Mar 3	1:59 PM	704.607.3908	Charlotte, NC	Incoming, CL	15	--	--	--
Mar 3	8:45 PM	937.508.1186	Charlotte, NC	Urbana, OH	48	--	--	--
Mar 4	9:36 AM	937.508.1186	Charlotte, NC	Urbana, OH	103	--	--	--
Mar 4	11:40 AM	937.508.1186	Charlotte, NC	Urbana, OH	5	--	--	--
Mar 4	5:54 PM	704.607.3908	Charlotte, NC	Incoming, CL	50	--	--	--
Mar 4	9:04 PM	937.508.1186	Charlotte, NC	Urbana, OH	5	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 4	9:09 PM	704.607.3908	Charlotte, NC	Charlotte, NC	41	--	--	--
Mar 5	6:56 AM	877.447.3938	Charlotte, NC	Toll-Free, CL	77	--	--	--
Mar 5	8:26 AM	937.508.1186	Charlotte, NC	Urbana, OH	62	--	--	--
Mar 5	9:40 PM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
Mar 5	10:47 PM	704.607.3908	Charlotte, NC	Incoming, CL	1	--	--	--
Mar 5	10:47 PM	704.607.3908	Charlotte, NC	Incoming, CL	1	--	--	--
Mar 5	10:48 PM	704.607.3908	Charlotte, NC	Incoming, CL	1	--	--	--
Mar 5	10:48 PM	704.607.3908	Charlotte, NC	Incoming, CL	1	--	--	--
Mar 5	10:49 PM	704.607.3908	Charlotte, NC	Incoming, CL	1	--	--	--
Mar 5	10:50 PM	704.607.3908	Charlotte, NC	Incoming, CL	29	--	--	--
Mar 6	3:44 AM	888.221.1161	Charlotte, NC	Toll-Free, CL	1	--	--	--
Mar 6	7:51 AM	937.508.1186	Charlotte, NC	Incoming, CL	10	--	--	--
Mar 6	8:21 AM	937.508.1186	Charlotte, NC	Incoming, CL	15	--	--	--
Mar 6	8:57 AM	937.508.1186	Charlotte, NC	Urbana, OH	3	--	--	--
Mar 6	9:06 AM	937.508.1186	Charlotte, NC	Urbana, OH	15	--	--	--
Mar 6	9:25 AM	877.447.3938	Charlotte, NC	Toll-Free, CL	1	--	--	--
Mar 6	9:25 AM	877.447.3938	Charlotte, NC	Toll-Free, CL	27	--	--	--
Mar 6	9:52 AM	937.508.1186	Charlotte, NC	Urbana, OH	12	--	--	--
Mar 6	10:20 AM	937.508.1186	Charlotte, NC	Urbana, OH	12	--	--	--
Mar 6	11:06 AM	877.447.3938	Charlotte, NC	Toll-Free, CL	37	--	--	--
Mar 6	11:42 AM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
Mar 6	11:43 AM	937.508.1186	Charlotte, NC	Urbana, OH	3	--	--	--
Mar 6	2:13 PM	937.508.1186	Charlotte, NC	Urbana, OH	9	--	--	--
Mar 6	11:12 PM	877.447.3938	Charlotte, NC	Toll-Free, CL	53	--	--	--
Mar 7	4:46 AM	877.447.3938	Charlotte, NC	Toll-Free, CL	9	--	--	--
Mar 7	5:35 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Mar 7	9:05 AM	937.508.1186	Charlotte, NC	Urbana, OH	180	--	--	--
Mar 9	7:36 AM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Mar 9	8:26 AM	704.504.1575	Charlotte, NC	Charlotte, NC	4	--	--	--
Mar 9	2:16 PM	704.504.1575	Charlotte, NC	Charlotte, NC	3	--	--	--
Mar 9	3:36 PM	704.504.1575	Charlotte, NC	Charlotte, NC	2	--	--	--
Mar 10	9:18 AM	704.504.1575	Charlotte, NC	Charlotte, NC	2	--	--	--
Mar 10	2:27 PM	704.607.3908	Charlotte, NC	Incoming, CL	38	--	--	--
Mar 11	8:56 AM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Mar 11	10:39 AM	704.358.2810	Charlotte, NC	Charlotte, NC	2	--	--	--
Mar 11	12:34 PM	937.508.1186	Charlotte, NC	Urbana, OH	116	--	--	--
Mar 11	4:02 PM	937.508.1186	Charlotte, NC	Urbana, OH	11	--	--	--
Mar 11	4:33 PM	937.508.1186	Charlotte, NC	Urbana, OH	94	--	--	--
Mar 12	10:32 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Mar 12	2:03 PM	704.901.5646	Charlotte, NC	Belmont, NC	1	--	--	--
Mar 12	3:57 PM	828.260.2550	Charlotte, NC	Incoming, CL	8	--	--	--
Mar 12	4:41 PM	704.901.5646	Charlotte, NC	Belmont, NC	1	--	--	--
Mar 12	4:52 PM	704.607.3908	Charlotte, NC	Charlotte, NC	23	--	--	--
Mar 14	12:01 PM	828.387.0150	Charlotte, NC	Beech MT, NC	2	--	--	--
Mar 14	1:24 PM	206.785.2175	Charlotte, NC	Seattle, WA	4	--	--	--
Mar 14	5:51 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 14	5:56 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Mar 15	12:34 PM	269.369.6160	Charlotte, NC	Benton Hbr, MI	28	--	--	--
Mar 15	1:18 PM	828.387.0150	Charlotte, NC	Beech MT, NC	27	--	--	--
Mar 15	3:34 PM	704.504.0004	Charlotte, NC	Charlotte, NC	1	--	--	--
Mar 15	3:37 PM	704.504.0004	Charlotte, NC	Charlotte, NC	1	--	--	--
Mar 15	3:38 PM	704.504.0004	Charlotte, NC	Charlotte, NC	1	--	--	--
Mar 15	6:04 PM	865.333.0079	Charlotte, NC	Knoxville, TN	4	--	--	--
Mar 15	6:15 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
Mar 15	6:24 PM	704.320.1425	Charlotte, NC	Incoming, CL	32	--	--	--
Mar 15	6:56 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
Mar 15	6:56 PM	865.333.0079	Charlotte, NC	Knoxville, TN	6	--	--	--
Mar 15	7:19 PM	704.320.1425	Charlotte, NC	Incoming, CL	43	--	--	--
Mar 15	9:20 PM	865.333.0079	Charlotte, NC	Incoming, CL	11	--	--	--
Mar 15	9:32 PM	865.333.0079	Charlotte, NC	Incoming, CL	7	--	--	--
Mar 17	3:27 PM	800.828.9231	Charlotte, NC	Toll-Free, CL	5	--	--	--
Mar 17	9:42 PM	704.607.3908	Charlotte, NC	Incoming, CL	1	--	--	--
Mar 17	9:46 PM	704.607.3908	Charlotte, NC	Charlotte, NC	2	--	--	--
Mar 18	1:02 PM	800.972.3030	Charlotte, NC	Toll-Free, CL	26	--	--	--
Mar 18	9:47 PM	720.339.5880	Charlotte, NC	Englewood, CO	1	--	--	--
Mar 19	7:04 PM	704.320.1425	Charlotte, NC	Monroe, NC	46	--	--	--
Mar 20	12:23 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	4	--	--	--
Mar 20	12:49 PM	704.733.9072	Charlotte, NC	Charlotte, NC	3	--	--	--
Mar 20	3:22 PM	704.975.0070	Charlotte, NC	VM Deposit, CL	1	--	--	--
Mar 20	4:17 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--
Mar 20	4:29 PM	704.607.3908	Charlotte, NC	Charlotte, NC	7	--	--	--
Mar 20	5:07 PM	704.607.3908	Charlotte, NC	Incoming, CL	11	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

Device Payment Final Payment Notification

We have received the final payment for Device Payment Agreement 1036457450. If your final payment is insufficient or rejected, you will be billed for the total remaining balance on a subsequent bill.



Billing period Feb 22, 2019 to Mar 21, 2019 | Account # 622897967-00001 | Invoice # 7822923427

You've got options.

We have all sorts of ways to pay so that you can pick the one that's right for you.



Pay with the My Verizon app

You can download the My Verizon app in both the App Store and Google Play.



Pay online at vzw.com

Go to vzw.com and sign in to My Verizon to pay your bill online.



Pay by phone: #PMT (#768)

Simply dial #PMT on your phone and follow the instructions to pay.



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Bill date

March 21, 2019

Account number

622897967-00001

Invoice number

7822923427

Total Amount Due

Make check payable to Verizon Wireless.
Please return this remittance slip with payment.

\$157.16

\$.

PO BOX 660108
DALLAS, TX 75266-0108



78229234270106228979670000100000007858000000157168

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1.866.544.0401.

Questions? Visit VZW.com/ContactUs or call 1.800.922.0204.

Change your address at VZW.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 622897967-00001 LEONARD WILLIAMS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

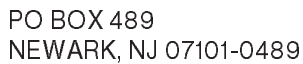
1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.







Mar 22, 2019 - Apr 21, 2019
622897967-00001
7836484867

LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

\$78.54 due May 13



Balance past due

Previous balance \$157.16

Payment received - Thank you (Mar 24) -\$78.58

\$78.58

Please pay immediately.



One-time charges

Plan and account

Late fee for amount due April 13 \$1.16

\$1.16



The new Verizon Plan Single Smartphone 5 GB

**5 GB Shared Data, Carryover Data, Unlimited Talk and Text
+ 2.504 GB extra**

Monthly charges (Apr 22 - May 21) \$40.00

\$40.00

Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as you remain on The new Verizon Plan Single Smartphone 5 GB plan. Enroll using the My Verizon app, or at vzw.com/myverizon.

Shared data usage

Used/Allowance



1.906 of 7.504 GB



Leonard Williams 980.613.2196



1.907 GB

Types of data you used

Used/Allowance



The new Verizon Plan Single Smartphone 5 GB

1.906 / 5 GB



Carryover from last month (Mar 22 - Apr 21)

0 / 2.504 GB

3.094 GB of unused data will carry over to next month (Apr 22 - May 21)

Unused Carryover data from last month expired April 21.

Estimated top activities*



Video
31%



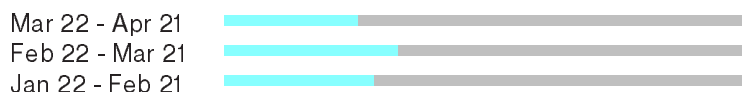
Web & Apps
27%



Social
18%

*Top activities are estimated for general information purposes only.

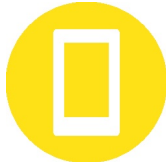
Usage history



1.906 / 7.504 GB

2.495 / 7.576 GB

2.423 / 8.514 GB



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Data usage

1.907 GB

Estimated top activities



Video
31%



Web & Apps
27%



Social
18%

Smartphone line access (Apr 22 - May 21)	\$20.00
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Total Mobile Protection (Apr 22 - May 21)	\$13.00
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\$33.00



Surcharges

Fed Universal Service Charge	\$0.58
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Regulatory Charge	\$0.17
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Administrative Charge	\$1.23
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\$1.98



Taxes and government fees

NC State 911 Fee	\$0.65
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NC Telecom Relay Srvs Surchg	\$0.08
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NC State Telecom Sales Tax	\$1.04
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NC State Sales Tax	\$0.09
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Mecklenburg Cnty Telecom Sales	\$0.49
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Mecklenburg Cnty Sales Tax	\$0.04
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Mecklenburg Cnty PT Sales Tax	\$0.01
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\$2.40

Surcharges and taxes are charged per line. A detailed copy of your bill is available in My Verizon.



Leonard Williams

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Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 22	5:08 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Mar 22	5:35 PM	704.607.3908	Charlotte, NC	Incoming, CL	47	--	--	--
Mar 22	9:59 PM	704.607.3908	Charlotte, NC	Charlotte, NC	111	--	--	--
Mar 24	12:24 AM	704.607.3908	Charlotte, NC	Incoming, CL	94	--	--	--
Mar 24	3:07 AM	704.607.3908	Charlotte, NC	Incoming, CL	72	--	--	--
Mar 24	5:32 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--
Mar 24	6:39 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Mar 24	7:14 PM	937.508.1186	Charlotte, NC	Incoming, CL	38	--	--	--
Mar 24	8:05 PM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
Mar 24	8:07 PM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
Mar 24	8:12 PM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
Mar 24	8:14 PM	423.213.3176	Charlotte, NC	Incoming, CL	13	--	--	--
Mar 24	8:39 PM	704.504.0004	Charlotte, NC	Charlotte, NC	2	--	--	--
Mar 25	7:38 PM	269.369.6160	Charlotte, NC	Benton Hbr, MI	73	--	--	--
Mar 25	10:15 PM	704.607.3908	Charlotte, NC	Incoming, CL	91	--	--	--
Mar 26	2:01 PM	803.753.2422	Charlotte, NC	Incoming, CL	32	--	--	--
Mar 26	2:54 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	4	--	--	--
Mar 26	5:04 PM	704.607.3908	Charlotte, NC	Incoming, CL	12	--	--	--
Mar 26	5:34 PM	704.607.3908	Charlotte, NC	Incoming, CL	5	--	--	--
Mar 27	2:04 PM	828.733.2844	Charlotte, NC	Newland, NC	36	--	--	--
Mar 27	2:27 PM	202.455.8888	Charlotte, NC	Incoming, CL	1	--	--	--
Mar 27	2:40 PM	828.733.2844	Charlotte, NC	Newland, NC	41	--	--	--
Mar 27	4:30 PM	704.607.3908	Charlotte, NC	Incoming, CL	8	--	--	--
Mar 27	5:27 PM	704.607.3908	Charlotte, NC	Incoming, CL	12	--	--	--
Mar 27	7:47 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	3	--	--	--
Mar 28	11:26 AM	828.733.2844	Charlotte, NC	Newland, NC	1	--	--	--
Mar 28	3:13 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	24	--	--	--
Mar 29	11:02 AM	828.733.2844	Charlotte, NC	Newland, NC	2	--	--	--
Mar 29	3:43 PM	423.213.3176	Charlotte, NC	Incoming, CL	5	--	--	--
Mar 29	3:50 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Mar 29	5:20 PM	704.607.3908	Charlotte, NC	Incoming, CL	12	--	--	--
Mar 29	5:31 PM	704.607.3908	Charlotte, NC	Charlotte, NC	2	--	--	--
Mar 30	1:26 PM	615.432.4229	Charlotte, NC	Incoming, CL	1	--	--	--
Mar 31	1:30 PM	704.607.3908	Charlotte, NC	Incoming, CL	24	--	--	--
Mar 31	1:54 PM	269.369.6160	Charlotte, NC	Benton Hbr, MI	7	--	--	--
Mar 31	2:03 PM	269.369.6160	Charlotte, NC	Incoming, CL	2	--	--	--
Mar 31	2:13 PM	269.369.6160	Charlotte, NC	VM Deposit, CL	1	--	--	--
Mar 31	2:13 PM	269.369.6160	Charlotte, NC	Benton Hbr, MI	24	--	--	--
Mar 31	5:22 PM	704.504.1575	Charlotte, NC	Charlotte, NC	1	--	--	--
Apr 1	8:47 AM	770.239.0719	Charlotte, NC	Atlanta NE, GA	4	--	--	--
Apr 1	2:58 PM	704.523.0059	Charlotte, NC	Charlotte, NC	2	--	--	--
Apr 1	4:49 PM	704.588.1929	Charlotte, NC	Charlotte, NC	2	--	--	--
Apr 1	4:54 PM	704.504.1575	Charlotte, NC	Charlotte, NC	3	--	--	--
Apr 1	5:02 PM	704.588.1929	Charlotte, NC	Charlotte, NC	2	--	--	--
Apr 1	5:09 PM	704.504.1575	Charlotte, NC	Charlotte, NC	4	--	--	--
Apr 2	9:45 AM	704.358.2990	Charlotte, NC	Charlotte, NC	1	--	--	--
Apr 2	9:46 AM	704.358.2990	Charlotte, NC	Charlotte, NC	1	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 2	9:47 AM	704.358.2990	Charlotte, NC	Charlotte, NC	8	--	--	--
Apr 2	2:57 PM	704.588.1929	Charlotte, NC	Charlotte, NC	1	--	--	--
Apr 2	5:31 PM	704.607.3908	Charlotte, NC	Incoming, CL	23	--	--	--
Apr 3	2:04 PM	828.733.2844	Charlotte, NC	Newland, NC	1	--	--	--
Apr 3	2:32 PM	866.380.6585	Charlotte, NC	Toll-Free, CL	13	--	--	--
Apr 3	2:46 PM	828.733.2844	Charlotte, NC	Newland, NC	1	--	--	--
Apr 3	2:47 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	13	--	--	--
Apr 3	5:47 PM	513.914.4614	Charlotte, NC	Incoming, CL	3	--	--	--
Apr 5	1:38 PM	844.402.5807	Charlotte, NC	Incoming, CL	6	--	--	--
Apr 5	3:55 PM	800.347.0268	Charlotte, NC	Toll-Free, CL	31	--	--	--
Apr 5	5:58 PM	704.607.3908	Charlotte, NC	Incoming, CL	22	--	--	--
Apr 6	2:01 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Apr 8	6:35 AM	828.733.2844	Charlotte, NC	Newland, NC	2	--	--	--
Apr 8	9:29 AM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
Apr 8	9:34 AM	216.810.1881	Charlotte, NC	Incoming, CL	1	--	--	--
Apr 9	3:03 PM	704.665.5027	Charlotte, NC	Incoming, CL	12	--	--	--
Apr 9	3:22 PM	828.387.0150	Charlotte, NC	Beech MT, NC	2	--	--	--
Apr 9	3:42 PM	828.733.2844	Charlotte, NC	Newland, NC	1	--	--	--
Apr 9	3:42 PM	844.402.5807	Charlotte, NC	Toll-Free, CL	1	--	--	--
Apr 9	4:33 PM	828.387.0150	Charlotte, NC	Beech MT, NC	51	--	--	--
Apr 9	7:45 PM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Apr 9	7:45 PM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Apr 9	7:45 PM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Apr 9	8:01 PM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Apr 10	12:15 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	5	--	--	--
Apr 10	12:24 PM	704.504.1575	Charlotte, NC	Charlotte, NC	1	--	--	--
Apr 10	1:26 PM	704.588.1929	Charlotte, NC	Charlotte, NC	1	--	--	--
Apr 10	1:43 PM	704.588.1929	Charlotte, NC	Charlotte, NC	2	--	--	--
Apr 10	1:45 PM	704.504.1575	Charlotte, NC	Charlotte, NC	1	--	--	--
Apr 10	2:50 PM	704.504.1575	Charlotte, NC	Charlotte, NC	4	--	--	--
Apr 10	3:41 PM	813.372.1900	Charlotte, NC	Incoming, CL	37	--	--	--
Apr 10	7:06 PM	704.607.3908	Charlotte, NC	Incoming, CL	81	--	--	--
Apr 11	11:21 AM	480.463.8308	Charlotte, NC	Phoenix, AZ	4	--	--	--
Apr 11	2:32 PM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Apr 11	2:45 PM	206.785.2175	Charlotte, NC	Seattle, WA	1	--	--	--
Apr 11	2:55 PM	206.785.2175	Charlotte, NC	Seattle, WA	1	--	--	--
Apr 11	2:56 PM	206.785.2175	Charlotte, NC	Seattle, WA	1	--	--	--
Apr 11	3:05 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Apr 11	3:54 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	3	--	--	--
Apr 11	6:01 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Apr 12	2:42 PM	828.260.2550	Charlotte, NC	VM Deposit, CL	1	--	--	--
Apr 12	4:21 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Apr 13	6:33 PM	704.320.1425	Charlotte, NC	Incoming, CL	16	--	--	--
Apr 13	8:33 PM	704.320.1425	Charlotte, NC	VM Deposit, CL	1	--	--	--
Apr 13	9:15 PM	704.320.1425	Charlotte, NC	Incoming, CL	9	--	--	--
Apr 13	9:48 PM	704.320.1425	Charlotte, NC	Incoming, CL	14	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 13	11:26 PM	704.607.3908	Charlotte, NC	Incoming, CL	57	--	--	--
Apr 14	9:38 PM	704.607.3908	Charlotte, NC	Charlotte, NC	Jenny Cox- 2 calls. Both recorded			
Apr 14	11:14 PM	704.607.3908	Charlotte, NC	Charlotte, NC				
Apr 14	11:16 PM	704.607.3908	Charlotte, NC	Charlotte, NC				
Apr 14	11:16 PM	704.607.3908	Charlotte, NC	Incoming, CL				
Apr 16	11:03 AM	704.901.5646	Charlotte, NC	Belmont, NC				
Apr 16	3:09 PM	704.358.2990	Charlotte, NC	Charlotte, NC				
Apr 16	3:36 PM	704.358.2810	Charlotte, NC	Incoming, CL	6	--	--	--
Apr 16	4:10 PM	704.607.3908	Charlotte, NC	Incoming, CL	51	--	--	--
Apr 16	4:11 PM	205.619.6215	Charlotte, NC	Berry, AL	51	--	--	--
Apr 17	12:21 PM	704.358.2990	Charlotte, NC	Charlotte, NC	3	--	--	--
Apr 17	1:09 PM	704.358.2810	Charlotte, NC	Incoming, CL	5	--	--	--
Apr 17	5:00 PM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Apr 17	5:22 PM	704.607.3908	Charlotte, NC	Incoming, CL	30	--	--	--
Apr 17	5:24 PM	205.619.6215	Charlotte, NC	Berry, AL	28	--	--	--
Apr 17	5:47 PM	704.566.3410	Charlotte, NC	Charlotte, NC	5	--	--	--
Apr 17	5:57 PM	704.566.3410	Charlotte, NC	Charlotte, NC	2	--	--	--
Apr 17	5:59 PM	704.607.3908	Charlotte, NC	Incoming, CL	1	--	--	--
Apr 17	6:00 PM	205.619.6215	Charlotte, NC	Berry, AL	1	--	--	--
Apr 18	1:24 PM	800.290.1314	Charlotte, NC	Toll-Free, CL	9	--	--	--
Apr 18	1:35 PM	800.972.3030	Charlotte, NC	Toll-Free, CL	11	--	--	--
Apr 18	1:48 PM	800.290.1314	Charlotte, NC	Toll-Free, CL	1	--	--	--
Apr 18	1:49 PM	205.619.6215	Charlotte, NC	Berry, AL	16	--	--	--
Apr 18	1:49 PM	800.290.1314	Charlotte, NC	Toll-Free, CL	16	--	--	--
Apr 18	9:32 PM	423.213.3176	Charlotte, NC	Incoming, CL	3	--	--	--
Apr 19	11:33 AM	423.895.1250	Charlotte, NC	Elizabthtn, TN	64	--	--	--
Apr 19	1:26 PM	423.895.1250	Charlotte, NC	Elizabthtn, TN	58	--	--	--
Apr 19	5:16 PM	704.780.7512	Charlotte, NC	VM Deposit, CL	1	--	--	--
Apr 21	10:03 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On April 1, the FUSC decreased to 5.12% percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges decreased to 18.80% percent. For more details, please call 1-888-684-1888.

Important Information Regarding Your Customer Agreement

Verizon Wireless is updating parts of your Customer Agreement. In addition to reorganizing the "My Privacy" section, we provided examples of disallowed damages in the "Waivers and Limitation of Liability" section. For Prepaid customers, we clarified what happens when you have insufficient funds in your prepay account. Visit www.vzw.com for the complete Customer Agreement.



Billing period Mar 22, 2019 to Apr 21, 2019 | Account # 622897967-00001 | Invoice # 7836484867

You've got options.

We have all sorts of ways to pay so that you can pick the one that's right for you.



Pay with the My Verizon app

You can download the My Verizon app in both the App Store and Google Play.



Pay online at vzw.com

Go to vzw.com and sign in to My Verizon to pay your bill online.



Pay by phone: #PMT (#768)

Simply dial #PMT on your phone and follow the instructions to pay.



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Bill date

April 21, 2019

Account number

622897967-00001

Invoice number

7836484867

Total Amount Due

Make check payable to Verizon Wireless.
Please return this remit slip with payment.

\$157.12

\$.

PO BOX 660108
DALLAS, TX 75266-0108



78364848670106228979670000100000007854000000157128

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1.866.544.0401.

Questions? Visit VZW.com/ContactUs or call 1.800.922.0204.

Change your address at VZW.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 622897967-00001 LEONARD WILLIAMS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.







PO BOX 489
NEWARK, NJ 07101-0489

Billing period
Account number
Invoice number

Apr 22, 2019 - May 21, 2019
622897967-00001
7850021352

KEYLINE



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

See last page for payment options.

Questions? Visit vzw.com/contactus

Hi Leonard, here's your bill for this month.



Balance past due

\$78.54



One-time charges

page 2

\$1.16



The new Verizon Plan Single Smartphone 5 GB

\$40.00



Leonard Williams 980.613.2196

page 4

\$33.00



Surcharges

\$1.98

Taxes and government fees

\$2.40

Total due

\$157.08

\$78.54 due immediately

\$78.54 due June 13



Balance past due

Previous balance \$157.12

Payment received - Thank you (May 11) -\$78.58

\$78.54

Please pay immediately.



One-time charges

Plan and account

Late fee for amount due May 13 \$1.16

\$1.16



The new Verizon Plan Single Smartphone 5 GB

**5 GB Shared Data, Carryover Data, Unlimited Talk and Text
+ 3.093 GB extra**

Monthly charges (May 22 - Jun 21) \$40.00

\$40.00

Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as you remain on The new Verizon Plan Single Smartphone 5 GB plan. Enroll using the My Verizon app, or at vzw.com/myverizon.

Shared data usage

Used/Allowance



3.155 of 8.093 GB



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3.156 GB

Types of data you used

Used/Allowance



The new Verizon Plan Single Smartphone 5 GB

3.155 / 5 GB



Carryover from last month (Apr 22 - May 21)

0 / 3.093 GB

1.845 GB of unused data will carry over to next month (May 22 - Jun 21)

Unused Carryover data from last month expired May 21.

Estimated top activities*



Social
38%



Web & Apps
24%



Chat
11%

*Top activities are estimated for general information purposes only.

Usage history

Apr 22 - May 21



3.155 / 8.093 GB

Mar 22 - Apr 21

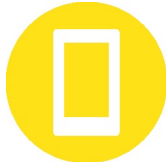


1.906 / 7.504 GB

Feb 22 - Mar 21



2.495 / 7.576 GB



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Data usage

3.156 GB

Estimated top activities



Social
38%



Web & Apps
24%



Chat
11%

Smartphone line access (May 22 - Jun 21)

\$20.00

Total Mobile Protection (May 22 - Jun 21)

\$13.00

\$33.00



Surcharges

Fed Universal Service Charge

\$0.58

Regulatory Charge

\$0.17

Administrative Charge

\$1.23

\$1.98



Taxes and government fees

NC State 911 Fee

\$0.65

NC Telecom Relay Srvs Surchg

\$0.08

NC State Telecom Sales Tax

\$1.04

NC State Sales Tax

\$0.09

Mecklenburg Cnty Telecom Sales

\$0.49

Mecklenburg Cnty Sales Tax

\$0.04

Mecklenburg Cnty PT Sales Tax

\$0.01

\$2.40

Surcharges and taxes are charged per line. A detailed copy of your bill is available in My Verizon.



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 24	4:16 PM	803.753.2726	Charlotte, NC	Columbia, SC	2	--	--	--
Apr 24	6:05 PM	423.213.3176	Charlotte, NC	Incoming, CL	3	--	--	--
Apr 24	6:11 PM	865.333.0079	Charlotte, NC	Incoming, CL	15	--	--	--
Apr 25	11:10 AM	828.733.2844	Charlotte, NC	Newland, NC	1	--	--	--
Apr 25	1:28 PM	704.358.2810	Charlotte, NC	Charlotte, NC	5	--	--	--
Apr 25	4:26 PM	803.753.2726	Charlotte, NC	Columbia, SC	1	--	--	--
Apr 25	4:27 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Apr 25	4:28 PM	423.895.1250	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Apr 25	4:32 PM	844.402.5807	Charlotte, NC	Toll-Free, CL	3	--	--	--
Apr 25	4:35 PM	828.733.2844	Charlotte, NC	Newland, NC	1	--	--	--
Apr 25	4:35 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	14	--	--	--
Apr 25	4:49 PM	704.609.8698	Charlotte, NC	Charlotte, NC	2	--	--	--
Apr 25	5:07 PM	704.607.3908	Charlotte, NC	Incoming, CL	30	--	--	--
Apr 25	7:07 PM	423.213.3176	Charlotte, NC	Incoming, CL	3	--	--	--
Apr 25	7:09 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	2	--	--	--
Apr 26	9:56 AM	828.733.2844	Charlotte, NC	Newland, NC	1	--	--	--
Apr 26	10:03 AM	704.609.8698	Charlotte, NC	Charlotte, NC	13	--	--	--
Apr 27	11:59 AM	704.588.1929	Charlotte, NC	Charlotte, NC	1	--	--	--
Apr 27	12:16 PM	704.504.1575	Charlotte, NC	Charlotte, NC	2	--	--	--
Apr 27	3:00 PM	800.347.2683	Charlotte, NC	Toll-Free, CL	7	--	--	--
Apr 27	8:14 PM	423.418.0490	Charlotte, NC	VM Deposit, CL	2	--	--	--
Apr 29	3:30 PM	866.238.9294	Charlotte, NC	Toll-Free, CL	6	--	--	--
Apr 29	9:52 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Apr 30	11:02 AM	336.259.5425	Charlotte, NC	VM Deposit, CL	1	--	--	--
Apr 30	11:03 AM	806.231.6695	Charlotte, NC	VM Deposit, CL	2	--	--	--
Apr 30	3:45 PM	704.588.1929	Charlotte, NC	Charlotte, NC	1	--	--	--
Apr 30	4:18 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Apr 30	4:58 PM	704.320.1425	Charlotte, NC	Monroe, NC	43	--	--	--
May 1	11:58 AM	865.333.0079	Charlotte, NC	VM Deposit, CL	1	--	--	--
May 1	7:58 PM	865.333.0079	Charlotte, NC	Incoming, CL	29	--	--	--
May 1	8:35 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	10	--	--	--
May 1	8:45 PM	844.563.4034	Charlotte, NC	Toll-Free, CL	2	--	--	--
May 1	8:46 PM	856.242.2505	Charlotte, NC	Moorestown, NJ	1	--	--	--
May 2	5:00 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	28	--	--	--
May 2	5:52 PM	704.607.3908	Charlotte, NC	Incoming, CL	4	--	--	--
May 2	9:41 PM	704.320.1425	Charlotte, NC	Incoming, CL	54	--	--	--
May 3	12:13 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	1	--	--	--
May 3	12:24 PM	828.733.2844	Charlotte, NC	Newland, NC	1	--	--	--
May 3	1:49 PM	888.434.0055	Charlotte, NC	Toll-Free, CL	31	--	--	--
May 3	2:39 PM	888.434.0055	Charlotte, NC	Toll-Free, CL	17	--	--	--
May 3	3:37 PM	806.371.3792	Charlotte, NC	Incoming, CL	41	--	--	--
May 4	4:39 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
May 5	4:26 PM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
May 5	4:26 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
May 6	5:37 AM	800.972.3030	Charlotte, NC	Toll-Free, CL	2	--	--	--
May 6	7:04 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
May 6	7:47 PM	480.463.8386	Charlotte, NC	Phoenix, AZ	5	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Jenny Cox, 2 calls. Both recorded

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
May 6	8:44 PM	704.320.1425	Charlotte, NC	Monroe, NC	5	--	--	--
May 7	5:29 PM	704.607.3908	Charlotte, NC	Incoming, CL	22	--	--	--
May 7	5:29 PM	205.619.6215	Charlotte, NC	Berry, AL	21	--	--	--
May 7	5:50 PM	704.607.3908	Charlotte, NC	Incoming, CL	3	--	--	--
May 7	5:51 PM	205.619.6215	Charlotte, NC	Berry, AL	3	--	--	--
May 8	10:09 AM	828.733.2844	Charlotte, NC	Newland, NC	1	--	--	--
May 8	9:16 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
May 8	9:22 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
May 9	1:42 PM	704.504.1575	Charlotte, NC	Charlotte, NC	10	--	--	--
May 9	3:29 PM	704.588.7362	Charlotte, NC	Charlotte, NC	5	--	--	--
May 9	3:34 PM	704.588.7362	Charlotte, NC	Charlotte, NC	5	--	--	--
May 9	3:39 PM	704.358.2990	Charlotte, NC	Charlotte, NC	8	--	--	--
May 9	4:50 PM	800.972.3030	Charlotte, NC	Toll-Free, CL	4	--	--	--
May 9	5:02 PM	423.418.0490	Charlotte, NC	Midway Sul, TN	66	--	--	--
May 9	9:00 PM	704.583.1688	Charlotte, NC	Charlotte, NC	1	--	--	--
May 10	9:41 AM	704.358.2810	Charlotte, NC	Incoming, CL	2	--	--	--
May 10	11:13 AM	980.217.3074	Charlotte, NC	Charlotte, NC	2	--	--	--
May 11	7:40 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
May 11	8:17 PM	704.320.1425	Charlotte, NC	Monroe, NC	2	--	--	--
May 13	4:17 PM	828.733.2844	Charlotte, NC	Newland, NC	1	--	--	--
May 13	4:18 PM	828.260.2550	Charlotte, NC	VM Deposit, CL	1	--	--	--
May 13	4:24 PM	205.619.6215	Charlotte, NC	Berry, AL	2	--	--	--
May 13	4:24 PM	336.259.5425	Charlotte, NC	VM Deposit, CL	1	--	--	--
May 13	4:37 PM	423.418.0490	Charlotte, NC	VM Deposit, CL	1	--	--	--
May 13	5:28 PM	704.588.7362	Charlotte, NC	Charlotte, NC	3	--	--	--
May 13	5:30 PM	704.588.7362	Charlotte, NC	Charlotte, NC	1	--	--	--
May 13	5:30 PM	704.588.7362	Charlotte, NC	Charlotte, NC	3	--	--	--
May 13	7:06 PM	704.607.3908	Charlotte, NC	Incoming, CL	20	--	--	--
May 14	2:45 PM	828.733.2844	Charlotte, NC	Newland, NC	1	--	--	--
May 14	5:32 PM	206.922.0880	Charlotte, NC	Incoming, CL	1	--	--	--
May 14	5:33 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	127	--	--	--
May 14	8:29 PM	206.922.0880	Charlotte, NC	Seattle, WA	54	--	--	--
May 14	8:45 PM	205.619.6215	Charlotte, NC	Berry, AL	38	--	--	--
May 14	11:17 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
May 15	1:13 PM	205.619.6215	Charlotte, NC	Berry, AL	6	--	--	--
May 15	1:14 PM	888.704.1900	Charlotte, NC	Toll-Free, CL	6	--	--	--
May 15	1:29 PM	704.588.9796	Charlotte, NC	Charlotte, NC	3	--	--	--
May 15	1:33 PM	206.922.0880	Charlotte, NC	Seattle, WA	7	--	--	--
May 15	1:49 PM	206.922.0865	Charlotte, NC	Incoming, CL	16	--	--	--
May 15	2:08 PM	877.447.3938	Charlotte, NC	Toll-Free, CL	32	--	--	--
May 15	4:22 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	46	--	--	--
May 15	5:07 PM	704.607.3908	Charlotte, NC	Incoming, CL	17	--	--	--
May 15	5:26 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	1	--	--	--
May 15	7:48 PM	704.588.9796	Charlotte, NC	Charlotte, NC	2	--	--	--
May 16	1:33 PM	877.252.2701	Charlotte, NC	Toll-Free, CL	29	--	--	--
May 16	2:06 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	1	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
May 16	3:45 PM	319.220.2210	Charlotte, NC	Central Cy, IA	1	--	--	--
May 16	3:50 PM	704.338.1770	Charlotte, NC	Charlotte, NC	1	--	--	--
May 16	3:51 PM	800.275.8777	Charlotte, NC	Toll-Free, CL	4	--	--	--
May 16	3:55 PM	800.275.8777	Charlotte, NC	Toll-Free, CL	1	--	--	--
May 16	4:13 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	1	--	--	--
May 16	4:19 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
May 16	4:33 PM	704.504.9809	Charlotte, NC	Charlotte, NC	11	--	--	--
May 16	5:02 PM	423.213.3176	Charlotte, NC	Incoming, CL	4	--	--	--
May 16	6:07 PM	206.922.0865	Charlotte, NC	Seattle, WA	1	--	--	--
May 16	6:10 PM	206.922.0865	Charlotte, NC	Seattle, WA	1	--	--	--
May 16	6:10 PM	206.922.0865	Charlotte, NC	Seattle, WA	1	--	--	--
May 16	6:11 PM	206.922.0880	Charlotte, NC	Seattle, WA	16	--	--	--
May 16	6:34 PM	973.967.3526	Charlotte, NC	Morristown, NJ	1	--	--	--
May 16	8:01 PM	704.320.1425	Charlotte, NC	VM Deposit, CL	1	--	--	--
May 16	8:26 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
May 17	10:10 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
May 17	10:14 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
May 17	10:14 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
May 17	10:16 AM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
May 17	1:33 PM	833.267.6094	Charlotte, NC	Toll-Free, CL	12	--	--	--
May 17	11:44 PM	704.607.3908	Charlotte, NC	Incoming, CL	35	--	--	--
May 18	12:29 PM	205.619.6215	Charlotte, NC	Berry, AL	30	--	--	--
May 18	12:30 PM	704.320.1425	Charlotte, NC	Monroe, NC	30	Preston Johnson. 1 Call Recorded		
May 18	3:06 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2			
May 18	3:19 PM	704.320.1425	Charlotte, NC	Monroe, NC	1	--	--	--
May 18	4:53 PM	704.320.1425	Charlotte, NC	Monroe, NC	3	--	--	--
May 18	7:26 PM	888.221.1161	Charlotte, NC	Toll-Free, CL	2	--	--	--
May 18	7:29 PM	866.671.5353	Charlotte, NC	Toll-Free, CL	1	--	--	--
May 18	7:36 PM	888.221.1161	Charlotte, NC	Toll-Free, CL	1	--	--	--
May 18	7:37 PM	888.221.1161	Charlotte, NC	Toll-Free, CL	2	--	--	--
May 18	8:01 PM	704.607.3908	Charlotte, NC	Charlotte, NC	2	--	--	--
May 18	8:04 PM	704.607.3908	Charlotte, NC	Charlotte, NC	2	--	--	--
May 18	8:13 PM	704.548.0882	Charlotte, NC	Charlotte, NC	1	--	--	--
May 19	8:56 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
May 19	10:56 AM	704.358.2810	Charlotte, NC	Charlotte, NC	1	--	--	--
May 19	11:04 AM	828.280.6837	Charlotte, NC	Asheville, NC	1	--	--	--
May 19	12:36 PM	423.213.3176	Charlotte, NC	Incoming, CL	6	--	--	--
May 19	12:42 PM	423.213.3176	Charlotte, NC	Incoming, CL	4	--	--	--
May 19	1:08 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
May 19	1:09 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
May 19	1:10 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
May 19	2:04 PM	704.320.1425	Dallas, NC	Monroe, NC	2	--	--	--
May 19	6:54 PM	423.213.3176	Roan Mount, TN	Elizabthtn, TN	1	--	--	--
May 19	8:55 PM	704.320.1425	Linville, NC	Incoming, CL	26	--	--	--
May 20	12:22 PM	828.387.0150	Linville, NC	Incoming, CL	3	--	--	--
May 20	12:35 PM	423.213.3176	Linville, NC	Elizabthtn, TN	6	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
May 20	1:12 PM	877.284.5767	Newland, NC	Toll-Free, CL	1	--	--	--
May 20	2:07 PM	877.284.5767	Newland, NC	Toll-Free, CL	7	--	--	--
May 20	3:21 PM	877.447.3938	Linville, NC	Toll-Free, CL	15	--	--	--
May 20	3:51 PM	877.284.5767	Linville, NC	Toll-Free, CL	5	--	--	--
May 20	4:12 PM	828.260.2550	Linville, NC	Banner Elk, NC	4	--	--	--
May 20	4:24 PM	877.447.3938	Linville, NC	Toll-Free, CL	1	--	--	--
May 20	4:28 PM	828.260.2550	Linville, NC	Banner Elk, NC	23	--	--	--
May 20	6:04 PM	973.967.3526	Linville, NC	Morristown, NJ	1	--	--	--
May 20	6:06 PM	973.967.3526	Linville, NC	Incoming, CL	9	--	--	--
May 20	6:30 PM	423.213.3176	Linville, NC	Elizabthtn, TN	1	--	--	--
May 20	6:33 PM	423.213.3176	Linville, NC	Incoming, CL	4	--	--	--
May 21	11:26 AM	800.972.3030	Linville, NC	Toll-Free, CL	16	--	--	--
May 21	12:18 PM	828.387.0150	Linville, NC	Beech MT, NC	27	--	--	--
May 21	12:23 PM	877.284.5767	Linville, NC	Toll-Free, CL	1	--	--	--
May 21	12:27 PM	877.284.5767	Linville, NC	Toll-Free, CL	16	--	--	--
May 21	1:10 PM	423.213.3176	Linville, NC	Elizabthtn, TN	1	--	--	--
May 21	3:59 PM	423.213.3176	Linville, NC	Elizabthtn, TN	4	--	--	--
May 21	4:12 PM	423.213.3176	Linville, NC	Incoming, CL	2	--	--	--
May 21	5:19 PM	704.607.3908	Linville, NC	Incoming, CL	16	--	--	--
May 21	6:28 PM	423.213.3176	Linville, NC	Elizabthtn, TN	1	--	--	--
May 21	6:29 PM	423.213.3176	Linville, NC	Elizabthtn, TN	1	--	--	--
May 21	7:26 PM	423.213.3176	Linville, NC	Elizabthtn, TN	1	--	--	--
May 21	8:30 PM	937.508.1186	Linville, NC	Urbana, OH	57	--	--	--
May 21	10:54 PM	704.607.3908	Linville, NC	Incoming, CL	28	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.



Billing period Apr 22, 2019 to May 21, 2019 | Account # 622897967-00001 | Invoice # 7850021352

You've got options.

We have all sorts of ways to pay so that you can pick the one that's right for you.



Pay with the My Verizon app

You can download the My Verizon app in both the App Store and Google Play.



Pay online at vzw.com

Go to vzw.com and sign in to My Verizon to pay your bill online.



Pay by phone: #PMT (#768)

Simply dial #PMT on your phone and follow the instructions to pay.



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Bill date

May 21, 2019

Account number

622897967-00001

Invoice number

7850021352

Total Amount Due

Make check payable to Verizon Wireless.
Please return this remit slip with payment.

\$157.08

\$.

PO BOX 660108
DALLAS, TX 75266-0108



78500213520106228979670000100000007854000000157088

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1.866.544.0401.

Questions? Visit VZW.com/ContactUs or call 1.800.922.0204.

Change your address at VZW.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 622897967-00001 LEONARD WILLIAMS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.







PO BOX 489
NEWARK, NJ 07101-0489

Billing period
Account number
Invoice number

May 22, 2019 - Jun 21, 2019
622897967-00001
7863532720

KEYLINE



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

See last page for payment options.

Questions? Visit vzw.com/contactus

Hi Leonard, here's your bill for this month.



Balance past due

\$78.54



One-time charges

page 2

\$1.16



The new Verizon Plan Single Smartphone 5 GB

\$40.00



Leonard Williams 980.613.2196

page 4

\$33.00



Surcharges

\$1.98

Taxes and government fees

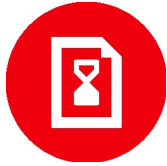
\$2.40

Total due

\$157.08

\$78.54 due immediately

\$78.54 due July 13



Balance past due

Previous balance \$157.08

Payment received - Thank you (May 27) -\$78.54

\$78.54

Please pay immediately.



One-time charges

Plan and account

Late fee for amount due June 13 \$1.16

\$1.16



The new Verizon Plan Single Smartphone 5 GB

**5 GB Shared Data, Carryover Data, Unlimited Talk and Text
+ 1.844 GB extra**

Monthly charges (Jun 22 - Jul 21) \$40.00

\$40.00

Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as you remain on The new Verizon Plan Single Smartphone 5 GB plan. Enroll using the My Verizon app, or at vzw.com/myverizon.

Shared data usage

Used/Allowance



3.245 of 6.844 GB



Leonard Williams 980.613.2196



3.246 GB

Types of data you used

Used/Allowance



The new Verizon Plan Single Smartphone 5 GB

3.245 / 5 GB



Carryover from last month (May 22 - Jun 21)

0 / 1.844 GB

1.755 GB of unused data will carry over to next month (Jun 22 - Jul 21)

Unused Carryover data from last month expired June 21.

Estimated top activities*



Web & Apps
33%



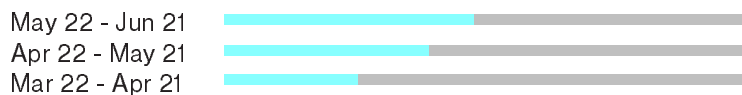
Social
24%



Gaming
13%

*Top activities are estimated for general information purposes only.

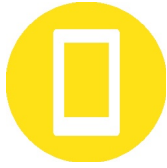
Usage history



3.245 / 6.844 GB

3.155 / 8.093 GB

1.906 / 7.504 GB



Leonard Williams

980.613.2196 | iPhone 7 Plus

Data usage

3.246 GB

Estimated top activities



Web & Apps
33%



Social
24%



Gaming
13%

Smartphone line access (Jun 22 - Jul 21)	\$20.00
--	----------------

Total Mobile Protection (Jun 22 - Jul 21)	\$13.00
---	----------------

\$33.00



Surcharges

Fed Universal Service Charge	\$0.58
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Regulatory Charge	\$0.17
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Administrative Charge	\$1.23
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\$1.98



Taxes and government fees

NC State 911 Fee	\$0.65
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NC Telecom Relay Srvs Surchg	\$0.08
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NC State Telecom Sales Tax	\$1.04
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NC State Sales Tax	\$0.09
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Mecklenburg Cnty Telecom Sales	\$0.49
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Mecklenburg Cnty Sales Tax	\$0.04
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Mecklenburg Cnty PT Sales Tax	\$0.01
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\$2.40

Surcharges and taxes are charged per line. A detailed copy of your bill is available in My Verizon.



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
May 22	11:10 AM	423.213.3176	Linville, NC	Elizabthtn, TN	1	--	--	--
May 22	11:55 AM	704.588.5252	Linville, NC	Charlotte, NC	1	--	--	--
May 22	12:06 PM	828.387.0150	Wilkesbo/B, NC	Beech MT, NC	2	--	--	--
May 22	1:20 PM	423.418.0490	Linville, NC	Midway Sul, TN	6	--	--	--
May 22	6:48 PM	423.213.3176	Roan Mount, TN	Elizabthtn, TN	1	--	--	--
May 22	9:10 PM	423.213.3176	Roan Mount, TN	Elizabthtn, TN	2	--	--	--
May 22	9:12 PM	865.333.0079	Roan Mount, TN	Knoxville, TN	1	--	--	--
May 22	9:15 PM	937.508.1186	Roan Mount, TN	Urbana, OH	1	--	--	--
May 22	9:16 PM	704.320.1425	Roan Mount, TN	Monroe, NC	18	--	--	--
May 22	10:05 PM	423.213.3176	Roan Mount, TN	Elizabthtn, TN	1	--	--	--
May 22	10:05 PM	423.213.3176	Roan Mount, TN	Elizabthtn, TN	1	--	--	--
May 22	10:19 PM	423.213.3176	Roan Mount, TN	Elizabthtn, TN	1	--	--	--
May 22	11:07 PM	423.213.3176	Roan Mount, TN	Elizabthtn, TN	2	--	--	--
May 22	11:32 PM	423.213.3176	Newland, NC	Elizabthtn, TN	1	--	--	--
May 22	11:32 PM	423.213.3176	Newland, NC	Elizabthtn, TN	1	--	--	--
May 23	12:56 PM	888.221.1161	Charlotte, NC	Toll-Free, CL	44	--	--	--
May 23	1:57 PM	205.619.6215	Charlotte, NC	Berry, AL	6	--	--	--
May 23	1:57 PM	800.828.9231	Charlotte, NC	Toll-Free, CL	5	--	--	--
May 23	2:12 PM	205.619.6215	Charlotte, NC	Berry, AL	5	--	--	--
May 23	2:12 PM	800.828.9231	Charlotte, NC	Toll-Free, CL	5	--	--	--
May 23	2:21 PM	800.828.9231	Charlotte, NC	Toll-Free, CL	4	--	--	--
May 23	3:37 PM	865.333.0079	Charlotte, NC	Incoming, CL	26	--	--	--
May 23	4:03 PM	865.333.0079	Charlotte, NC	Incoming, CL	17	--	--	--
May 23	4:20 PM	865.333.0079	Charlotte, NC	Incoming, CL	1	--	--	--
May 23	4:32 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
May 23	4:34 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
May 23	4:40 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
May 23	4:43 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
May 23	4:52 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
May 23	4:56 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
May 23	4:57 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
May 23	5:24 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
May 23	5:24 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
May 23	5:26 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
May 23	5:27 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
May 23	5:28 PM	828.898.9808	Charlotte, NC	Banner Elk, NC	1	--	--	--
May 23	5:34 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
May 23	8:36 PM	937.508.1186	Charlotte, NC	Urbana, OH	12	--	--	--
May 24	11:01 AM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
May 24	3:04 PM	937.508.1186	Charlotte, NC	Urbana, OH	39	--	--	--
May 24	5:20 PM	704.376.1622	Charlotte, NC	Charlotte, NC	1	--	--	--
May 24	5:20 PM	704.376.1622	Charlotte, NC	Charlotte, NC	2	--	--	--
May 24	8:21 PM	919.619.5225	Charlotte, NC	Chapelhill, NC	6	--	--	--
May 24	9:05 PM	704.320.1425	Charlotte, NC	Monroe, NC	2	--	--	--
May 25	1:06 PM	704.588.5252	Charlotte, NC	Charlotte, NC	1	--	--	--
May 26	5:25 PM	704.588.5252	Charlotte, NC	Charlotte, NC	1	--	--	--
May 27	1:40 PM	704.358.2990	Charlotte, NC	Charlotte, NC	1	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
May 27	2:29 PM	704.358.2990	Charlotte, NC	Charlotte, NC	1	--	--	--
May 27	2:30 PM	704.358.2990	Charlotte, NC	Charlotte, NC	1	--	--	--
May 27	6:12 PM	704.607.3908	Charlotte, NC	Incoming, CL	56	--	--	--
May 27	6:13 PM	205.619.6215	Charlotte, NC	Berry, AL	26	--	--	--
May 28	11:05 AM	704.358.2990	Charlotte, NC	Charlotte, NC	1	--	--	--
May 28	1:05 PM	704.358.2990	Charlotte, NC	Charlotte, NC	1	--	--	--
May 28	5:33 PM	704.607.3908	Charlotte, NC	Incoming, CL	23	--	--	--
May 28	6:48 PM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
May 28	10:55 PM	704.607.3908	Charlotte, NC	Incoming, CL	10	--	--	--
May 28	11:05 PM	704.607.3908	Charlotte, NC	Charlotte, NC	45	--	--	--
May 29	5:09 AM	704.588.6966	Charlotte, NC	Charlotte, NC	2	--	--	--
May 29	2:02 PM	704.588.6966	Charlotte, NC	Charlotte, NC	3	--	--	--
May 29	2:05 PM	704.588.6966	Charlotte, NC	Charlotte, NC	1	--	--	--
May 29	5:04 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
May 29	5:33 PM	704.607.3908	Charlotte, NC	Incoming, CL	6	--	--	--
May 29	5:40 PM	704.607.3908	Charlotte, NC	Charlotte, NC	11	--	--	--
May 29	9:07 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
May 29	9:08 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
May 29	9:24 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	4	--	--	--
May 30	2:25 PM	704.358.2990	Charlotte, NC	Charlotte, NC	1	--	--	--
Jun 3	3:31 PM	704.357.3273	Charlotte, NC	Charlotte, NC	25	--	--	--
Jun 3	3:59 PM	704.357.3273	Charlotte, NC	Charlotte, NC	3	--	--	--
Jun 3	4:13 PM	704.644.7000	Charlotte, NC	Charlotte, NC	8	--	--	--
Jun 3	5:13 PM	704.504.1575	Charlotte, NC	Charlotte, NC	3	--	--	--
Jun 3	10:01 PM	704.607.3908	Charlotte, NC	Incoming, CL	46	--	--	--
Jun 3	10:01 PM	205.619.6215	Charlotte, NC	Berry, AL	47	--	--	--
Jun 3	10:47 PM	704.607.3908	Charlotte, NC	Incoming, CL	2	--	--	--
Jun 3	10:48 PM	205.619.6215	Charlotte, NC	Berry, AL	14	--	--	--
Jun 3	10:48 PM	704.607.3908	Charlotte, NC	Charlotte, NC	13	--	--	--
Jun 4	5:22 PM	704.607.3908	Charlotte, NC	Incoming, CL	28	--	--	--
Jun 4	6:28 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Jun 6	6:36 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Jun 6	8:48 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	3	--	--	--
Jun 6	9:01 AM	704.358.2810	Charlotte, NC	Charlotte, NC	2	--	--	--
Jun 6	9:05 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	3	--	--	--
Jun 6	10:33 AM	205.619.6215	Charlotte, NC	Berry, AL	4	--	--	--
Jun 6	10:33 AM	704.801.9411	Charlotte, NC	Davidson, NC	4	--	--	--
Jun 6	10:55 AM	704.607.3908	Charlotte, NC	Incoming, CL	9	--	--	--
Jun 7	8:59 AM	704.358.2990	Charlotte, NC	Charlotte, NC	11	--	--	--
Jun 7	9:32 AM	205.619.6215	Charlotte, NC	Berry, AL	2	--	--	--
Jun 7	9:33 AM	704.801.9411	Charlotte, NC	Davidson, NC	2	--	--	--
Jun 7	10:10 AM	704.801.9400	Charlotte, NC	Incoming, CL	26	--	--	--
Jun 7	10:10 AM	205.619.6215	Charlotte, NC	Berry, AL	26	--	--	--
Jun 9	6:35 AM	980.349.9396	Charlotte, NC	Incoming, CL	1	--	--	--
Jun 9	7:25 AM	980.349.9396	Charlotte, NC	Charlotte, NC	1	--	--	--
Jun 10	7:49 AM	205.619.6215	Charlotte, NC	Berry, AL	2	--	--	--

Davidson call is Shirley from Atrium Health. Is recorded. Jenny Cox follows up with calls to encourage me to call her back.



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jun 10	7:49 AM	704.607.3908	Charlotte, NC	Charlotte, NC	2	--	--	--
Jun 10	8:27 AM	704.607.3908	Charlotte, NC	Incoming, CL	9	--	--	--
Jun 10	9:54 AM	937.435.7500	Charlotte, NC	Dayton, OH	1	--	--	--
Jun 10	9:55 AM	937.435.9999	Charlotte, NC	Dayton, OH	15	--	--	--
Jun 10	11:12 PM	480.463.8389	Charlotte, NC	Phoenix, AZ	1	--	--	--
Jun 11	12:09 AM	000.000.0086	Charlotte, NC	Voice Mail, CL	1	--	--	--
Jun 11	8:50 AM	937.222.7477	Charlotte, NC	Dayton, OH	7	--	--	--
Jun 11	11:19 AM	844.402.5807	Charlotte, NC	Incoming, CL	1	--	--	--
Jun 11	11:24 AM	828.387.0150	Charlotte, NC	Beech MT, NC	19	--	--	--
Jun 11	12:27 PM	937.222.7477	Charlotte, NC	Dayton, OH	2	--	--	--
Jun 11	12:29 PM	937.435.7500	Charlotte, NC	Dayton, OH	6	Shirley from Atrium Health. Recorded.		
Jun 11	12:36 PM	215.278.4449	Charlotte, NC	Phildphzn1, PA	7			
Jun 11	12:51 PM	850.202.1010	Charlotte, NC	Pensacola, FL	4			
Jun 13	1:36 AM	423.213.3176	Charlotte, NC	Incoming, CL	9			
Jun 13	6:39 AM	423.213.3176	Charlotte, NC	Incoming, CL	1			
Jun 13	10:23 AM	770.239.0719	Charlotte, NC	Incoming, CL	1			
Jun 13	11:38 AM	770.239.0719	Charlotte, NC	Incoming, CL	1	--	--	--
Jun 13	11:58 AM	205.619.6215	Charlotte, NC	Berry, AL	22	--	--	--
Jun 13	11:58 AM	704.801.9411	Charlotte, NC	Davidson, NC	22	--	--	--
Jun 14	5:17 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Jun 14	8:26 AM	704.323.8961	Charlotte, NC	Charlotte, NC	1	--	--	--
Jun 14	9:00 AM	704.323.8961	Charlotte, NC	Charlotte, NC	1	--	--	--
Jun 14	9:04 AM	704.944.3272	Charlotte, NC	Charlotte, NC	2	--	--	--
Jun 14	9:30 AM	704.358.2990	Charlotte, NC	Charlotte, NC	3	--	--	--
Jun 14	9:43 AM	336.218.6466	Charlotte, NC	Greensboro, NC	10	--	--	--
Jun 14	9:55 AM	704.665.4341	Charlotte, NC	Charlotte, NC	1	--	--	--
Jun 14	10:49 AM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Jun 14	10:50 AM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Jun 14	11:35 AM	704.358.2810	Charlotte, NC	Incoming, CL	1	--	--	--
Jun 14	11:39 AM	704.358.2810	Charlotte, NC	Charlotte, NC	2	--	--	--
Jun 14	11:50 AM	704.358.2810	Charlotte, NC	Charlotte, NC	2	--	--	--
Jun 14	6:22 PM	919.631.2000	Charlotte, NC	Selma, NC	107	--	--	--
Jun 16	8:24 AM	888.271.9562	Charlotte, NC	Toll-Free, CL	11	--	--	--
Jun 16	10:18 AM	844.206.9035	Charlotte, NC	Incoming, CL	1	--	--	--
Jun 16	10:19 AM	844.206.9035	Charlotte, NC	Toll-Free, CL	2	--	--	--
Jun 16	10:22 AM	844.206.9035	Charlotte, NC	Toll-Free, CL	1	--	--	--
Jun 17	4:25 PM	205.619.6215	Charlotte, NC	Berry, AL	1	--	--	--
Jun 17	4:26 PM	919.631.2000	Charlotte, NC	Selma, NC	8	--	--	--
Jun 17	4:26 PM	205.619.6215	Charlotte, NC	Berry, AL	55	--	--	--
Jun 17	4:34 PM	919.631.2000	Charlotte, NC	Selma, NC	47	--	--	--
Jun 18	8:57 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Jun 18	9:05 AM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Jun 18	12:59 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	77	--	--	--
Jun 18	2:21 PM	919.631.2000	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jun 18	2:52 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	3	--	--	--
Jun 18	2:55 PM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--



Leonard Williams

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Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jun 18	3:38 PM	704.607.3908	Charlotte, NC	Charlotte, NC	10	--	--	--
Jun 19	10:21 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Jun 19	10:23 AM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Jun 19	10:24 AM	828.898.6351	Charlotte, NC	Banner Elk, NC	2	--	--	--
Jun 19	12:27 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Jun 19	12:29 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Jun 19	2:24 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Jun 19	3:21 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Jun 19	5:30 PM	800.355.3300	Charlotte, NC	Toll-Free, CL	1	--	--	--
Jun 19	5:31 PM	800.355.3300	Charlotte, NC	Toll-Free, CL	1	--	--	--
Jun 19	5:32 PM	800.355.3300	Charlotte, NC	Toll-Free, CL	1	--	--	--
Jun 19	5:34 PM	215.985.9177	Charlotte, NC	Phila, PA	22	--	--	--
Jun 20	10:43 AM	844.206.9035	Charlotte, NC	Toll-Free, CL	3	--	--	--
Jun 20	10:50 AM	800.892.2253	Charlotte, NC	Incoming, CL	2	--	--	--
Jun 20	12:47 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	1	--	--	--
Jun 21	11:59 AM	828.260.2550	Charlotte, NC	Banner Elk, NC	2	--	--	--
Jun 21	12:01 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Jun 21	3:11 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Jun 21	3:29 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Jun 21	4:17 PM	704.607.3908	Charlotte, NC	Charlotte, NC	2	--	--	--
Jun 21	4:20 PM	423.213.3176	Charlotte, NC	Incoming, CL	6	--	--	--
Jun 21	4:21 PM	844.206.9035	Charlotte, NC	Toll-Free, CL	5	--	--	--
Jun 21	4:26 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Jun 21	4:28 PM	423.213.3176	Charlotte, NC	Incoming, CL	18	--	--	--
Jun 21	4:28 PM	844.206.9035	Charlotte, NC	Toll-Free, CL	5	--	--	--
Jun 21	4:33 PM	844.206.9035	Charlotte, NC	Toll-Free, CL	2	--	--	--
Jun 21	4:35 PM	844.206.9035	Charlotte, NC	Toll-Free, CL	11	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.



Billing period May 22, 2019 to Jun 21, 2019 | Account # 622897967-00001 | Invoice # 7863532720

You've got options.

We have all sorts of ways to pay so that you can pick the one that's right for you.



Pay with the My Verizon app

You can download the My Verizon app in both the App Store and Google Play.



Pay online at vzw.com

Go to vzw.com and sign in to My Verizon to pay your bill online.



Pay by phone: #PMT (#768)

Simply dial #PMT on your phone and follow the instructions to pay.



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Bill date

June 21, 2019

Account number

622897967-00001

Invoice number

7863532720

Total Amount Due

Make check payable to Verizon Wireless.
Please return this remittance slip with payment.

\$157.08

\$.

PO BOX 660108
DALLAS, TX 75266-0108



78635327200106228979670000100000007854000000157088

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1.866.544.0401.

Questions? Visit VZW.com/ContactUs or call 1.800.922.0204.

Change your address at VZW.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 622897967-00001 LEONARD WILLIAMS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.







PO BOX 489
NEWARK, NJ 07101-0489

Billing period
Account number
Invoice number

Jun 22, 2019 - Jul 21, 2019
622897967-00001
7877092531

KEYLINE



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

See last page for payment options.

Questions? Visit vzw.com/contactus

Hi Leonard, here's your bill for this month.



Balance past due

\$78.54



One-time charges

page 2

\$1.16



The new Verizon Plan Single Smartphone 5 GB

\$40.00



Leonard Williams 980.613.2196

page 4

\$35.00



Surcharges

\$2.17

Taxes and government fees

\$2.49

Total due

\$159.36

\$78.54 due immediately

\$80.82 due August 13



Balance past due

Previous balance \$157.08

Payment received - Thank you (Jun 30) -\$78.54

\$78.54

Please pay immediately.



One-time charges

Plan and account

Late fee for amount due July 13 \$1.16

\$1.16



The new Verizon Plan Single Smartphone 5 GB

**5 GB Shared Data, Carryover Data, Unlimited Talk and Text
+ 1.754 GB extra**

Monthly charges (Jul 22 - Aug 21) \$40.00

\$40.00

Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as you remain on The new Verizon Plan Single Smartphone 5 GB plan. Enroll using the My Verizon app, or at vzw.com/myverizon.

Shared data usage

Used/Allowance



3.677 of 6.754 GB



Leonard Williams 980.613.2196



3.678 GB

Types of data you used

Used/Allowance



The new Verizon Plan Single Smartphone 5 GB

3.677 / 5 GB



Carryover from last month (Jun 22 - Jul 21)

0 / 1.754 GB

1.323 GB of unused data will carry over to next month (Jul 22 - Aug 21)

Unused Carryover data from last month expired July 21.

Estimated top activities*



Web & Apps
41%



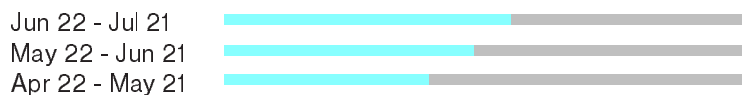
Gaming
22%



Social
17%

*Top activities are estimated for general information purposes only.

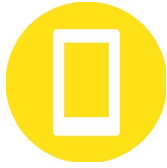
Usage history



3.677 / 6.754 GB

3.245 / 6.844 GB

3.155 / 8.093 GB



Leonard Williams

980.613.2196 | iPhone 7 Plus

Data usage

3.678 GB

Estimated top activities



Web & Apps
41%



Gaming
22%



Social
17%

Smartphone line access (Jul 22 - Aug 21)	\$20.00
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Total Mobile Protection (Jul 22 - Aug 21)	\$15.00
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\$35.00



Surcharges

Fed Universal Service Charge	\$0.77
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Regulatory Charge	\$0.17
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Administrative Charge	\$1.23
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\$2.17



Taxes and government fees

NC State 911 Fee	\$0.65
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NC Telecom Relay Srvs Surchg	\$0.08
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NC State Telecom Sales Tax	\$1.05
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NC State Sales Tax	\$0.14
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Mecklenburg Cnty Telecom Sales	\$0.50
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Mecklenburg Cnty Sales Tax	\$0.06
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Mecklenburg Cnty PT Sales Tax	\$0.01
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\$2.49

Surcharges and taxes are charged per line. A detailed copy of your bill is available in My Verizon.



Leonard Williams

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Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jun 22	9:32 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Jun 22	9:33 AM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Jun 22	12:04 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	2	--	--	--
Jun 22	5:48 PM	704.607.3908	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jun 22	8:01 PM	423.418.0490	Charlotte, NC	Incoming, CL	39	--	--	--
Jun 24	12:19 PM	828.387.0150	Charlotte, NC	Beech MT, NC	14	--	--	--
Jun 24	12:32 PM	828.260.2550	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jun 24	1:26 PM	704.358.2810	Charlotte, NC	Charlotte, NC	1	--	--	--
Jun 24	1:27 PM	704.358.2990	Charlotte, NC	Charlotte, NC	13	--	--	--
Jun 24	1:40 PM	704.358.2990	Charlotte, NC	Charlotte, NC	7	--	--	--
Jun 24	2:54 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Jun 24	5:56 PM	704.588.1929	Charlotte, NC	Charlotte, NC	8	--	--	--
Jun 25	11:37 AM	937.508.1186	Charlotte, NC	Urbana, OH	22	--	--	--
Jun 25	10:03 PM	407.517.9759	Charlotte, NC	Orlando, FL	2	--	--	--
Jun 29	4:44 PM	423.213.3176	Charlotte, NC	Incoming, CL	7	--	--	--
Jul 1	2:51 PM	215.278.4449	Charlotte, NC	Phldphzn1, PA	3	--	--	--
Jul 3	11:57 AM	828.260.2550	Charlotte, NC	Banner Elk, NC	69	--	--	--
Jul 6	8:15 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
Jul 6	8:15 PM	704.320.1425	Charlotte, NC	Monroe, NC	1	--	--	--
Jul 6	10:28 PM	704.320.1425	Charlotte, NC	Incoming, CL	18	--	--	--
Jul 7	8:57 PM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jul 7	8:57 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Jul 8	12:38 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Jul 8	12:44 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	1	--	--	--
Jul 8	4:22 PM	919.715.7000	Charlotte, NC	Raleigh, NC	12	--	--	--
Jul 9	12:49 PM	423.213.3176	Charlotte, NC	Incoming, CL	4	--	--	--
Jul 9	1:58 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	1	--	--	--
Jul 9	5:52 PM	704.583.1688	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 10	3:47 PM	855.491.2947	Charlotte, NC	Toll-Free, CL	2	--	--	--
Jul 10	3:52 PM	704.612.0038	Charlotte, NC	Charlotte, NC	8	--	--	--
Jul 10	5:31 PM	704.607.3908	Charlotte, NC	Incoming, CL	46	--	--	--
Jul 11	8:10 AM	704.331.4500	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 11	8:11 AM	704.331.4500	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 11	8:12 AM	704.331.4500	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 11	8:13 AM	704.547.5786	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 11	8:14 AM	704.331.4500	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 11	8:15 AM	704.331.4500	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 11	8:16 AM	704.531.5563	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 11	8:18 AM	704.525.3832	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 11	8:19 AM	704.531.5563	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 11	9:08 AM	704.525.3832	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 11	9:09 AM	704.525.3832	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 11	1:57 PM	828.387.0150	Charlotte, NC	Beech MT, NC	2	--	--	--
Jul 12	12:36 PM	828.260.2550	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jul 12	11:24 PM	877.447.3938	Charlotte, NC	Toll-Free, CL	10	--	--	--
Jul 13	8:16 AM	913.242.3730	Charlotte, NC	Incoming, CL	1	--	--	--
Jul 15	12:26 AM	877.447.3938	Charlotte, NC	Toll-Free, CL	13	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jul 16	11:11 PM	877.447.3938	Charlotte, NC	Toll-Free, CL	7	--	--	--
Jul 17	7:12 PM	877.447.3938	Charlotte, NC	Toll-Free, CL	15	--	--	--
Jul 18	11:30 AM	423.418.0490	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jul 18	12:08 PM	704.358.2990	Charlotte, NC	Charlotte, NC	3	--	--	--
Jul 18	12:21 PM	704.358.2990	Charlotte, NC	Charlotte, NC	6	--	--	--
Jul 18	1:03 PM	704.358.2810	Charlotte, NC	Incoming, CL	1	--	--	--
Jul 19	11:37 PM	800.769.3766	Charlotte, NC	Toll-Free, CL	4	--	--	--
Jul 19	11:46 PM	980.232.9943	Charlotte, NC	Incoming, CL	1	--	--	--
Jul 20	12:06 AM	704.588.5252	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 20	2:01 AM	800.275.2273	Charlotte, NC	Toll-Free, CL	1	--	--	--
Jul 20	8:12 AM	800.692.7753	Charlotte, NC	Toll-Free, CL	19	--	--	--
Jul 20	1:30 PM	828.260.2550	Charlotte, NC	Incoming, CL	1	--	--	--
Jul 21	8:50 PM	650.857.1501	Charlotte, NC	Palo Alto, CA	2	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On July 1, the FUSC increased to 6.80% percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges increased to 24.40% percent. For more details, please call 1-888-684-1888.

Notice of Administrative Charge Increase

Effective August 8, 2019, the monthly Verizon Wireless Administrative Charge for voice-capable devices will increase from \$1.23 to \$1.78 per line. The charge for data-only devices remains \$0.06. The increased charge will appear on your next bill. For further information regarding this charge, review the "Explanation of Surcharges" section of this bill, or consult your customer agreement at www.verizonwireless.com/customeragreement.



Billing period Jun 22, 2019 to Jul 21, 2019 | Account # 622897967-00001 | Invoice # 7877092531

You've got options.

We have all sorts of ways to pay so that you can pick the one that's right for you.



Pay with the My Verizon app

You can download the My Verizon app in both the App Store and Google Play.



Pay online at vzw.com

Go to vzw.com and sign in to My Verizon to pay your bill online.



Pay by phone: #PMT (#768)

Simply dial #PMT on your phone and follow the instructions to pay.



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Bill date

July 21, 2019

Account number

622897967-00001

Invoice number

7877092531

Total Amount Due

Make check payable to Verizon Wireless.
Please return this remittance slip with payment.

\$159.36

\$.

PO BOX 660108
DALLAS, TX 75266-0108



78770925310106228979670000100000008082000000159368

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1.866.544.0401.

Questions? Visit VZW.com/ContactUs or call 1.800.922.0204.

Change your address at VZW.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 622897967-00001 LEONARD WILLIAMS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

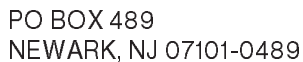
1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.












Jul 22, 2019 - Aug 21, 2019
622897967-00001
7890646046

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52

LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Questions? Visit vzw.com/contactus

	Balance past due		\$80.82
	One-time charges	page 2	\$1.19
	The new Verizon Plan Single Smartphone 5 GB		\$40.00
	Leonard Williams 980.613.2196	page 4	\$35.00
	Surcharges		\$2.76
	Taxes and government fees		\$2.53
	Total due		\$162.30
			\$80.82 due immediately
			\$81.48 due September 13



Balance past due

Previous balance \$159.36

Payment received - Thank you (Jul 24) -\$78.54

\$80.82

Please pay immediately.



One-time charges

Plan and account

Late fee for amount due August 13 \$1.19

\$1.19



The new Verizon Plan Single Smartphone 5 GB

**5 GB Shared Data, Carryover Data, Unlimited Talk and Text
+ 1.322 GB extra**

Monthly charges (Aug 22 - Sep 21) \$40.00

\$40.00

Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as you remain on The new Verizon Plan Single Smartphone 5 GB plan. Enroll using the My Verizon app, or at vzw.com/myverizon.

Shared data usage

Used/Allowance



4.421 of 6.322 GB



Leonard Williams 980.613.2196



4.422 GB

Types of data you used

Used/Allowance



The new Verizon Plan Single Smartphone 5 GB

4.421 / 5 GB



Carryover from last month (Jul 22 - Aug 21)

0 / 1.322 GB

0.579 GB of unused data will carry over to next month (Aug 22 - Sep 21)

Unused Carryover data from last month expired August 21.

Estimated top activities*



Web & Apps
49%



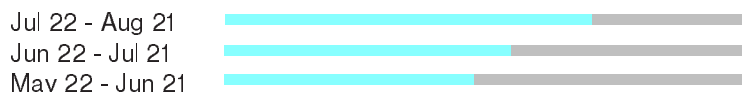
Social
22%



Gaming
7%

*Top activities are estimated for general information purposes only.

Usage history



4.421 / 6.322 GB

3.677 / 6.754 GB

3.245 / 6.844 GB



Leonard Williams

980.613.2196 | iPhone 7 Plus

Data usage

4.422 GB

Estimated top activities



Web & Apps
49%



Social
22%



Gaming
7%

*Top activities are estimated for general information purposes only.

Smartphone line access (Aug 22 - Sep 21)	\$20.00
Total Mobile Protection (Aug 22 - Sep 21)	\$15.00

\$35.00



Surcharges

Fed Universal Service Charge	\$0.81
Regulatory Charge	\$0.17
Administrative Charge	\$1.78

\$2.76



Taxes and government fees

NC State 911 Fee	\$0.65
NC Telecom Relay Srvs Surchg	\$0.08
NC State Telecom Sales Tax	\$1.08
NC State Sales Tax	\$0.14
Mecklenburg Cnty Telecom Sales	\$0.51
Mecklenburg Cnty Sales Tax	\$0.06
Mecklenburg Cnty PT Sales Tax	\$0.01

\$2.53

Surcharges and taxes are charged per line. A detailed copy of your bill is available in My Verizon.



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jul 22	9:24 AM	828.387.0150	Charlotte, NC	Beech MT, NC	1	--	--	--
Jul 22	9:43 AM	828.387.0150	Charlotte, NC	Incoming, CL	5	--	--	--
Jul 22	9:38 AM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
Jul 23	11:04 AM	828.387.0150	Charlotte, NC	Beech MT, NC	30	--	--	--
Jul 23	1:34 PM	828.733.2597	Charlotte, NC	Newland, NC	1	--	--	--
Jul 23	9:25 PM	800.861.8380	Charlotte, NC	Toll-Free, CL	2	--	--	--
Jul 23	9:30 PM	704.246.3655	Charlotte, NC	Matthews, NC	1	--	--	--
Jul 23	9:31 PM	704.208.9192	Charlotte, NC	VM Deposit, CL	1	--	--	--
Jul 23	9:32 PM	704.774.8669	Charlotte, NC	Monroe, NC	1	--	--	--
Jul 23	9:32 PM	704.773.9165	Charlotte, NC	Harrisburg, NC	2	--	--	--
Jul 23	9:44 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	3	--	--	--
Jul 24	1:21 PM	704.504.1575	Charlotte, NC	Charlotte, NC	6	--	--	--
Jul 24	2:32 PM	704.504.1575	Charlotte, NC	Charlotte, NC	5	--	--	--
Jul 24	2:39 PM	800.424.3326	Charlotte, NC	Toll-Free, CL	2	--	--	--
Jul 24	2:44 PM	800.443.7411	Charlotte, NC	Toll-Free, CL	8	--	--	--
Jul 24	3:02 PM	704.334.6666	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 24	3:03 PM	704.525.3000	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 24	3:04 PM	980.785.1405	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 24	3:05 PM	704.904.3031	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 24	3:10 PM	704.222.2222	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 24	3:11 PM	704.444.4444	Charlotte, NC	Charlotte, NC	3	--	--	--
Jul 24	3:20 PM	704.375.9357	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 24	3:34 PM	704.504.1575	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 24	4:52 PM	704.504.1575	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 25	12:23 PM	704.504.1575	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 25	12:30 PM	704.587.1058	Charlotte, NC	Charlotte, NC	4	--	--	--
Jul 25	12:37 PM	704.444.4444	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 25	12:37 PM	704.901.5646	Charlotte, NC	Belmont, NC	1	--	--	--
Jul 25	3:29 PM	704.504.1575	Charlotte, NC	Incoming, CL	4	--	--	--
Jul 25	6:26 PM	704.504.1575	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 26	6:32 AM	704.444.4444	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 26	6:36 AM	704.444.4444	Charlotte, NC	Charlotte, NC	3	--	--	--
Jul 26	7:31 AM	602.586.6113	Charlotte, NC	Phoenix, AZ	1	--	--	--
Jul 26	9:26 AM	205.619.6215	Charlotte, NC	Berry, AL	2	--	--	--
Jul 26	9:26 AM	704.801.9411	Charlotte, NC	Davidson, NC	1	--	--	--
Jul 26	10:09 AM	205.619.6215	Charlotte, NC	Berry, AL	2	--	--	--
Jul 26	10:10 AM	704.801.9411	Charlotte, NC	Davidson, NC	2	--	--	--
Jul 26	3:20 PM	704.504.1575	Charlotte, NC	Charlotte, NC	4	--	--	--
Jul 26	5:26 PM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Jul 27	1:22 PM	704.532.1050	Charlotte, NC	Charlotte, NC	4	--	--	--
Jul 27	1:32 PM	800.443.7411	Charlotte, NC	Toll-Free, CL	5	--	--	--
Jul 27	1:37 PM	704.504.1575	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 27	1:37 PM	704.532.1050	Charlotte, NC	Charlotte, NC	6	--	--	--
Jul 27	2:11 PM	704.307.1635	Charlotte, NC	Incoming, CL	1	--	--	--
Jul 27	3:58 PM	704.532.1050	Charlotte, NC	Charlotte, NC	7	--	--	--
Jul 27	4:04 PM	704.307.1635	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 27	4:53 PM	704.532.1050	Charlotte, NC	Charlotte, NC	9	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jul 27	5:08 PM	704.532.1050	Charlotte, NC	Incoming, CL	13	--	--	--
Jul 28	7:06 AM	704.444.4444	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 28	7:08 AM	704.444.4444	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 28	7:28 AM	704.430.1338	Charlotte, NC	Incoming, CL	4	--	--	--
Jul 28	8:06 AM	704.444.4444	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 28	8:23 AM	704.444.4444	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 28	8:24 AM	704.444.4444	Charlotte, NC	Charlotte, NC	3	--	--	--
Jul 29	1:20 PM	704.532.1050	Charlotte, NC	Incoming, CL	3	--	--	--
Jul 29	1:24 PM	704.444.4444	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 29	1:39 PM	720.427.9439	Charlotte, NC	Aurora, CO	1	--	--	--
Jul 29	2:25 PM	720.427.9439	Charlotte, NC	Aurora, CO	1	--	--	--
Jul 29	2:26 PM	704.444.4444	Charlotte, NC	Charlotte, NC	3	--	--	--
Jul 29	3:01 PM	888.854.8751	Charlotte, NC	Toll-Free, CL	2	--	--	--
Jul 29	3:03 PM	704.874.6000	Charlotte, NC	Gastonia, NC	4	--	--	--
Jul 29	3:07 PM	980.498.5352	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 29	3:09 PM	980.498.5352	Charlotte, NC	Incoming, CL	4	--	--	--
Jul 29	3:20 PM	980.498.5352	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 29	3:21 PM	205.619.6215	Charlotte, NC	Berry, AL	2	--	--	--
Jul 29	3:22 PM	704.532.1050	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 29	3:23 PM	205.619.6215	Charlotte, NC	Berry, AL	3	--	--	--
Jul 29	3:23 PM	704.532.1050	Charlotte, NC	Charlotte, NC	3	--	--	--
Jul 29	3:49 PM	205.619.6215	Charlotte, NC	Berry, AL	8	--	--	--
Jul 29	3:49 PM	704.532.1050	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 29	3:50 PM	704.532.1050	Charlotte, NC	Incoming, CL	6	--	--	--
Jul 29	3:57 PM	704.532.1050	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 29	4:07 PM	800.334.9200	Charlotte, NC	Toll-Free, CL	6	--	--	--
Jul 29	4:17 PM	800.992.1997	Charlotte, NC	Incoming, CL	25	--	--	--
Jul 29	5:33 PM	888.327.4236	Charlotte, NC	Toll-Free, CL	13	--	--	--
Jul 29	5:46 PM	877.382.4357	Charlotte, NC	Toll-Free, CL	24	--	--	--
Jul 29	6:56 PM	704.504.1575	Charlotte, NC	Charlotte, NC	12	--	--	--
Jul 29	7:44 PM	800.443.7411	Charlotte, NC	Toll-Free, CL	17	--	--	--
Jul 29	8:08 PM	800.424.3426	Charlotte, NC	Toll-Free, CL	1	--	--	--
Jul 29	8:09 PM	800.443.7411	Charlotte, NC	Toll-Free, CL	1	--	--	--
Jul 29	8:09 PM	800.424.3426	Charlotte, NC	Toll-Free, CL	1	--	--	--
Jul 29	8:11 PM	800.424.3426	Charlotte, NC	Toll-Free, CL	4	--	--	--
Jul 29	8:37 PM	800.424.3426	Charlotte, NC	Toll-Free, CL	14	--	--	--
Jul 30	4:18 PM	888.606.8345	Charlotte, NC	Toll-Free, CL	10	--	--	--
Jul 30	4:33 PM	704.532.1050	Charlotte, NC	Charlotte, NC	3	--	--	--
Jul 30	4:39 PM	888.327.4236	Charlotte, NC	Toll-Free, CL	1	--	--	--
Jul 30	4:39 PM	800.424.3426	Charlotte, NC	Toll-Free, CL	8	--	--	--
Jul 30	4:47 PM	855.874.9445	Charlotte, NC	Incoming, CL	1	--	--	--
Jul 30	4:48 PM	800.841.3000	Charlotte, NC	Incoming, CL	1	--	--	--
Jul 30	5:20 PM	704.607.3908	Charlotte, NC	Incoming, CL	36	--	--	--
Jul 30	5:20 PM	205.619.6215	Charlotte, NC	Berry, AL	36	--	--	--
Jul 30	6:53 PM	980.585.5316	Charlotte, NC	Incoming, CL	2	--	--	--
Jul 31	12:48 PM	980.406.5035	Charlotte, NC	Charlotte, NC	1	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jul 31	12:49 PM	980.498.5304	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 31	1:32 PM	704.358.2810	Charlotte, NC	Charlotte, NC	3	--	--	--
Jul 31	1:35 PM	704.358.2810	Charlotte, NC	Charlotte, NC	1	--	--	--
Jul 31	1:44 PM	704.358.2810	Charlotte, NC	Charlotte, NC	5	--	--	--
Jul 31	1:49 PM	704.358.2810	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 31	4:06 PM	704.583.1688	Charlotte, NC	Charlotte, NC	2	--	--	--
Jul 31	4:21 PM	205.619.6215	Charlotte, NC	Berry, AL	11	--	--	--
Jul 31	4:21 PM	704.587.1058	Charlotte, NC	Charlotte, NC	11	--	--	--
Aug 1	8:41 AM	704.444.4444	Charlotte, NC	Charlotte, NC	2	--	--	--
Aug 1	8:49 AM	919.949.4685	Charlotte, NC	Incoming, CL	1	--	--	--
Aug 1	9:14 AM	704.320.1425	Charlotte, NC	Incoming, CL	4	--	--	--
Aug 1	9:32 AM	919.949.4685	Charlotte, NC	Durham, NC	1	--	--	--
Aug 1	9:38 AM	919.949.4685	Charlotte, NC	Durham, NC	1	--	--	--
Aug 1	9:46 AM	919.949.4685	Charlotte, NC	Durham, NC	1	--	--	--
Aug 1	9:47 AM	919.949.4685	Charlotte, NC	Durham, NC	1	--	--	--
Aug 1	9:59 AM	919.949.4685	Charlotte, NC	Durham, NC	1	--	--	--
Aug 1	9:59 AM	205.619.6215	Charlotte, NC	Berry, AL	1	--	--	--
Aug 1	10:00 AM	919.949.4685	Charlotte, NC	Durham, NC	1	--	--	--
Aug 1	10:03 AM	704.444.4444	Charlotte, NC	Charlotte, NC	2	--	--	--
Aug 1	10:39 AM	800.821.1535	Charlotte, NC	Toll-Free, CL	3	--	--	--
Aug 1	10:44 AM	205.619.6215	Charlotte, NC	Berry, AL	3	--	--	--
Aug 1	10:44 AM	800.821.1535	Charlotte, NC	Toll-Free, CL	2	--	--	--
Aug 1	10:51 AM	800.922.0204	Charlotte, NC	Verizon, CL	1	--	--	--
Aug 1	10:53 AM	800.922.0204	Charlotte, NC	Verizon, CL	1	--	--	--
Aug 1	11:20 AM	205.619.6215	Charlotte, NC	Berry, AL	1	--	--	--
Aug 1	11:20 AM	800.821.1535	Charlotte, NC	Toll-Free, CL	1	--	--	--
Aug 1	11:20 AM	205.619.6215	Charlotte, NC	Berry, AL	17	--	--	--
Aug 1	11:20 AM	800.821.1535	Charlotte, NC	Toll-Free, CL	16	--	--	--
Aug 1	1:14 PM	980.389.0173	Charlotte, NC	Incoming, CL	1	--	--	--
Aug 1	2:28 PM	205.619.6215	Charlotte, NC	Berry, AL	4	--	--	--
Aug 1	2:28 PM	704.358.2990	Charlotte, NC	Charlotte, NC	4	--	--	--
Aug 1	5:16 PM	205.619.6215	Charlotte, NC	Berry, AL	1	--	--	--
Aug 1	5:16 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 1	6:30 PM	205.619.6215	Charlotte, NC	Berry, AL	16	--	--	--
Aug 1	6:30 PM	704.607.3908	Charlotte, NC	Charlotte, NC	16	--	--	--
Aug 1	7:17 PM	704.320.1425	Charlotte, NC	Monroe, NC	2	--	--	--
Aug 2	9:53 AM	704.444.4444	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 2	10:06 AM	980.498.5304	Charlotte, NC	Charlotte, NC	3	--	--	--
Aug 2	10:11 AM	704.449.6942	Charlotte, NC	Incoming, CL	1	--	--	--
Aug 2	10:34 AM	704.801.9400	Charlotte, NC	Incoming, CL	3	--	--	--
Aug 2	11:02 AM	980.498.5304	Charlotte, NC	Incoming, CL	6	--	--	--
Aug 2	11:08 AM	704.444.4444	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 2	11:57 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	3	--	--	--
Aug 2	3:48 PM	980.498.5304	Charlotte, NC	Charlotte, NC	2	--	--	--
Aug 2	3:49 PM	980.498.5304	Charlotte, NC	Charlotte, NC	4	--	--	--
Aug 2	4:26 PM	855.874.9445	Charlotte, NC	Incoming, CL	1	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Aug 2	4:35 PM	980.498.5304	Charlotte, NC	Charlotte, NC	2	--	--	--
Aug 2	4:37 PM	980.498.5304	Charlotte, NC	Charlotte, NC	2	--	--	--
Aug 2	4:38 PM	980.498.5304	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 2	4:38 PM	980.498.5352	Charlotte, NC	Incoming, CL	2	--	--	--
Aug 2	4:43 PM	704.444.4444	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 2	5:07 PM	704.444.4444	Charlotte, NC	Charlotte, NC	3	--	--	--
Aug 2	6:17 PM	704.588.1929	Pineville, NC	Charlotte, NC	1	--	--	--
Aug 2	6:36 PM	704.504.1575	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 2	6:39 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	2	--	--	--
Aug 2	6:51 PM	704.529.6280	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 4	11:30 AM	877.382.4357	Charlotte, NC	Toll-Free, CL	2	--	--	--
Aug 4	11:36 AM	704.532.1050	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 5	10:16 AM	704.667.9500	Charlotte, NC	Charlotte, NC	7	--	--	--
Aug 5	10:26 AM	704.667.9500	Charlotte, NC	Charlotte, NC	3	--	--	--
Aug 5	10:38 AM	704.667.9500	Charlotte, NC	Charlotte, NC	4	--	--	--
Aug 5	10:45 AM	704.667.9500	Charlotte, NC	Charlotte, NC	3	--	--	--
Aug 5	11:12 AM	704.667.9500	Charlotte, NC	Charlotte, NC	9	--	--	--
Aug 5	11:20 AM	704.667.9500	Charlotte, NC	Charlotte, NC	3	--	--	--
Aug 5	1:41 PM	828.387.0150	Charlotte, NC	Beech MT, NC	16	--	--	--
Aug 5	4:23 PM	828.260.2550	Charlotte, NC	Incoming, CL	38	--	--	--
Aug 5	5:00 PM	828.260.2550	Charlotte, NC	Banner Elk, NC	10	--	--	--
Aug 5	5:24 PM	937.508.1186	Charlotte, NC	Urbana, OH	74	--	--	--
Aug 6	9:22 AM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
Aug 6	10:06 AM	704.667.9500	Charlotte, NC	Charlotte, NC	3	--	--	--
Aug 6	11:03 AM	704.667.9500	Charlotte, NC	Charlotte, NC	17	--	--	--
Aug 6	11:12 AM	205.619.6215	Charlotte, NC	Berry, AL	9	--	--	--
Aug 6	11:30 AM	800.922.0204	Charlotte, NC	Verizon, CL	1	--	--	--
Aug 6	11:31 AM	800.922.0204	Charlotte, NC	Verizon, CL	22	--	--	--
Aug 6	12:12 PM	205.619.6215	Charlotte, NC	Berry, AL	45	--	--	--
Aug 6	12:12 PM	704.446.5600	Charlotte, NC	Charlotte, NC	45	--	--	--
Aug 6	1:04 PM	205.619.6215	Charlotte, NC	Berry, AL	1	--	--	--
Aug 6	1:04 PM	704.446.5600	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 6	1:18 PM	937.508.1186	Charlotte, NC	Urbana, OH	20	--	--	--
Aug 6	2:27 PM	205.619.6215	Charlotte, NC	Berry, AL	2	--	--	--
Aug 6	2:27 PM	704.446.5600	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 6	2:38 PM	205.619.6215	Charlotte, NC	Berry, AL	21	--	--	--
Aug 6	2:38 PM	704.446.5600	Charlotte, NC	Charlotte, NC	21	--	--	--
Aug 6	3:00 PM	205.619.6215	Charlotte, NC	Berry, AL	8	--	--	--
Aug 6	3:01 PM	704.446.5600	Charlotte, NC	Charlotte, NC	8	--	--	--
Aug 6	9:05 PM	844.659.3879	Charlotte, NC	Toll-Free, CL	5	--	--	--
Aug 7	9:25 AM	800.625.2267	Charlotte, NC	Toll-Free, CL	2	--	--	--
Aug 7	9:27 AM	205.619.6215	Charlotte, NC	Berry, AL	16	--	--	--
Aug 7	9:27 AM	800.625.2267	Charlotte, NC	Toll-Free, CL	16	--	--	--
Aug 7	9:43 AM	800.625.2267	Charlotte, NC	Toll-Free, CL	6	--	--	--
Aug 7	9:52 AM	704.612.0038	Charlotte, NC	Charlotte, NC	6	--	--	--
Aug 7	12:35 PM	704.612.0038	Charlotte, NC	Charlotte, NC	2	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Aug 7	12:44 PM	704.612.0038	Charlotte, NC	Incoming, CL	18	--	--	--
Aug 7	1:05 PM	609.683.0313	Charlotte, NC	Princeton, NJ	1	--	--	--
Aug 8	9:27 AM	919.715.7000	Charlotte, NC	Raleigh, NC	19	--	--	--
Aug 8	9:45 AM	704.331.4500	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 8	9:45 AM	704.331.4500	Charlotte, NC	Charlotte, NC	3	--	--	--
Aug 8	9:48 AM	704.588.1929	Charlotte, NC	Charlotte, NC	4	--	--	--
Aug 8	10:32 AM	803.893.2553	Charlotte, NC	Incoming, CL	1	--	--	--
Aug 8	1:02 PM	704.901.5646	Charlotte, NC	Belmont, NC	1	--	--	--
Aug 9	8:49 AM	423.213.3176	Charlotte, NC	Incoming, CL	4	--	--	--
Aug 9	8:53 AM	888.272.5543	Charlotte, NC	Toll-Free, CL	14	--	--	--
Aug 9	9:08 AM	704.358.2990	Charlotte, NC	Charlotte, NC	3	--	--	--
Aug 9	12:36 PM	704.607.3908	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 9	3:36 PM	704.358.2990	Charlotte, NC	Charlotte, NC	2	--	--	--
Aug 9	6:31 PM	704.320.1425	Charlotte, NC	Monroe, NC	1	--	--	--
Aug 9	6:33 PM	704.320.1425	Charlotte, NC	Monroe, NC	1	--	--	--
Aug 10	9:54 AM	423.213.3176	Charlotte, NC	Incoming, CL	5	--	--	--
Aug 10	10:29 AM	800.585.0774	Charlotte, NC	Toll-Free, CL	7	--	--	--
Aug 10	12:55 PM	877.267.2323	Charlotte, NC	Toll-Free, CL	3	--	--	--
Aug 10	12:58 PM	877.267.2323	Charlotte, NC	Toll-Free, CL	2	--	--	--
Aug 10	1:10 PM	877.267.2323	Charlotte, NC	Toll-Free, CL	2	--	--	--
Aug 10	1:11 PM	888.245.0179	Charlotte, NC	Toll-Free, CL	2	--	--	--
Aug 10	3:47 PM	800.642.7676	Charlotte, NC	Toll-Free, CL	1	--	--	--
Aug 10	4:02 PM	269.369.6160	Charlotte, NC	VM Deposit, CL	1	--	--	--
Aug 10	4:26 PM	269.369.6160	Charlotte, NC	VM Deposit, CL	1	--	--	--
Aug 10	9:43 PM	423.418.0490	Charlotte, NC	Incoming, CL	40	--	--	--
Aug 11	6:03 AM	704.588.5252	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 12	11:08 AM	919.855.4100	Charlotte, NC	Raleigh, NC	5	--	--	--
Aug 12	11:13 AM	800.662.7030	Charlotte, NC	Toll-Free, CL	1	--	--	--
Aug 12	11:14 AM	888.245.0179	Charlotte, NC	Toll-Free, CL	10	--	--	--
Aug 12	11:23 AM	888.245.0179	Charlotte, NC	Toll-Free, CL	3	--	--	--
Aug 12	11:26 AM	888.245.0179	Charlotte, NC	Toll-Free, CL	2	--	--	--
Aug 12	11:28 AM	888.245.0179	Charlotte, NC	Toll-Free, CL	11	--	--	--
Aug 12	11:36 AM	205.619.6215	Charlotte, NC	Berry, AL	4	--	--	--
Aug 12	11:40 AM	704.336.6500	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 12	11:41 AM	704.336.4700	Charlotte, NC	Charlotte, NC	4	--	--	--
Aug 12	11:44 AM	704.336.3000	Charlotte, NC	Charlotte, NC	25	--	--	--
Aug 12	3:12 PM	423.213.3176	Charlotte, NC	Incoming, CL	3	--	--	--
Aug 12	5:36 PM	704.320.1425	Charlotte, NC	Incoming, CL	24	--	--	--
Aug 12	8:46 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Aug 13	11:04 AM	919.715.7000	Charlotte, NC	Raleigh, NC	2	--	--	--
Aug 13	11:05 AM	919.715.7000	Charlotte, NC	Raleigh, NC	1	--	--	--
Aug 13	11:05 AM	919.715.7000	Charlotte, NC	Raleigh, NC	11	--	--	--
Aug 13	11:16 AM	919.715.7000	Charlotte, NC	Raleigh, NC	1	--	--	--
Aug 13	11:23 AM	919.715.7000	Charlotte, NC	Raleigh, NC	1	--	--	--
Aug 13	11:38 AM	828.387.0150	Charlotte, NC	Beech MT, NC	2	--	--	--
Aug 13	2:08 PM	828.387.0150	Charlotte, NC	Beech MT, NC	2	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Aug 13	2:15 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Aug 13	2:21 PM	828.733.2844	Charlotte, NC	Newland, NC	1	--	--	--
Aug 13	2:23 PM	423.418.0490	Charlotte, NC	VM Deposit, CL	1	--	--	--
Aug 13	4:43 PM	828.387.0150	Linville, NC	Beech MT, NC	1	--	--	--
Aug 13	7:52 PM	423.213.3176	Linville, NC	Incoming, CL	4	--	--	--
Aug 13	8:21 PM	423.213.3176	Linville, NC	Elizabthtn, TN	1	--	--	--
Aug 13	9:23 PM	423.213.3176	Linville, NC	Elizabthtn, TN	1	--	--	--
Aug 13	9:39 PM	423.213.3176	Linville, NC	VM Deposit, CL	1	--	--	--
Aug 13	9:39 PM	423.213.3176	Linville, NC	Elizabthtn, TN	1	--	--	--
Aug 14	7:55 AM	423.213.3176	Linville, NC	Elizabthtn, TN	3	--	--	--
Aug 14	8:13 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Aug 14	8:17 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Aug 14	8:26 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Aug 14	9:43 AM	828.387.0150	Linville, NC	Beech MT, NC	2	--	--	--
Aug 14	11:45 AM	828.387.0150	Linville, NC	Beech MT, NC	1	--	--	--
Aug 14	12:17 PM	828.387.0150	Linville, NC	Beech MT, NC	1	--	--	--
Aug 14	2:23 PM	423.213.3176	Newland, NC	Elizabthtn, TN	2	--	--	--
Aug 14	2:49 PM	423.213.3176	Roan Mount, TN	Elizabthtn, TN	7	--	--	--
Aug 14	2:56 PM	423.772.3521	Roan Mount, TN	Roan MT, TN	2	--	--	--
Aug 14	2:57 PM	423.213.3176	Roan Mount, TN	Elizabthtn, TN	2	--	--	--
Aug 14	2:58 PM	423.772.3521	Roan Mount, TN	Roan MT, TN	7	--	--	--
Aug 14	3:07 PM	423.213.3176	Roan Mount, TN	Elizabthtn, TN	2	--	--	--
Aug 14	3:08 PM	844.206.9035	Roan Mount, TN	Toll-Free, CL	1	--	--	--
Aug 14	5:12 PM	423.213.3176	Roan Mount, TN	Elizabthtn, TN	2	--	--	--
Aug 14	7:53 PM	423.213.3176	Roan Mount, TN	Elizabthtn, TN	1	--	--	--
Aug 14	7:53 PM	423.213.3176	Roan Mount, TN	Incoming, CL	1	--	--	--
Aug 14	7:54 PM	865.333.0079	Roan Mount, TN	VM Deposit, CL	1	--	--	--
Aug 14	7:54 PM	865.333.0079	Roan Mount, TN	Knoxville, TN	5	--	--	--
Aug 14	8:18 PM	865.333.0079	Newland, NC	VM Deposit, CL	1	--	--	--
Aug 14	8:22 PM	865.333.0079	Newland, NC	VM Deposit, CL	1	--	--	--
Aug 14	8:23 PM	704.607.3908	Newland, NC	VM Deposit, CL	1	--	--	--
Aug 14	8:23 PM	704.320.1425	Linville, NC	Monroe, NC	9	--	--	--
Aug 14	8:32 PM	704.320.1425	Linville, NC	Monroe, NC	1	--	--	--
Aug 14	8:34 PM	704.320.1425	Linville, NC	Monroe, NC	1	--	--	--
Aug 14	8:47 PM	704.320.1425	Morganton, NC	Monroe, NC	5	--	--	--
Aug 14	10:01 PM	704.607.3908	Morganton, NC	VM Deposit, CL	1	--	--	--
Aug 14	10:06 PM	704.607.3908	Newton, NC	Charlotte, NC	28	--	--	--
Aug 16	1:09 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Aug 16	1:14 PM	423.213.3176	Charlotte, NC	Incoming, CL	3	--	--	--
Aug 16	1:19 PM	866.671.5353	Charlotte, NC	Toll-Free, CL	1	--	--	--
Aug 16	1:49 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Aug 16	1:51 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Aug 16	1:56 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	1	--	--	--
Aug 16	2:07 PM	866.442.0251	Charlotte, NC	Toll-Free, CL	3	--	--	--
Aug 16	2:25 PM	866.442.0251	Charlotte, NC	Toll-Free, CL	4	--	--	--
Aug 16	2:43 PM	704.817.6680	Charlotte, NC	Charlotte, NC	7	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Aug 16	2:58 PM	704.817.6680	Charlotte, NC	Charlotte, NC	6	--	--	--
Aug 16	3:04 PM	704.817.6680	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 16	3:05 PM	704.817.6680	Charlotte, NC	Charlotte, NC	6	--	--	--
Aug 16	3:10 PM	704.817.6680	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 16	3:11 PM	704.817.6680	Charlotte, NC	Charlotte, NC	34	--	--	--
Aug 16	3:41 PM	704.583.2323	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 16	3:46 PM	800.972.3030	Charlotte, NC	Incoming, CL	16	--	--	--
Aug 16	3:50 PM	704.583.2323	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 16	4:08 PM	704.588.6966	Charlotte, NC	Charlotte, NC	4	--	--	--
Aug 16	4:20 PM	704.588.6966	Charlotte, NC	Charlotte, NC	1	--	--	--
Aug 21	2:55 PM	407.670.7930	Charlotte, NC	Incoming, CL	1	--	--	--
Aug 21	3:01 PM	828.387.0150	Charlotte, NC	Beech MT, NC	6	--	--	--
Aug 21	3:36 PM	205.619.6215	Charlotte, NC	Berry, AL	2	--	--	--
Aug 21	3:36 PM	704.801.9400	Charlotte, NC	Davidson, NC	2	--	--	--
Aug 21	3:37 PM	205.619.6215	Charlotte, NC	Berry, AL	2	--	--	--
Aug 21	3:38 PM	704.801.9411	Charlotte, NC	Davidson, NC	2	--	--	--
Aug 21	3:39 PM	205.619.6215	Charlotte, NC	Berry, AL	2	--	--	--
Aug 21	3:39 PM	704.801.9411	Charlotte, NC	Davidson, NC	2	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

Welcome to Verizon Wireless!

Thank you for choosing Verizon! We've simplified the bill design so you can spend less time reviewing charges and more time on our network.

Important Information Regarding Your Customer Agreement

Verizon Wireless is updating parts of your Customer Agreement. We provided information in the "My Wireless Device" section, regarding our 60-day device unlocking policy for new smartphones. In the "What charges are set by Verizon?" section we described where you can find more information regarding Verizon Surcharges. In the "What are Verizon's rights to limit or end Service or end this Agreement?" section we further defined that we can suspend service if you default on your Device Payment agreement.



Billing period Jul 22, 2019 to Aug 21, 2019 | Account # 622897967-00001 | Invoice # 7890646046

You've got options.

We have all sorts of ways to pay so that you can pick the one that's right for you.



Pay with the My Verizon app

You can download the My Verizon app in both the App Store and Google Play.



Pay online at vzw.com

Go to vzw.com and sign in to My Verizon to pay your bill online.



Pay by phone: #PMT (#768)

Simply dial #PMT on your phone and follow the instructions to pay.



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Bill date
Account number
Invoice number

August 21, 2019
622897967-00001
7890646046

Total Amount Due

Make check payable to Verizon Wireless.
Please return this remit slip with payment.

\$162.30

\$.

PO BOX 660108
DALLAS, TX 75266-0108



789064604601062289796700001000000008148000000162308

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1.866.544.0401.

Questions? Visit VZW.com/ContactUs or call 1.800.922.0204.

Change your address at VZW.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 622897967-00001 LEONARD WILLIAMS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.







PO BOX 489
NEWARK, NJ 07101-0489

Billing period
Account number
Invoice number

Aug 22, 2019 - Sep 21, 2019
622897967-00001
7904202808

KEYLINE



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

See last page for payment options.

Questions? Visit vzw.com/contactus

Hi Leonard, here's your bill for this month.



Balance past due

\$81.48



One-time charges

page 2

\$1.20



The new Verizon Plan Single Smartphone 5 GB

\$40.00



Leonard Williams 980.613.2196

page 4

\$35.00



Surcharges

\$2.76

Taxes and government fees

\$2.53

Total due

\$162.97

\$81.48 due immediately

\$81.49 due October 13



Balance past due

Previous balance	\$162.30
------------------	----------

Payment received - Thank you (Aug 26)	-\$80.82
---------------------------------------	----------

\$81.48

Please pay immediately.



One-time charges

Plan and account

Late fee for amount due September 13	\$1.20
--------------------------------------	--------

\$1.20



The new Verizon Plan Single Smartphone 5 GB

**5 GB Shared Data, Carryover Data, Unlimited Talk and Text
+ 0.578 GB extra**

Monthly charges (Sep 22 - Oct 21)	\$40.00
-----------------------------------	---------

\$40.00

Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as you remain on The new Verizon Plan Single Smartphone 5 GB plan. Enroll using the My Verizon app, or at vzw.com/myverizon.

Shared data usage

Used/Allowance



3.260 of 5.578 GB



Leonard Williams 980.613.2196



3.261 GB

Types of data you used

Used/Allowance



The new Verizon Plan Single Smartphone 5 GB

3.260 / 5 GB



Carryover from last month (Aug 22 - Sep 21)

0 / 0.578 GB

1.740 GB of unused data will carry over to next month (Sep 22 - Oct 21)

Unused Carryover data from last month expired September 21.

Estimated top activities*



Web & Apps
49%



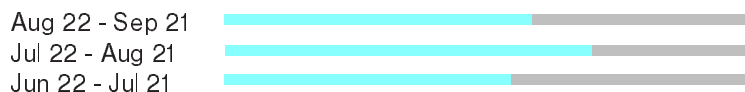
Social
20%



Gaming
14%

*Top activities are estimated for general information purposes only.

Usage history



3.260 / 5.578 GB

4.421 / 6.322 GB

3.677 / 6.754 GB



Leonard Williams

980.613.2196 | iPhone 7 Plus

Data usage

3.261 GB

Estimated top activities



Web & Apps
49%



Social
20%



Gaming
14%

*Top activities are estimated for general information purposes only.

Smartphone line access (Sep 22 - Oct 21)	\$20.00
Total Mobile Protection (Sep 22 - Oct 21)	\$15.00

\$35.00



Surcharges

Fed Universal Service Charge	\$0.81
Regulatory Charge	\$0.17
Administrative Charge	\$1.78

\$2.76



Taxes and government fees

NC State 911 Fee	\$0.65
NC Telecom Relay Srvs Surchg	\$0.08
NC State Telecom Sales Tax	\$1.08
NC State Sales Tax	\$0.14
Mecklenburg Cnty Telecom Sales	\$0.51
Mecklenburg Cnty Sales Tax	\$0.06
Mecklenburg Cnty PT Sales Tax	\$0.01

\$2.53

Surcharges and taxes are charged per line. A detailed copy of your bill is available in My Verizon.



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Aug 22	3:04 PM	828.387.0150	Charlotte, NC	Incoming, CL	1	--	--	--
Aug 23	7:48 PM	423.213.3176	Charlotte, NC	Incoming, CL	4	--	--	--
Aug 26	1:00 PM	828.387.0150	Charlotte, NC	Beech MT, NC	32	--	--	--
Aug 26	1:44 PM	828.387.0150	Charlotte, NC	Beech MT, NC	17	--	--	--
Aug 26	2:04 PM	828.387.0150	Charlotte, NC	Beech MT, NC	25	--	--	--
Aug 26	2:46 PM	828.387.0150	Charlotte, NC	Beech MT, NC	72	--	--	--
Aug 26	7:57 PM	720.339.5880	Charlotte, NC	Englewood, CO	1	--	--	--
Aug 29	3:43 PM	704.698.7286	Charlotte, NC	Monroe, NC	2	--	--	--
Aug 29	4:19 PM	470.406.5950	Charlotte, NC	Incoming, CL	1	--	--	--
Sep 2	8:53 AM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
Sep 2	2:38 PM	937.508.1186	Charlotte, NC	Urbana, OH	112	--	--	--
Sep 2	6:07 PM	937.508.1186	Charlotte, NC	Urbana, OH	2	--	--	--
Sep 3	7:42 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Sep 3	8:26 AM	704.801.9400	Charlotte, NC	Incoming, CL	28	--	--	--
Sep 3	9:16 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	9	--	--	--
Sep 3	1:04 PM	828.387.0150	Charlotte, NC	Beech MT, NC	44	--	--	--
Sep 5	3:58 PM	423.213.3176	Charlotte, NC	Incoming, CL	9	--	--	--
Sep 5	5:01 PM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Sep 5	5:17 PM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Sep 5	5:54 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Sep 5	10:33 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Sep 5	11:33 PM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Sep 5	11:39 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	8	--	--	--
Sep 5	11:52 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	8	--	--	--
Sep 8	10:29 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	3	--	--	--
Sep 8	11:04 PM	423.213.3176	Charlotte, NC	Incoming, CL	15	--	--	--
Sep 9	1:14 PM	828.387.0150	Charlotte, NC	Beech MT, NC	12	--	--	--
Sep 9	8:16 PM	206.922.0865	Charlotte, NC	Incoming, CL	19	--	--	--
Sep 10	12:12 PM	937.508.1186	Charlotte, NC	Urbana, OH	15	--	--	--
Sep 10	12:39 PM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
Sep 11	2:50 PM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
Sep 12	1:06 PM	828.387.0150	Charlotte, NC	Beech MT, NC	23	--	--	--
Sep 12	2:17 PM	828.387.0150	Charlotte, NC	Beech MT, NC	51	--	--	--
Sep 12	3:56 PM	205.619.6215	Charlotte, NC	Berry, AL	15	--	--	--
Sep 12	3:57 PM	888.742.5877	Charlotte, NC	Toll-Free, CL	14	--	--	--
Sep 12	4:12 PM	205.619.6215	Charlotte, NC	Berry, AL	2	--	--	--
Sep 12	4:13 PM	888.742.5877	Charlotte, NC	Toll-Free, CL	2	--	--	--
Sep 12	4:19 PM	704.609.8698	Charlotte, NC	Charlotte, NC	2	--	--	--
Sep 12	4:42 PM	888.742.5877	Charlotte, NC	Toll-Free, CL	1	--	--	--
Sep 12	7:16 PM	423.895.1250	Charlotte, NC	Elizabthtn, TN	4	--	--	--
Sep 12	7:20 PM	423.895.1250	Charlotte, NC	Elizabthtn, TN	9	--	--	--
Sep 13	11:39 AM	704.609.8698	Charlotte, NC	Incoming, CL	11	--	--	--
Sep 13	11:49 AM	704.609.8698	Charlotte, NC	Incoming, CL	1	--	--	--
Sep 13	12:19 PM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
Sep 13	3:32 PM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
Sep 13	4:11 PM	937.508.1186	Charlotte, NC	Urbana, OH	89	--	--	--
Sep 15	5:24 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	3	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Sep 16	12:04 PM	800.550.3611	Charlotte, NC	Toll-Free, CL	2	--	--	--
Sep 16	12:37 PM	864.213.8500	Charlotte, NC	Incoming, CL	9	--	--	--
Sep 18	1:12 PM	828.387.0150	Charlotte, NC	Beech MT, NC	35	--	--	--
Sep 19	11:00 AM	919.250.2142	Charlotte, NC	Raleigh, NC	19	--	--	--
Sep 19	11:20 AM	828.733.9895	Charlotte, NC	Newland, NC	17	--	--	--
Sep 20	4:44 PM	704.320.1425	Charlotte, NC	Monroe, NC	7	--	--	--
Sep 20	4:51 PM	704.320.1425	Charlotte, NC	Monroe, NC	7	--	--	--
Sep 21	2:37 PM	865.333.0079	Charlotte, NC	Knoxville, TN	1	--	--	--
Sep 21	2:37 PM	423.418.0490	Charlotte, NC	VM Deposit, CL	1	--	--	--
Sep 21	8:07 PM	865.333.0079	Charlotte, NC	Incoming, CL	25	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.



Billing period Aug 22, 2019 to Sep 21, 2019 | Account # 622897967-00001 | Invoice # 7904202808

You've got options.

We have all sorts of ways to pay so that you can pick the one that's right for you.



Pay with the My Verizon app

You can download the My Verizon app in both the App Store and Google Play.



Pay online at vzw.com

Go to vzw.com and sign in to My Verizon to pay your bill online.



Pay by phone: #PMT (#768)

Simply dial #PMT on your phone and follow the instructions to pay.



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Bill date
Account number
Invoice number

September 21, 2019
622897967-00001
7904202808

Total Amount Due

Make check payable to Verizon Wireless.
Please return this remit slip with payment.

\$162.97

\$.

PO BOX 660108
DALLAS, TX 75266-0108



790420280801062289796700001000000008149000000162978

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1.866.544.0401.

Questions? Visit VZW.com/ContactUs or call 1.800.922.0204.

Change your address at VZW.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 622897967-00001 LEONARD WILLIAMS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

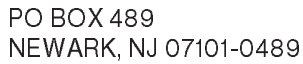
1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.







Sep 22, 2019 - Oct 21, 2019
622897967-00001
7917782274

LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

\$81.49 due immediately
\$81.50 due November 13



Balance past due

Previous balance \$162.97

Payment received - Thank you (Sep 23) -\$81.48

\$81.49

Please pay immediately.



One-time charges

Plan and account

Late fee for amount due October 13 \$1.20

\$1.20



The new Verizon Plan Single Smartphone 5 GB

**5 GB Shared Data, Carryover Data, Unlimited Talk and Text
+ 1.739 GB extra**

Monthly charges (Oct 22 - Nov 21) \$40.00

\$40.00

Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as you remain on The new Verizon Plan Single Smartphone 5 GB plan. Enroll using the My Verizon app, or at vzw.com/myverizon.

Shared data usage

Used/Allowance



4.163 of 6.739 GB



Leonard Williams 980.613.2196



4.164 GB

Types of data you used

Used/Allowance



The new Verizon Plan Single Smartphone 5 GB

4.163 / 5 GB



Carryover from last month (Sep 22 - Oct 21)

0 / 1.739 GB

0.837 GB of unused data will carry over to next month (Oct 22 - Nov 21)

Unused Carryover data from last month expired October 21.

Estimated top activities*



Web & Apps
47%



Social
32%



Gaming
7%

*Top activities are estimated for general information purposes only.

Usage history

Sep 22 - Oct 21



4.163 / 6.739 GB

Aug 22 - Sep 21



3.260 / 5.578 GB

Jul 22 - Aug 21



4.421 / 6.322 GB



Leonard Williams

980.613.2196 | iPhone 7 Plus

Data usage

4.164 GB

Estimated top activities



Web & Apps
47%



Social
32%



Gaming
7%

*Top activities are estimated for general information purposes only.

Smartphone line access (Oct 22 - Nov 21)	\$20.00
Total Mobile Protection (Oct 22 - Nov 21)	\$15.00

\$35.00



Surcharges

Fed Universal Service Charge	\$0.84
Regulatory Charge	\$0.15
Administrative Charge	\$1.78

\$2.77



Taxes and government fees

NC State 911 Fee	\$0.65
NC Telecom Relay Srvs Surchg	\$0.08
NC State Telecom Sales Tax	\$1.08
NC State Sales Tax	\$0.14
Mecklenburg Cnty Telecom Sales	\$0.51
Mecklenburg Cnty Sales Tax	\$0.06
Mecklenburg Cnty PT Sales Tax	\$0.01

\$2.53

Surcharges and taxes are charged per line. A detailed copy of your bill is available in My Verizon.



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Sep 22	8:28 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	21	--	--	--
Sep 26	4:39 PM	913.251.3770	Charlotte, NC	Incoming, CL	1	--	--	--
Sep 27	4:51 PM	704.583.1688	WiFi CL	Charlotte, NC	1	--	--	--
Sep 27	5:37 PM	866.517.3093	Charlotte, NC	Toll-Free, CL	23	--	--	--
Sep 27	8:46 PM	800.833.6687	WiFi CL	Toll-Free, CL	3	--	--	--
Sep 28	3:26 PM	480.463.8389	WiFi CL	Phoenix, AZ	8	--	--	--
Sep 29	6:43 PM	423.213.3176	WiFi CL	Elizabthtn, TN	2	--	--	--
Sep 29	8:38 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Sep 29	9:17 PM	423.213.3176	Charlotte, NC	Incoming, CL	29	--	--	--
Sep 30	4:01 PM	800.786.8787	WiFi CL	Toll-Free, CL	7	--	--	--
Sep 30	4:58 PM	865.333.0079	Charlotte, NC	Incoming, CL	73	--	--	--
Sep 30	6:32 PM	704.320.1425	Charlotte, NC	Incoming, CL	2	--	--	--
Sep 30	6:54 PM	704.320.1425	Charlotte, NC	Incoming, CL	29	--	--	--
Oct 1	1:28 PM	800.585.0774	Charlotte, NC	Toll-Free, CL	9	--	--	--
Oct 1	5:11 PM	704.320.1425	Charlotte, NC	Monroe, NC	9	--	--	--
Oct 1	5:21 PM	704.320.1425	Charlotte, NC	Monroe, NC	6	--	--	--
Oct 1	6:41 PM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Oct 2	4:00 PM	423.213.3176	Charlotte, NC	Incoming, CL	6	--	--	--
Oct 2	8:06 PM	865.333.0079	Charlotte, NC	Incoming, CL	28	--	--	--
Oct 3	1:14 PM	828.387.0150	Charlotte, NC	Beech MT, NC	11	--	--	--
Oct 3	7:44 PM	423.213.3176	WiFi CL	VM Deposit, CL	1	--	--	--
Oct 4	3:42 PM	423.213.3176	Charlotte, NC	Incoming, CL	1	--	--	--
Oct 7	12:57 PM	304.444.2060	Charlotte, NC	Christnzn1, WV	1	--	--	--
Oct 7	2:44 PM	317.550.5610	Charlotte, NC	Indianapls, IN	1	--	--	--
Oct 7	7:59 PM	865.333.0079	Charlotte, NC	Incoming, CL	26	--	--	--
Oct 9	5:10 PM	937.508.1186	WiFi CL	Urbana, OH	1	--	--	--
Oct 9	5:22 PM	937.508.1186	WiFi CL	Urbana, OH	2	--	--	--
Oct 10	2:04 PM	828.387.0150	WiFi CL	Beech MT, NC	23	--	--	--
Oct 11	8:47 AM	423.213.3176	WiFi CL	Elizabthtn, TN	2	--	--	--
Oct 11	12:45 PM	937.508.1186	WiFi CL	Urbana, OH	1	--	--	--
Oct 11	11:17 PM	980.699.5163	Charlotte, NC	Monroe, NC	1	--	--	--
Oct 11	11:18 PM	980.699.5163	Charlotte, NC	Monroe, NC	1	--	--	--
Oct 11	11:19 PM	980.699.5163	Charlotte, NC	Monroe, NC	1	--	--	--
Oct 12	2:31 PM	937.508.1186	Charlotte, NC	Urbana, OH	1	--	--	--
Oct 13	8:26 PM	206.922.0865	Charlotte, NC	Incoming, CL	87	--	--	--
Oct 13	11:32 PM	423.213.3176	WiFi CL	Elizabthtn, TN	25	--	--	--
Oct 14	2:59 PM	800.463.3339	Charlotte, NC	Toll-Free, CL	4	--	--	--
Oct 14	3:06 PM	937.508.1186	WiFi CL	Urbana, OH	1	--	--	--
Oct 15	8:29 AM	937.508.1186	Charlotte, NC	Incoming, CL	30	--	--	--
Oct 15	2:08 PM	423.213.3176	WiFi CL	Elizabthtn, TN	1	--	--	--
Oct 16	1:17 PM	800.463.3339	WiFi CL	Toll-Free, CL	7	--	--	--
Oct 16	2:32 PM	614.966.5143	WiFi CL	Columbus, OH	52	--	--	--
Oct 16	6:32 PM	423.213.3176	Charlotte, NC	Incoming, CL	4	--	--	--
Oct 16	6:36 PM	423.213.3176	Charlotte, NC	Incoming, CL	24	--	--	--
Oct 17	1:00 PM	614.966.5143	WiFi CL	Columbus, OH	1	--	--	--
Oct 17	3:03 PM	508.981.9588	WiFi CL	VM Deposit, CL	1	--	--	--
Oct 17	3:03 PM	508.981.9588	Charlotte, NC	Incoming, CL	48	--	--	--



Leonard Williams

980.613.2196 | iPhone 7 Plus

Talk activity - continued

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Oct 18	2:48 PM	423.213.3176	Charlotte, NC	Incoming, CL	7	--	--	--
Oct 18	4:49 PM	423.213.3176	Charlotte, NC	Incoming, CL	4	--	--	--
Oct 18	8:57 PM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Oct 19	2:42 PM	704.320.1425	Charlotte, NC	Monroe, NC	1	--	--	--
Oct 19	3:43 PM	865.333.0079	Charlotte, NC	Incoming, CL	23	--	--	--
Oct 20	10:02 PM	704.583.3830	WiFi CL	Charlotte, NC	1	--	--	--
Oct 20	10:03 PM	704.583.3830	WiFi CL	Charlotte, NC	2	--	--	--
Oct 21	3:49 PM	614.966.5143	WiFi CL	Columbus, OH	2	--	--	--

Additional information

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If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On October 1, the FUSC increased 7.08% percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges increased 25.00% percent. For more details, please call 1-888-684-1888.

Regulatory Charge Decrease

Effective October 1, 2019, the monthly Verizon Wireless Regulatory Charge for voice-capable devices will decrease from \$0.17 to \$0.15 per line. The charge for data-only devices remains at \$0.02. For further information regarding this charge, review the "Explanation of Surcharges" section of this bill, or consult your wireless service agreement.



Additional information

Verizon Selects Update

One or more lines on your account participate in Verizon Selects, a program that makes marketing messages, offers, and content more relevant to you. We recently updated Selects program materials to clarify that call information, such as phone numbers you call and receive calls from, may be used by Verizon. This does not include call content. To review the updates, or modify your program preferences, please visit www.vzw.com/VerizonSelects.



Billing period Sep 22, 2019 to Oct 21, 2019 | Account # 622897967-00001 | Invoice # 7917782274

You've got options.

We have all sorts of ways to pay so that you can pick the one that's right for you.



Pay with the My Verizon app

You can download the My Verizon app in both the App Store and Google Play.



Pay online at vzw.com

Go to vzw.com and sign in to My Verizon to pay your bill online.



Pay by phone: #PMT (#768)

Simply dial #PMT on your phone and follow the instructions to pay.



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Bill date
Account number
Invoice number

October 21, 2019
622897967-00001
7917782274

Total Amount Due

Make check payable to Verizon Wireless.
Please return this remit slip with payment.

\$162.99

\$.

PO BOX 660108
DALLAS, TX 75266-0108



79177822740106228979670000100000008150000000162998

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1.866.544.0401.

Questions? Visit VZW.com/ContactUs or call 1.800.922.0204.

Change your address at VZW.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 622897967-00001 LEONARD WILLIAMS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.





KEYLINE



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Billing period
Nov 22, 2019 - Dec 21, 2019

Account number
622897967-00001

Invoice number
7945046932

Payment due date
Past due

Pay your bill online, fast and easy

When you're ready to pay, visit
go.vzw.com/paybill.

Your December bill is \$163.00

This includes an unpaid balance of \$81.50 from your last bill that's due immediately. Make sure to pay this bill's full amount by Jan 13, 2020 to avoid a late fee.

3.96 GB of 5 GB used in this bill
1.04 GB carried over to your next bill

Unpaid balance	\$81.50
Account charges	\$41.20
Leonard Williams 980-613-2196	\$40.30
	\$163.00

Due immediately: \$81.50
Due Jan 13, 2020: \$81.50

Good to know

Account charges

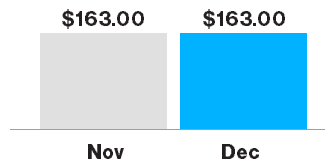
These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of **\$2.77** and taxes and gov fees of **\$2.53**. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

Your December bill total is the same as last month's.

Your December bill of \$163.00 is due on Jan 13, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



Billing period

Nov 22, 2019 - Dec 21, 2019

Account number

622897967-00001

Changes this month

	Nov	Dec	Change
Unpaid balance	\$81.50	\$81.50	--
Change total			--

Unpaid balance from last bill

Previous balance (through Nov 21)	\$163.00
Payment received - Thank you (Nov 25)	-\$81.50
Total unpaid balance	\$81.50

Understand your bill

Understand "Changes this month"

These changes are why your amount due is different than last month. For example, if you changed your plan or added a line, you'll see partial-month charges reflected in this table. The table will not display if you have no changes.

Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.

**Billing period**

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Account number

622897967-00001

Account Charges**\$41.20**

Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as you remain on The new Verizon Plan Single Smartphone 5 GB plan. Enroll using the My Verizon app, or at vzw.com/myverizon.

1.04 GB of unused data will carry over to next month (Dec 22 - Jan 21)

Unused Carryover data from last month expired December 21.

One-time charges and credits**\$1.20**

Late Fee for Amount Due December 13

\$1.20

Monthly charges and credits**\$40.00**

The new Verizon Plan Single Smartphone 5 GB (Dec 22 - Jan 21)
5 GB Shared Data, Carryover Data, Unlimited Talk and Text

\$40.00

Shared data usage**Used/Allowance**

All shared lines

3.96 / 5 GB

Types of data you used**Used/Allowance**

The new Verizon Plan Single Smartphone 5 GB

3.96 / 5 GB

Carryover from last month (Nov 22 - Dec 21)

0 / 0 GB

Leonard Williams**\$40.30**

980-613-2196

iPhone 7 Plus

Monthly charges and credits**\$20.00**

Smartphone Line Access (Dec 22 - Jan 21)

\$20.00

Add-ons**\$15.00**

Total Mobile Protection - (Dec 22 - Jan 21)

\$15.00

Surcharges**\$2.77**

Fed Universal Service Charge

\$0.84

Regulatory Charge

\$0.15

Administrative Charge

\$1.78

Taxes and gov fees**\$2.53**

NC State 911 Fee

\$0.65

**Billing period**

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NC Telecom Relay Srvc Surchg	\$0.08
NC State Telecom Sales Tax	\$1.08
NC State Sales Tax	\$0.14
Mecklenburg Cnty Telecom Sales	\$0.51
Mecklenburg Cnty Sales Tax	\$0.06
Mecklenburg Cnty PT Sales Tax	\$0.01

Data Usage	Used
This month's data usage	3.96 GB

Your bill this month	\$81.50
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**Billing period**

Nov 22, 2019 - Dec 21, 2019

Account number

622897967-00001

Leonard Williams

980.613.2196

iPhone 7 Plus

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Nov 22	4:02 PM	423.418.0490	Charlotte, NC	Incoming, CL	52	--	--	--
Nov 22	5:20 PM	423.213.3176	WiFi CL	VM Deposit, CL	1	--	--	--
Nov 23	7:27 PM	877.447.3938	WiFi CL	Toll-Free, CL	42	--	--	--
Nov 25	3:49 PM	919.250.2000	WiFi CL	Raleigh, NC	17	--	--	--
Nov 25	9:01 PM	304.444.2060	Charlotte, NC	Incoming, CL	21	--	--	--
Nov 29	9:43 AM	423.213.3176	Charlotte, NC	Incoming, CL	4	--	--	--
Dec 6	7:08 AM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Dec 6	7:26 AM	423.213.3176	Charlotte, NC	Incoming, CL	7	--	--	--
Dec 7	7:28 AM	423.213.3176	WiFi CL	Elizabthtn, TN	3	--	--	--
Dec 7	4:54 PM	423.213.3176	WiFi CL	VM Deposit, CL	1	--	--	--
Dec 7	4:55 PM	423.213.3176	WiFi CL	Elizabthtn, TN	8	--	--	--
Dec 7	5:06 PM	423.213.3176	Charlotte, NC	Incoming, CL	5	--	--	--
Dec 8	7:28 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Dec 8	7:34 AM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Dec 8	9:19 AM	423.213.3176	WiFi CL	Elizabthtn, TN	2	--	--	--
Dec 9	6:59 AM	423.213.3176	Charlotte, NC	Elizabthtn, TN	2	--	--	--
Dec 10	6:31 PM	828.387.0354	WiFi CL	Beech MT, NC	16	--	--	--
Dec 12	9:15 AM	704.446.5600	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 14	8:28 PM	704.320.1425	Charlotte, NC	Incoming, CL	40	--	--	--
Dec 15	9:31 AM	205.619.6215	Charlotte, NC	Berry, AL	26	--	--	--
Dec 15	9:31 AM	828.457.1110	Charlotte, NC	Boone, NC	21	--	--	--
Dec 15	12:42 PM	205.619.6215	Charlotte, NC	Berry, AL	1	--	--	--
Dec 15	12:42 PM	704.320.1425	Charlotte, NC	Monroe, NC	1	--	--	--
Dec 17	7:49 AM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Dec 17	2:09 PM	423.213.3176	Charlotte, NC	VM Deposit, CL	1	--	--	--
Dec 17	2:19 PM	704.446.6037	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 17	2:19 PM	704.667.9500	Charlotte, NC	Charlotte, NC	5	--	--	--
Dec 17	2:24 PM	704.446.5600	Charlotte, NC	Charlotte, NC	7	--	--	--
Dec 17	2:37 PM	704.446.5600	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 17	2:38 PM	205.619.6215	Charlotte, NC	Berry, AL	17	--	--	--
Dec 17	2:38 PM	704.667.9500	Charlotte, NC	Charlotte, NC	17	--	--	--
Dec 17	4:03 PM	704.446.5600	Charlotte, NC	Incoming, CL	5	--	--	--
Dec 18	11:44 AM	205.619.6215	Charlotte, NC	Berry, AL	1	--	--	--
Dec 18	11:44 AM	704.446.5600	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 18	11:46 AM	205.619.6215	Charlotte, NC	Berry, AL	1	--	--	--
Dec 18	11:46 AM	704.446.6037	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 18	11:46 AM	205.619.6215	Charlotte, NC	Berry, AL	10	--	--	--
Dec 18	11:46 AM	704.667.9500	Charlotte, NC	Charlotte, NC	10	--	--	--
Dec 18	12:56 PM	205.619.6215	WiFi CL	Berry, AL	9	--	--	--
Dec 18	12:57 PM	704.667.9500	WiFi CL	Charlotte, NC	9	--	--	--
Dec 18	4:29 PM	205.619.6215	WiFi CL	Berry, AL	3	--	--	--
Dec 18	4:29 PM	704.446.5600	WiFi CL	Charlotte, NC	2	--	--	--

**Billing period**

Nov 22, 2019 - Dec 21, 2019

Account number

622897967-00001

Leonard Williams

980.613.2196

iPhone 7 Plus

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Dec 18	4:48 PM	Unavailable	Charlotte, NC	Incoming, CL	4	--	--	--
Dec 18	5:03 PM	205.619.6215	WiFi CL	Berry, AL	39	--	--	--
Dec 18	5:03 PM	704.667.9500	WiFi CL	Charlotte, NC	38	--	--	--
Dec 18	6:57 PM	423.213.3176	WiFi CL	VM Deposit, CL	1	--	--	--
Dec 18	7:10 PM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Dec 18	7:11 PM	423.213.3176	WiFi CL	Elizabthtn, TN	16	--	--	--
Dec 18	9:13 PM	828.260.2550	WiFi CL	Banner Elk, NC	1	--	--	--
Dec 18	10:27 PM	423.213.3176	Charlotte, NC	Incoming, CL	38	--	--	--
Dec 18	11:08 PM	423.213.3176	Charlotte, NC	Incoming, CL	2	--	--	--
Dec 19	12:14 PM	828.457.1110	WiFi CL	Boone, NC	27	--	--	--
Dec 19	12:48 PM	205.619.6215	WiFi CL	Berry, AL	3	--	--	--
Dec 19	12:48 PM	704.446.5600	WiFi CL	Charlotte, NC	3	--	--	--
Dec 19	1:02 PM	205.619.6215	Charlotte, NC	Berry, AL	1	--	--	--
Dec 19	1:03 PM	205.619.6215	Charlotte, NC	Berry, AL	1	--	--	--
Dec 19	1:09 PM	205.619.6215	Charlotte, NC	Berry, AL	2	--	--	--
Dec 19	1:19 PM	205.619.6215	WiFi CL	Berry, AL	2	--	--	--
Dec 19	1:42 PM	480.923.7631	Charlotte, NC	Phoenix, AZ	1	--	--	--
Dec 19	1:44 PM	205.619.6215	Charlotte, NC	Berry, AL	2	--	--	--
Dec 19	2:46 PM	205.619.6215	WiFi CL	Berry, AL	2	--	--	--
Dec 19	2:46 PM	480.923.7631	WiFi CL	Phoenix, AZ	1	--	--	--
Dec 19	2:49 PM	361.233.3532	Charlotte, NC	Incoming, CL	2	--	--	--
Dec 19	2:51 PM	205.619.6215	Charlotte, NC	Berry, AL	1	--	--	--
Dec 19	3:17 PM	205.619.6215	Charlotte, NC	Berry, AL	1	--	--	--
Dec 19	3:17 PM	704.667.9145	Charlotte, NC	Charlotte, NC	1	--	--	--
Dec 19	3:52 PM	205.619.6215	WiFi CL	Berry, AL	22	--	--	--
Dec 19	3:52 PM	704.446.5600	WiFi CL	Charlotte, NC	22	--	--	--
Dec 19	4:18 PM	205.619.6215	WiFi CL	Berry, AL	7	--	--	--
Dec 19	4:18 PM	704.667.9145	WiFi CL	Charlotte, NC	6	--	--	--
Dec 19	4:25 PM	205.619.6215	WiFi CL	Berry, AL	23	--	--	--
Dec 19	4:25 PM	704.667.9500	WiFi CL	Charlotte, NC	22	--	--	--
Dec 19	5:32 PM	480.923.7631	Charlotte, NC	Phoenix, AZ	33	--	--	--
Dec 20	6:19 PM	423.213.3176	Charlotte, NC	Incoming, CL	4	--	--	--
Dec 21	2:13 PM	833.267.6094	Charlotte, NC	Toll-Free, CL	1	--	--	--
Dec 21	2:14 PM	833.267.6094	Charlotte, NC	Toll-Free, CL	4	--	--	--
Dec 21	5:15 PM	865.333.0079	WiFi CL	VM Deposit, CL	1	--	--	--
Dec 21	5:16 PM	865.333.0079	Charlotte, NC	Incoming, CL	34	--	--	--
Dec 21	6:18 PM	704.583.1688	Charlotte, NC	Charlotte, NC	1	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

**Billing period**

Nov 22, 2019 - Dec 21, 2019

Account number

622897967-00001

You've got options.

We have all sorts of ways to pay so that you can pick the one that's right for you.

Pay with the My Verizon app

You can download the My Verizon app at go.vzw.com/mva in both the App Store and Google Play.

Pay online at vzw.com

Go to go.vzw.com/paybill and sign in to My Verizon to pay your bill online.

Pay by phone: #PMT (#768)

Simply dial #PMT on your phone and follow the instructions to pay.



LEONARD WILLIAMS
13009 YORKRIDGE DR APT 214
CHARLOTTE, NC 28273-3790

Bill date

December 21, 2019

Account number

622897967-00001

Invoice number

7945046932

Total Amount Due

Make check payable to Verizon Wireless.
Please return this remit slip with payment.

\$163.00\$.

PO BOX 660108
DALLAS, TX 75266-0108



794504693201062289796700001000000008150000000163008

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1.866.544.0401.

Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 622897967-00001 LEONARD WILLIAMS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.



