

# SANTÉ

Corporate Office  
12200 Tech Rd. Suite 330  
Silver Spring, MD 20904

# CriSyS

810 Tyvola Rd Suite 126  
Charlotte, NC 28217

Consumer Name:	LEONARD WILLIAMS	Date/Time:	4/17/2019 5:58 PM to 6:01 PM
DOB:	11/1/1980	Employee Name:	Ginger Marsh BS, CSAC
Address:	13009 YORKRIDGE DRIVE APT 214 CHARLOTTE NC 28273	Program:	MCT803
Visit Type/CPT Code:	Initial Call / H2011 HF		

## INITIAL CALL

Consumer's First Name:  
LEONARD

Consumer's Last Name:  
WILLIAMS

Consumer Date of Birth:  
11/1/1981

Consumer's Home Phone Number:

Consumer's Cell Phone Number:  
9806132196

Insurance:

Consumer's Address

Street:  
13009 YORKRIDGE DRIVE APT 214

City:  
CHARLOTTE

State:  
NC

County:  
MECKLENBURG

Zip Code:  
28273

Caller/Referral Source Name:  
SELF VIA JENNIFER COX/FRIEND

Relationship to Consumer: SELF

Caller's/Referral Source's Phone Number: 980-613-2196

Reason for the Call: IC RECEIVED THREE WAY CALL BETWEEN CONSUMER AND HIS FRIEND JENNIFER. HIS FRIEND IS CONCERNED DUE TO PARANOIA AND VAGUE SI TEXTS FROM CONSUMER. CONSUMER INITIALLY ONLY WANTED TO SPEAK W/MCT OVER PHONE. CONS FRIEND DENIED SAFETY CONCERNS. HOWEVER, CONSUMER CALLED BACK AND AGREED TO DISPATCH

Is the consumer in immediate danger?: No

Presenting Problem(s): Psychotic

Is this an Engagement Consumer?

(This is only applicable to the MCT 803 program): No

MCT/Engagement Team Member Spoken to regarding dispatch: MCT CM/AR

Next Task: DISPATCH CLINICIANS WITH ETA OF 30 MINUTES.

Employee Signature



1/28/2020

After document loads, press CTRL+P to print — Then hit the 'X' in the corner to close.

*Ginger Marsh BS CSAC*

4/17/19 6:20 PM  
Ginger Marsh  
BS, CSAC

Approved by KM1 on 4/29/19



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Silver Spring, MD 20904

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810 Tyvola Rd Suite 126  
Charlotte, NC 28217

Consumer Name:	LEONARD WILLIAMS	Date/Time:	4/17/2019 7:39 PM to 7:42 PM
DOB:	11/1/1980	Employee Name:	Alli Roe BSW
Address:	13009 YORKRIDGE DRIVE APT 214 CHARLOTTE NC 28273	Program:	MCT803
Visit Type/CPT Code:	TX/Crisis Plan / 1234		

## TREATMENT/CRISIS PLAN

**PROBLEM AND GOAL ONE:** MENTAL HEALTH - Consumer is experiencing life problems and/or a crisis associated with a mental health concerns. **GOAL -** To stabilize the mental health crisis and maintain the highest level of functioning.

**Objectives:** -LEONARD TO REST TONIGHT AND OCCUPY HIS MIND WITH POSITIVE THINGS SUCH AS READING OR WORKING ON HIS WEBSITE DESIGNS.

-LEONARD TO CONSIDER ACCESSING MCT PROVIDED RESOURCES FOR OUTPATIENT MH SERVICES OR MH EVAL INCLUDING: EASTOVER PSYCHIATRICS, AMARA WELLNESS, OR MONARCH.

-LEONARD TO CONSIDER UTILIZING THE CRISIS TEXT LINE OR REAL TALK CRISIS LINE WHEN HE IS STRESSED.

-LEONARD TO CALL MCT 24/7 IF NEEDED IN FUTURE.

## BARRIERS

**Potential Barriers for Treatment:** Fees, Communication, Confidentiality, Resistance

## SERVICES PROVIDED

**Services provided during this call:** General Information, Supportive Talk

## REFERRAL SERVICES

**Referral Service Requested by MCT (check all that apply):** Future Psych Eval, Community Support, MCO/LME

**Did the consumer, legal guardian, and/or other authorized representative participate in the treatment planning.:** Yes

**I have received a copy of my treatment plan.:** YES

**Individuals or Organizations providing input into plan:** Consumer

## CONSUMER SIGNATURE FILED

**Consumer/Guardian Signature on File:** No

MCT WAS UNABLE TO OBTAIN CONS SIGNATURE DUE TO CONS PARANOID STATE.

## REVIEW DATES

**Clinician has reviewed with consumer the above problems and goals on the following dates:** 04/18/2019

**Progress in consumer's recovery or gains in goals:** MCT UNABLE TO REACH CONS FOR F/U, NO VOICEMAIL AVAILABLE.

**Clinician has reviewed with consumer the above problems and goals on the following dates:** 04/19/2019

**Progress in consumer's recovery or gains in goals:** MCT UNABLE TO REACH CONS FOR F/U, NO VOICEMAIL AVAILABLE.

## TRANSITION PLANNING

**Clinician has reviewed with consumer transitioning into another level of care on the following date:** 04/19/2019

**Outcome of Transition:** UNKNOWN- MCT HAS BEEN UNABLE TO REACH CONS FOR F/U.

Employee Signature



1/28/2020

After document loads, press CTRL+P to print — Then hit the 'X' in the corner to close.

4/17/19 7:42 PM  
Alli Roe  
BSW

Approved by KM1 on 4/29/19



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Corporate Office  
12200 Tech Rd. Suite 330  
Silver Spring, MD 20904

# CriSyS

810 Tyvola Rd Suite 126  
Charlotte, NC 28217

Consumer Name:	LEONARD WILLIAMS	Date/Time:	4/17/2019 6:28 PM to 7:08 PM
DOB:	11/1/1980	Employee Name:	Alli Roe BSW
Address:	13009 YORKRIDGE DRIVE APT 214 CHARLOTTE NC 28273	Program:	MCT803
Visit Type/CPT Code:	NC Assess / H2011 HF		

## PRESENTING INFORMATION

**Dispatch Time:** 6:08 pm

**Arrival Time:** 6:28 pm

**Departure Time:** 7:08 pm

**Mileage:** 9.2

**Shift:** Shift 2

**Place of Service:** Home

**Reason for Call:** Explain

MCT RECEIVED A CALL FROM JENNIFER COX REQUESTING MCT ASSISTANCE WITH CONNECTING HER FRIEND, A 38 YEAR OLD SCM TO SERVICES. MS COX CONFERENCED HER FRIEND (CONS) INTO THE CALL AND DISCLOSED SHE WAS CONCERNED ABOUT CONS PARANOID THOUGHTS AND DELUSIONS. CONS DENIED THOUGHTS AND DELUSIONS BUT CONSENTED TO HAVE MCT DISPATCH TO HIS RESIDENCE.

### PRESENTING PROBLEM

**Presenting Problem - Part One:** Part One

MCT ARRIVED ON SCENE AND WERE GREETED BY CONS IN THE LIVING ROOM OF HIS HOME. CONS SHOOK MCT HANDS AND MADE EYE CONTACT. MCT OBSERVED CONS TO BE DRESSED IN NAVY WINDBREAKER PANTS AND A T-SHIRT. MCT OBSERVED CONS TO APPEAR SWEATY, DESPITE THE COOL TEMPERATURE IN HIS APARTMENT. MCT ALSO OBSERVED CONS TO APPEAR DISHEVELED, WITH POOR HYGIENE, AND SLIGHTLY OVERWEIGHT.

MCT OBSERVED CONS APARTMENT TO BE MALODOROUS, DIRTY, FILLED WITH TRASH AND EMPTY FOOD CONTAINERS, AND OVERALL UNTIDY. MCT OBSERVED THE ONLY CLEAN AREAS TO BE THE COUCH, WHICH CONS LATER REPORTED HE CLEANED OFF FOR MCT VISIT, AND THE BOOKSHELF, WHICH WAS WELL STOCKED WITH NUMEROUS BOOKS.

MCT OBSERVED CONS TO BE GUARDED, IRRITABLE, DEFENSIVE, AND AGITATED AT TIMES THROUGHOUT MCT DISPATCH. MCT OBSERVED CONS TO BE FIXATED ON GIVING MC THIS ENTIRE MH HX, GOING BACK TO HIS CHILDHOOD. WHEN OBSERVED CONS TO BECOME INCREASINGLY AGITATED AT THE SITUATION WHENEVER ASKED TO ANSWER A QUESTION DIRECTLY, THOUGH CONS WAS NEVER THREATENING OR AGGRESSIVE WITH MCT.

MCT MET WITH CONS IN THE LIVING ROOM OF HIS HOME.

**Presenting Problem - Part Two:** Part Two

MCT OBTAINED SOME INFORMATION PRIOR TO DISPATCH FROM CONS FRIEND, JENNIFER, VIA PHONE CALL WITH IC AND MCT. CONS FRIEND REPORTED SHE IS CONCERNED FOR CONS DUE TO HIS PARANOID THOUGHTS AND DELUSIONS ABOUT OTHERS WATCHING HIM, TRYING TO KILL HIM, OR CONTACT PEOPLE FROM HIS WORK. PER CONS FRIEND, CONS HAS SENT TEXT MESSAGES REFERRING TO HOW THE POLICE AND HIS MOTHER WOULD FIND HIS BODY ONE DAY. CONS FRIEND REPORTED NO SAFETY CONCERNS.

CONS BEGAN TO FIXATE ON HIS PAST MH HX (FROM CHILDHOOD), INCLUDING HIS MEDICATION HX. DESPITE REDIRECTION FROM MCT, CONS WAS UNABLE TO ANSWER DIRECT QUESTIONS. MCT OBSERVED CONS TO HAVE TANGENTIAL AND DISORGANIZED THOUGHT PROCESSES THROUGH THE DURATION OF THE DISPATCH.



MCT WAS UNABLE TO OBTAIN A CLEAR HX OF CONS MH SX, AS CONS WAS VERY DISORGANIZED. CONS ADAMANTLY DENIED CURRENT THOUGHTS OF SI/HI WITH MCT AT MULTIPLE POINTS THROUGHOUT THE DISPATCH.

CONS REPORTED HIS FRIEND CALLED MCT WITH HIM ON THE PHONE TODAY BECAUSE SHE IS CONCERNED CONS IS PARANOID AND DELUSIONAL. CONS DISCUSSED WITH MCT THAT HE HAS BEEN "LIVING IN HELL" AND IN "EMOTIONAL PAIN" DUE TO HIS FRIEND INSISTING THAT HE IS PARANOID. CONS DENIED PARANOIA OR ANY OTHER MH SX. CONS REPORTED HE IS NOT FEELING DEPRESSED, BUT RATHER IS EXPERIENCING "EMOTIONAL PAIN". CONS REPORTED SHE HAS BEEN INSISTING THESE THINGS FOR THE PAST FEW MONTHS AND IT IS CAUSING HIM DISTRESS.

CONS REPORTED HE CURRENTLY RECEIVED MEDICATION MANAGEMENT SERVICES THROUGH A PSYCHIATRIST, BUT DID NOT DISCLOSE THE PRACTICE OR PROVIDER. CONS REPORTED HE IS NOT CURRENTLY CONNECTED TO ANY OTHER SERVICES, OUTSIDE OF THE MED MANAGEMENT. CONS REPORTED HE IS CURRENTLY TAKING THE FOLLOWING PRESCRIPTIONS:

- ZYPREXA, 5MG, CONS DID NOT REPORT PRESCRIBER
- CELEXA, 20MG, CONS DID NOT REPORT PRESCRIBER
- ADDERAL, 40MG, CONS DID NOT REPORT PRESCRIBER

CONS BECAME AGITATED WITH MCT AT MULTIPLE POINTS THROUGHOUT THE DISPATCH, WHENEVER MCT ATTEMPTED TO VERBALLY REDIRECT CONS TO THE CURRENT CRISIS. EACH TIME, CONS WOULD RESPOND THAT MCT COULD ALWAYS LEAVE IF THEY DID NOT BELIEVE HIM OR WANT TO HELP HIM. CONS WOULD APOLOGIZE WHEN HE BECAME AGITATED, AND EXPLAIN TO MCT THAT HE HAD A HX OF TRAUMA AND DID NOT LIKE TO BE INTERRUPTED OR RUSHED WHEN HE IS TALKING TO SOMEONE. CONS DID NOT DISCLOSE ANY FURTHER INFORMATION REGARDING HIS TRAUMA HX.

#### **Presenting Problem - Part Three: Part Three**

MCT PROVIDED ACTIVE LISTENING AND SUPPORTIVE TALK. DESPITE CONS TANGENTIAL THOUGHT PROCESSES AND PARANOIA, MCT WAS ABLE TO TALK TO CONS ABOUT A TX/CRISIS PLAN. MCT MADE SUGGESTIONS OF WAYS CONS COULD RELAX TO ALLEVIATE SOME STRESS, AND ALSO SUGGESTED CONS CONNECT WITH AN OUTPATIENT THERAPIST THROUGH MCT PROVIDED RESOURCES OR A REFERRAL FROM HIS PSYCHIATRIST.

TOGETHER, MCT AND CONS REVIEWED AND AGREED UPON THE FOLLOWING TX PLAN:

- LEONARD TO REST TONIGHT AND OCCUPY HIS MIND WITH POSITIVE THINGS SUCH AS READING OR WORKING ON HIS WEBSITE DESIGNS.
- LEONARD TO CONSIDER ACCESSING MCT PROVIDED RESOURCES FOR OUTPATIENT MH SERVICES OR MH EVAL INCLUDING: EASTOVER PSYCHIATRICS, AMARA WELLNESS, OR MONARCH.
- LEONARD TO CONSIDER UTILIZING THE CRISIS TEXT LINE OR REAL TALK CRISIS LINE WHEN HE IS STRESSED.
- LEONARD TO CALL MCT 24/7 IF NEEDED IN FUTURE.

CONS RELUCTANTLY AGREED TO THE TX PLAN. MCT WAS UNABLE TO OBTAIN SIGNED CONSENTS OR ROI DUE TO CONS AGITATION AND PARANOIA. CONS THANKED MCT FOR COMING AND MCT CLEARED THE SCENE.

#### **MENTAL HEALTH HX AND TX**

**Has the consumer ever been diagnosed with a Mental Health condition?:** Yes - Please Explain  
CONS REPORTED PAST DX THROUGHOUT HIS LIFE OF ADHD, BIPOLAR D/O, AUTISM SPECTRUM D/O WITHOUT COGNITIVE IMPAIRMENT, SCHIZOEFFECTIVE D/O, AND SCHIZOPHRENIA D/O.

**Has the consumer ever experienced periods of depression?:** Yes

**When (current/past)? How Long (e.g.: situational, life-long, episodic)?** CONS REPORTED HE HAS A HX OF DEPRESSION AND 'EMOTIONAL PAIN' BUT DID NOT REPORT FREQUENCY OR DURATION OF SX. MCT WAS UNABLE TO GATHER THE INFORMATION DUE TO CONS TANGENTIAL THOUGHT PROCESS AND PARANOIA.

**Symptoms Experienced?:** Sleep Disturbance, Depressed Mood, Irritability

**Has the consumer ever experienced periods of anxiety or panic attacks?:** Unknown

**Has the consumer ever been exposed to a traumatic experience?:** Yes - Please explain  
CONS REPORTED EXPERIENCING CHILDHOOD TRAUMA BUT DID NOT DISCLOSE THE NATURE OF THE TRAUMA.

**Has consumer ever experienced hallucinations (visual, auditory, tactile) or delusions?:** Unknown

**Has consumer ever been admitted to a hospital for psychiatric reasons?:** Yes - Please explain approximately when and for what reason.

CONS REPORTED HE WAS LAST IN THE HOSPITAL IN MAY OF 2018. CONS DID NOT REPORT WHICH HOSPITAL OR LENGTH OF STAY. CONS REPORTED PREVIOUS HOSPITALIZATIONS BUT DID NOT DISCLOSE WHERE OR WHEN.



**Has the consumer ever been in treatment or counseling for MH issues?:** Yes - If yes, please include the following if known: Provider, Level of care, Duration, Dates of service, and outcome.

CONS REPORTED HE HAS BEEN IN OUTPATIENT/INPATIENT MH COUNSELING SINCE THE AGE OF 12. CONS DID NOT DISCLOSE THE NAMES OF HIS PROVIDERS, DURATIONS, OR OUTCOMES OF SERVICES.

**Is the consumer CURRENTLY on any medication for MH purposes?:** Yes

**Medication 1 (include dose, frequency, prescriber):** ZYPREXA, 5MG, CONS DID NOT REPORT PRESCRIBER

**Usually Adherent?:** Yes

**Effective?:** Yes

**Any Other MH Medications Prescribed?:** Yes

**Medication 2 (include dose, frequency, prescriber):** CELEXA, 20MG, CONS DID NOT REPORT PRESCRIBER

**Effective?:** Yes

**Usually Adherent?:** Yes

**Any Other MH Medications Prescribed?:** Yes

**Medication 3 (include dose, frequency, prescriber):** ADDERAL, 40MG, CONS DID NOT REPORT PRESCRIBER

**Any Other MH Medications Prescribed?:** No

**Has consumer ever been prescribed psych medications in the PAST (not currently taking)?:** Yes - Provide Details Below:

CONS REPORTED BEING PRESCRIBED A NUMBER OF OTHER MEDICATION, INCLUDING DEPAKOTE. MCT WAS UNABLE TO GATHER INFORMATION REGARDING THE MEDICATIONS OR DOSAGES DUE TO CONS TANGENTIAL THOUGHT PROCESSES.

**Does Consumer have a first responder?:** No

**Do the consumer have a healthcare advanced directive?:** Unknown

**Is any family history of MH issues or suicide attempts known?:** Unknown/Unable to Obtain

#### SAFETY ASSESSMENT

**Are you currently having suicidal thoughts?:** No

**Have you had thoughts of suicide in the past?:** Unknown

**Have you ever attempted suicide in the past?:** Unknown

**Are you currently having thoughts of hurting someone else?:** No

**Have you had thoughts of hurting someone else in the past?:** Unknown

**Have you ever attempted to hurt anyone in the past?:** Unknown

**Interpretive Summary / Diagnostic Impression:** EXPLAIN

THROUGHOUT THE DISPATCH, MCT OBSERVED THE CONS TO HAVE TANGENTIAL THOUGHT PROCESSES AND PARANOID THOUGHTS REGARDING HIS FRIEND SPREADING LIES ABOUT HIM. CONS REPORTED HE RECORDS TELEPHONE CONVERSATIONS WITH PEOPLE IN CASE THEY TRY TO USE THEM AGAINST HIM. CONS ALSO REPORTED HE OBSESSES OVER PSYCHOLOGICAL JOURNALS AND DIAGNOSING HIMSELF WITH DIFFERENT DISORDERS.

MCT OBSERVED CONS TO HAVE DISORGANIZED SPEECH WHEN ASKED A QUESTION. MCT ALSO OBSERVED CONS TO FIXATE ON ONE TOPIC REGARDING HIS PAST HX WHEN ASKED A QUESTION ABOUT PRESENT CRISIS. CONS REPORTED HE IS CURRENTLY SELF-EMPLOYED AND FINDS IT DIFFICULT TO CONCENTRATE ON HIS WORK DUE TO HIS OWN PERCEIVED COGNITIVE DISPLAYS HE IS EXPERIENCING. CONS REPORTED HE BELIEVES THIS IS A SIDE EFFECT OF THE COMBINATION OF MEDICATIONS HE HAS BEEN GIVEN OVER HIS LIFETIME. CONS REPORTED HE HAS TOLD HIS DOCTOR THESE THINGS, BUT HIS DOCTOR DOES NOT SEEM CONCERNED.

-CONS REPORTED PAST DX OF ADHD, BIPOLAR D/O, AUTISM SPECTRUM D/O WITHOUT COGNITIVE IMPAIRMENT, SCHIZOEFFECTIVE D/O, AND SCHIZOPHRENIA D/O.

-CONS REPORTED NUMEROUS PAST HOSPITALIZATIONS, BUT DID NOT REPORT WHERE, WHY, OR THE OUTCOMES OF THE HOSPITALIZATIONS.

-CONS REPORTED HE CURRENTLY RECEIVED MED MGMT SERVICES THROUGH A PSYCHIATRIST AND HAS PREVIOUSLY RECEIVED OUTPATIENT COUNSELING SERVICES BUT DID NOT REPORT A PROVIDER OR FURTHER TX HX.

**Mental Health Recommendations:** MCT RECOMMENDS CONS CONNECT WITH AMARA WELLNESS OR MONARCH FOR A PSYCH EVAL. MCT RECOMMENDS CONS CONNECT WITH ONGOING MH SERVICES INCLUDING OUTPATIENT THERAPY. MCT RECOMMENDS CONS CONTACT REAL TALK CRISIS LINE OR CRISIS TEXT LINE IF NEEDED. MCT RECOMMENDS CONS CONNECT WITH THE PSYCHIATRIST HE SEES FOR MED MGMT AND TALK ABOUT HIS COGNITIVE SX. MCT RECOMMENDS CONS CONTACT MCT 24/7 IF NEEDED IN FUTURE.

#### SUBSTANCE USE HX AND TX



**Has consumer ever abused alcohol or drugs?:** Unknown

**Interpretive Summary / Diagnostic Impression:** EXPLAIN

MCT WAS UNABLE TO OBTAIN INFORMATION REGARDING CONS SUBSTANCE USE HX, OR LACK THEREOF DUE TO CONS TANGENTIAL THOUGHT PROCESSES, PARANOIA, AND ACTIVE PSYCHOSIS.

**Substance Use Recommendations:** MCT MADE NOT SUBSTANCE USE RECOMMENDATIONS AS NONE WERE NEEDED/WANTED/KNOWN OF AT THIS TIME.

## MEDICAL HISTORY

**If MOST information is not obtained regarding this section, please explain why:** EXPLAIN

MCT WAS UNABLE TO OBTAIN SOME INFORMATION REGARDING CONS MEDICAL HX, SEXUAL HX, AND PHYSICIANS DUE TO CONS TANGENTIAL THOUGHT PATTERNS AND PARANOIA.

**Does the consumer have any medical issues?:** Yes - Be specific  
CONS REPORTED HE HAS BEEN DX WITH DIABETES.

**Does the consumer have any allergies (food, medication)?:** No

**Is the consumer pregnant?:** N/A

**Is the consumer currently on any medication? (medical):** Yes - If yes, please include the following information: medication name, strength, dose, prescribing doctor, and effectiveness

CONS REPORTED CURRENTLY TAKING THE FOLLOWING MEDICATION:

-ZYPREXA (5MG)

-CELEXA (20MG)

-ADDERAL (40MG)

-METFORMIN (NO DOSAGE PROVIDED)

MCT WAS UNABLE TO OBTAIN INFORMATION REGARDING PRESCRIBING DOCTOR OR MEDICATION EFFECTIVENESS DUE TO CONS TANGENTIAL THOUGHT PATTERNS AND PARANOID STATE.

**Do you have any problems with participating in daily activities?:** Household Management

**Have you ever had a serious injury or medical condition?:** Unknown

**Have you ever had a serious head injury?:** Unknown

**Do you have a primary care physician?:** Unknown

**When was your last physical/check up?:** UNKNOWN

**Do you see other physicians on-going?:** Unknown

### Sexual Health

**Do you have any concerns regarding your sexual orientation, gender identity, and gender expression?:** Unknown

**Do you have any concerns regarding your sexual health?:** Unknown/Not Reported

**Interpretive Summary:**

CONS REPORTED PAST DX OF DIABETES THAT IS CURRENTLY MANAGED THROUGH THE USE OF METFORMIN. CONS ALSO REPORTED THE FOLLOWING MEDICATIONS:

-ZYPREXA (5MG)

-CELEXA (20MG)

-ADDERAL (40MG)

CONS DID NOT REPORT THE PRESCRIBING DOCTOR OR MEDICATION EFFECTIVENESS, EXCEPT THAT HE CURRENTLY SEES A PSYCHIATRIST THAT AGREES WITH HIM THAT THE DOSAGES ARE GOOD. MCT WAS UNABLE TO OBTAIN ANY OTHER INFORMATION REGARDING CONS MEDICAL OR SEXUAL HEALTH DUE TO CONS PARANOIA/PSYCHOSIS.

**Medical Suggestions:** MCT MADE NO MEDICAL RECOMMENDATIONS AS NONE WERE NEEDED/WANTED AT THE TIME.

## PSYCHOSOCIAL

**If MOST information is not obtained regarding this section, please explain why:** EXPLAIN

MCT WAS UNABLE TO OBTAIN PSYCHOSOCIAL INFORMATION DUE TO CONS TANGENTIAL THOUGHT PROCESSES, PARANOIA, AND ACTIVE PSYCHOSIS.

### LIVING SITUATION

**What is consumer's current living arrangements?:** Independent Housing, Living Alone

**Is the consumer experiencing difficulty with housing?:** No

**Does consumer have children under the age of 18?:** No

**Has DSS ever been involved with you or your children?:** Unknown/Not Reported

**Do you have children over the age of 18?:** No



**Who are the most significant people in your life? Describe your relationship with them.:** MCT WAS UNABLE TO OBTAIN INFORMATION REGARDING SIGNIFICANT PEOPLE OR SOCIAL SUPPORTS IN CONS LIFE DUE TO CONS ACTIVE PSYCHOSIS.

**Are there currently any stressors in your household?:** Yes

**What are the stressors and with whom?:** CONS REPORTED HE HAS A FRIEND THAT IS SPREADING LIES ABOUT HIM BEING PARANOID AND DELUSIONAL. CONS REPORTED HE HAS BEEN 'LIVING IN HELL' FOR THE PAST FEW MONTHS SINCE SHE STARTED SPREADING LIES ABOUT THIS. CONS REPORTED IT CAUSES HIM A GREAT DEAL OF STRESS.

**Do you have a valid driver's license?:** Unknown/Not Reported

#### **EMPLOYMENT & EDUCATION**

**Is consumer employed?:** Yes - Part-Time

**Has consumer ever experienced difficulties with employment?:** Unknown/Not Reported

**What was the HIGHEST grade completed in school?:** Unknown/Not Reported

**Is the consumer currently enrolled in school?:** No

**Does consumer have any difficulty reading and writing?:** Unknown/Not Reported

**Does consumer need special accommodations or assistive technology (i.e. vision accessories, hearing accessories, ambulatory equipment, assistance in reading or writing)?:** No

**Does the consumer have a history of or any current learning disabilities?:** Unknown/Not Reported

#### **ABUSE, NEGLECT, DOMESTIC VIOLENCE**

**Did consumer experience any type of abuse or neglect as a child?:** Unknown/Not Reported

**Is the consumer considered a vulnerable adult (i.e. elderly or disabled)?:** No

**Has consumer ever been a victim of Domestic Violence?:** Unknown/Not Reported

#### **MILITARY EXPERIENCE**

**Has consumer ever served in the military?:** No

#### **LEGAL HISTORY**

**Has the consumer ever been arrested or had any legal problems?:** Unknown/Not Reported

#### **ETHNIC & CULTURAL**

**Do the consumer feel they belong to a particular ethnic or cultural group?:** No

#### **RELIGION & SPIRITUALITY**

**Does the consumer have any spiritual beliefs they feel would assist in their treatment experience?:** Unknown/Not Reported

#### **Psychosocial Interpretive Summary:**

MCT WAS UNABLE TO OBTAIN SOME PSYCHOSOCIAL INFORMATION DUE TO CONS TANGENTIAL THOUGHT PROCESSES, PARANOIA, AND ACTIVE PSYCHOSIS.

CONS REPORTED HIS FRIEND THAT FIRST CALLED MCT TODAY IS SPREADING LIES ABOUT HIM BEING PARANOID AND DELUSIONAL. CONS REPORTED HE HAS BEEN "LIVING IN HELL" FOR THE PAST FEW MONTHS SINCE SHE STARTED SPREADING LIES ABOUT THIS. CONS REPORTED IT CAUSES HIM A GREAT DEAL OF STRESS. CONS DID NOT REPORT ANY OTHER SIGNIFICANT RELATIONSHIPS OR NATURAL SUPPORTS.

CONS REPORTED HE CURRENTLY IS SELF-EMPLOYED DOING WEB DESIGNS FOR PEOPLE, BUT HE IS UNSURE HOW LONG THAT WILL LAST. CONS REPORTED HIS WEB DESIGNS ALSO CAUSE HIM STRESS BECAUSE ONE SMALL MISTAKE CAN DERAIL THE WHOLE PROJECT.

CONS CURRENTLY LIVES ALONE IN AN APARTMENT. MCT OBSERVED THE APARTMENT TO BE MALODOROUS, FILLED WITH EMPTY FOOD CONTAINERS, AND DIRTY WITH STAINED FLOORS. MCT OBSERVED CONS COMMENT ABOUT THE MESS, BUT DID NOT OBSERVE CONS TO BE CONCERNED WITH THE PILES OF TRASH, AND GENERAL LACK OF TIDYNESS. MCT OBSERVED THE ONLY CLEAN AND TIDY AREA IN THE APARTMENT TO BE CONS BOOKSHELVES, WHICH WERE FULLY STOCKED WITH NUMEROUS BOOKS.

**Psychosocial Recommendations:** MCT SUGGESTED CONS TAKE TIME TO DO THINGS THAT HELP HIM REMAIN CALM OR ALLOW HIM TO DE-STRESS. MCT SUGGESTED CONS CONNECT WITH THE REAL TALK CRISIS LINE OR CRISIS TEXT LINE WHEN HE IS FEELING OVERWHELMED OR EXCESSIVELY STRESSED. MCT SUGGESTED CONS CONNECT WITH MCT PROVIDED RESOURCES FOR OUTPATIENT THERAPY.

#### **CHILD/ADOLESCENT ASSESS**

**Is the consumer under 18 years of age?:** No



Complete the following Developmental Assessment

## SNAP & MENTAL STATUS

S.N.A.P.

**STRENGTHS:** MEDICATION MANAGEMENT, INTELLIGENCE

**NEEDS:** ONGOING MH SERVICES, PSYCHIATRIC EVAL

**ABILITIES:** ACADEMIC SKILLS, COMMUNICATION SKILLS

**PREFERENCES:** FOR HIS FRIEND TO LEAVE HIM ALONE AND STOP SPREADING LIES ABOUT PARANOIA

### MENTAL STATUS EXAM

**GENERAL APPEARANCE:** OVERWEIGHT, DISHEVELED, POOR HYGIENE

**ATTITUDE / BEHAVIOR:** GUARDED, IRRITABLE, DEFENSIVE, AGITATED

**AFFECT:** APPROPRIATE

**MOOD:** ELEVATED, ANXIOUS

**SPEECH:** RAPID

**THOUGHT PROCESSES:** PARANOID, UNORGANIZED, PREOCCUPIED

**ASSOCIATIONS:** TANGENTIAL

**PERCEPTION:** DELUSIONS

**ORIENTATION:** TO PERSON, TO PLACE, TO TIME

**MEMORY:** RECENT INTACT, REMOTE INTACT (CAN PROVIDE ACCURATE HISTORY)

**RISK FOR VIOLENCE:** LOW

**DECISION-MAKING:** NORMAL

**INSIGHT INTO ILLNESS/LIFE SITUATION:** DENIES / MINIMIZES

**JUDGMENT:** FAIR

## DIAGNOSIS & FOCAL ISSUES

**Problem 1:** (298.9/F29) Unspecified Schizophrenia Spectrum and Other Psychotic Disorder

**GAF Score:** 34

**FOCAL ISSUES (CHOOSE UP TO 3):** Community Resources, Psychotic

**DIAGNOSTIC CATEGORY (CHOOSE ONLY ONE):** Behavioral Health

Employee Signature

*Alli Roe BSW*

4/17/19 7:53 PM  
Alli Roe  
BSW

Approved by KM1 on 4/29/19



**SANTÉ**

Corporate Office  
12200 Tech Rd. Suite 330  
Silver Spring, MD 20904

**CriSyS**

810 Tyvola Rd Suite 126  
Charlotte, NC 28217

Consumer Name:	LEONARD WILLIAMS	Date/Time:	4/19/2019 11:20 AM to 11:31 AM
DOB:	11/1/1980	Employee Name:	Sherri Horton MS
Address:	13009 YORKRIDGE DRIVE APT 214 CHARLOTTE NC 28273	Program:	MCT803
Visit Type/CPT Code:	Transition/Discharge / 1234		

#### SECTION 1

Legal Guardian, if applicable):  
SELF

Veteran:  
Unknown

Marital Status:  
Single

Financial:  
SELF-EMPLOYED

Home Phone:

Cell Phone:  
9806132196

Race:  
Caucasian

Insurance:  
Uninsured

Admission Date: 04/17/2019

Discharge Date: 04/19/2019

Age Bracket: Adult (22-60)

Diverted: Yes

Target Population:  
AMI

Reason for the Call: Explain

MCT RECEIVED A CALL FROM JENNIFER COX REQUESTING MCT ASSISTANCE WITH CONNECTING HER FRIEND, A 38 YEAR OLD SCM TO SERVICES. MS COX CONFERENCED HER FRIEND (CONS) INTO THE CALL AND DISCLOSED SHE WAS CONCERNED ABOUT CONS PARANOID THOUGHTS AND DELUSIONS. CONS DENIED THOUGHTS AND DELUSIONS BUT CONSENTED TO HAVE MCT DISPATCH TO HIS RESIDENCE.

**Problem 1:** (298.9/F29) Unspecified Schizophrenia Spectrum and Other Psychotic Disorder

**Co-Occurring Issues Identified:** None Reported

**Referral Source:**  
SELF VIA JENNIFER COX/FRIEND

**Type of Transition:** Current Setting

**Reason for Discharge**

UNABLE TO REACH CONS FOR F/U

**MCT Action:** MCT, Referred to Community Providers, Crisis Plan

**Referrals (include name, address, phone #, days/hours of service available):** List

MOBILE CRISIS TEAM / 704-566-3410 24/7/365 - Face to face or telephonic assistance with crisis situations

Referral Information: Cardinal Innovations / 800-939-5911 - 24 hr call-center, assistance with referrals for mental health, substance abuse, and intellectual and/or developmental disabilities



**Has the consumer ever been in treatment or counseling for MH issues?:** Yes - If yes, please include the following if known: Provider, Level of care, Duration, Dates of service, and outcome.  
 CONS REPORTED HE HAS BEEN IN OUTPATIENT/INPATIENT MH COUNSELING SINCE THE AGE OF 12. CONS DID NOT DISCLOSE THE NAMES OF HIS PROVIDERS, DURATIONS, OR OUTCOMES OF SERVICES.

**Is the consumer CURRENTLY on any medication for MH purposes?:** Yes

**Medication 1 (include dose, frequency, prescriber):** ZYPREXA, 5MG, CONS DID NOT REPORT PRESCRIBER

**Usually Adherent?:** Yes

**Effective?:** Yes

**Any Other MH Medications Prescribed?:** Yes

**Medication 2 (include dose, frequency, prescriber):** CELEXA, 20MG, CONS DID NOT REPORT PRESCRIBER

**Effective?:** Yes

**Usually Adherent?:** Yes

**Any Other MH Medications Prescribed?:** Yes

**Medication 3 (include dose, frequency, prescriber):** ADDERAL, 40MG, CONS DID NOT REPORT PRESCRIBER

**Any Other MH Medications Prescribed?:** No

**Has consumer ever been prescribed psych medications in the PAST (not currently taking)?:** Yes - Provide Details Below:

CONS REPORTED BEING PRESCRIBED A NUMBER OF OTHER MEDICATION, INCLUDING DEPAKOTE. MCT WAS UNABLE TO GATHER INFORMATION REGARDING THE MEDICATIONS OR DOSAGES DUE TO CONS TANGENTIAL THOUGHT PROCESSES.

**Does Consumer have a first responder?:** No

**Do the consumer have a healthcare advanced directive?:** Unknown

**Is any family history of MH issues or suicide attempts known?:** Unknown/Unable to Obtain

#### SAFETY ASSESSMENT

**Are you currently having suicidal thoughts?:** No

**Have you had thoughts of suicide in the past?:** Unknown

**Have you ever attempted suicide in the past?:** Unknown

**Are you currently having thoughts of hurting someone else?:** No

**Have you had thoughts of hurting someone else in the past?:** Unknown

**Have you ever attempted to hurt anyone in the past?:** Unknown

**Interpretive Summary / Diagnostic Impression:** EXPLAIN

THROUGHOUT THE DISPATCH, MCT OBSERVED THE CONS TO HAVE TANGENTIAL THOUGHT PROCESSES AND PARANOID THOUGHTS REGARDING HIS FRIEND SPREADING LIES ABOUT HIM. CONS REPORTED HE RECORDS TELEPHONE CONVERSATIONS WITH PEOPLE IN CASE THEY TRY TO USE THEM AGAINST HIM. CONS ALSO REPORTED HE OBSESSES OVER PSYCHOLOGICAL JOURNALS AND DIAGNOSING HIMSELF WITH DIFFERENT DISORDERS.

MCT OBSERVED CONS TO HAVE DISORGANIZED SPEECH WHEN ASKED A QUESTION. MCT ALSO OBSERVED CONS TO FIXATE ON ONE TOPIC REGARDING HIS PAST HX WHEN ASKED A QUESTION ABOUT PRESENT CRISIS. CONS REPORTED HE IS CURRENTLY SELF-EMPLOYED AND FINDS IT DIFFICULT TO CONCENTRATE ON HIS WORK DUE TO HIS OWN PERCEIVED COGNITIVE DISPLAYS HE IS EXPERIENCING. CONS REPORTED HE BELIEVES THIS IS A SIDE EFFECT OF THE COMBINATION OF MEDICATIONS HE HAS BEEN GIVEN OVER HIS LIFETIME. CONS REPORTED HE HAS TOLD HIS DOCTOR THESE THINGS, BUT HIS DOCTOR DOES NOT SEEM CONCERNED.

-CONS REPORTED PAST DX OF ADHD, BIPOLAR D/O, AUTISM SPECTRUM D/O WITHOUT COGNITIVE IMPAIRMENT, SCHIZOEFFECTIVE D/O, AND SCHIZOPHRENIA D/O.

-CONS REPORTED NUMEROUS PAST HOSPITALIZATIONS, BUT DID NOT REPORT WHERE, WHY, OR THE OUTCOMES OF THE HOSPITALIZATIONS.

-CONS REPORTED HE CURRENTLY RECEIVED MED MGMT SERVICES THROUGH A PSYCHIATRIST AND HAS PREVIOUSLY RECEIVED OUTPATIENT COUNSELING SERVICES BUT DID NOT REPORT A PROVIDER OR FURTHER TX HX.

**Mental Health Recommendations:** MCT RECOMMENDS CONS CONNECT WITH AMARA WELLNESS OR MONARCH FOR A PSYCH EVAL. MCT RECOMMENDS CONS CONNECT WITH ONGOING MH SERVICES INCLUDING OUTPATIENT THERAPY. MCT RECOMMENDS CONS CONTACT REAL TALK CRISIS LINE OR CRISIS TEXT LINE IF NEEDED. MCT RECOMMENDS CONS CONNECT WITH THE PSYCHIATRIST HE SEES FOR MED MGMT AND TALK ABOUT HIS COGNITIVE SX. MCT RECOMMENDS CONS CONTACT MCT 24/7 IF NEEDED IN FUTURE.

#### SUBSTANCE USE HX AND TX



**Has consumer ever abused alcohol or drugs?:** Unknown

**Interpretive Summary / Diagnostic Impression:** EXPLAIN

MCT WAS UNABLE TO OBTAIN INFORMATION REGARDING CONS SUBSTANCE USE HX, OR LACK THEREOF DUE TO CONS TANGENTIAL THOUGHT PROCESSES, PARANOIA, AND ACTIVE PSYCHOSIS.

**Substance Use Recommendations:** MCT MADE NOT SUBSTANCE USE RECOMMENDATIONS AS NONE WERE NEEDED/WANTED/KNOWN OF AT THIS TIME.

## MEDICAL HISTORY

**If MOST information is not obtained regarding this section, please explain why:** EXPLAIN

MCT WAS UNABLE TO OBTAIN SOME INFORMATION REGARDING CONS MEDICAL HX, SEXUAL HX, AND PHYSICIANS DUE TO CONS TANGENTIAL THOUGHT PATTERNS AND PARANOIA.

**Does the consumer have any medical issues?:** Yes - Be specific  
CONS REPORTED HE HAS BEEN DX WITH DIABETES.

**Does the consumer have any allergies (food, medication)?:** No

**Is the consumer pregnant?:** N/A

**Is the consumer currently on any medication? (medical):** Yes - If yes, please include the following information: medication name, strength, dose, prescribing doctor, and effectiveness

CONS REPORTED CURRENTLY TAKING THE FOLLOWING MEDICATION:

-ZYPREXA (5MG)

-CELEXA (20MG)

-ADDERAL (40MG)

-METFORMIN (NO DOSAGE PROVIDED)

MCT WAS UNABLE TO OBTAIN INFORMATION REGARDING PRESCRIBING DOCTOR OR MEDICATION EFFECTIVENESS DUE TO CONS TANGENTIAL THOUGHT PATTERNS AND PARANOID STATE.

**Do you have any problems with participating in daily activities?:** Household Management

**Have you ever had a serious injury or medical condition?:** Unknown

**Have you ever had a serious head injury?:** Unknown

**Do you have a primary care physician?:** Unknown

**When was your last physical/check up?:** UNKNOWN

**Do you see other physicians on-going?:** Unknown

### Sexual Health

**Do you have any concerns regarding your sexual orientation, gender identity, and gender expression?:** Unknown

**Do you have any concerns regarding your sexual health?:** Unknown/Not Reported

**Interpretive Summary:**

CONS REPORTED PAST DX OF DIABETES THAT IS CURRENTLY MANAGED THROUGH THE USE OF METFORMIN. CONS ALSO REPORTED THE FOLLOWING MEDICATIONS:

-ZYPREXA (5MG)

-CELEXA (20MG)

-ADDERAL (40MG)

CONS DID NOT REPORT THE PRESCRIBING DOCTOR OR MEDICATION EFFECTIVENESS, EXCEPT THAT HE CURRENTLY SEES A PSYCHIATRIST THAT AGREES WITH HIM THAT THE DOSAGES ARE GOOD. MCT WAS UNABLE TO OBTAIN ANY OTHER INFORMATION REGARDING CONS MEDICAL OR SEXUAL HEALTH DUE TO CONS PARANOIA/PSYCHOSIS.

**Medical Suggestions:** MCT MADE NO MEDICAL RECOMMENDATIONS AS NONE WERE NEEDED/WANTED AT THE TIME.

## PSYCHOSOCIAL

**If MOST information is not obtained regarding this section, please explain why:** EXPLAIN

MCT WAS UNABLE TO OBTAIN PSYCHOSOCIAL INFORMATION DUE TO CONS TANGENTIAL THOUGHT PROCESSES, PARANOIA, AND ACTIVE PSYCHOSIS.

### LIVING SITUATION

**What is consumer's current living arrangements?:** Independent Housing, Living Alone

**Is the consumer experiencing difficulty with housing?:** No

**Does consumer have children under the age of 18?:** No

**Has DSS ever been involved with you or your children?:** Unknown/Not Reported

**Do you have children over the age of 18?:** No



**Who are the most significant people in your life? Describe your relationship with them.:** MCT WAS UNABLE TO OBTAIN INFORMATION REGARDING SIGNIFICANT PEOPLE OR SOCIAL SUPPORTS IN CONS LIFE DUE TO CONS ACTIVE PSYCHOSIS.

**Are there currently any stressors in your household?:** Yes

**What are the stressors and with whom?:** CONS REPORTED HE HAS A FRIEND THAT IS SPREADING LIES ABOUT HIM BEING PARANOID AND DELUSIONAL. CONS REPORTED HE HAS BEEN 'LIVING IN HELL' FOR THE PAST FEW MONTHS SINCE SHE STARTED SPREADING LIES ABOUT THIS. CONS REPORTED IT CAUSES HIM A GREAT DEAL OF STRESS.

**Do you have a valid driver's license?:** Unknown/Not Reported

#### **EMPLOYMENT & EDUCATION**

**Is consumer employed?:** Yes - Part-Time

**Has consumer ever experienced difficulties with employment?:** Unknown/Not Reported

**What was the HIGHEST grade completed in school?:** Unknown/Not Reported

**Is the consumer currently enrolled in school?:** No

**Does consumer have any difficulty reading and writing?:** Unknown/Not Reported

**Does consumer need special accommodations or assistive technology (i.e. vision accessories, hearing accessories, ambulatory equipment, assistance in reading or writing)?:** No

**Does the consumer have a history of or any current learning disabilities?:** Unknown/Not Reported

#### **ABUSE, NEGLECT, DOMESTIC VIOLENCE**

**Did consumer experience any type of abuse or neglect as a child?:** Unknown/Not Reported

**Is the consumer considered a vulnerable adult (i.e. elderly or disabled)?:** No

**Has consumer ever been a victim of Domestic Violence?:** Unknown/Not Reported

#### **MILITARY EXPERIENCE**

**Has consumer ever served in the military?:** No

#### **LEGAL HISTORY**

**Has the consumer ever been arrested or had any legal problems?:** Unknown/Not Reported

#### **ETHNIC & CULTURAL**

**Do the consumer feel they belong to a particular ethnic or cultural group?:** No

#### **RELIGION & SPIRITUALITY**

**Does the consumer have any spiritual beliefs they feel would assist in their treatment experience?:** Unknown/Not Reported

#### **Psychosocial Interpretive Summary:**

MCT WAS UNABLE TO OBTAIN SOME PSYCHOSOCIAL INFORMATION DUE TO CONS TANGENTIAL THOUGHT PROCESSES, PARANOIA, AND ACTIVE PSYCHOSIS.

CONS REPORTED HIS FRIEND THAT FIRST CALLED MCT TODAY IS SPREADING LIES ABOUT HIM BEING PARANOID AND DELUSIONAL. CONS REPORTED HE HAS BEEN "LIVING IN HELL" FOR THE PAST FEW MONTHS SINCE SHE STARTED SPREADING LIES ABOUT THIS. CONS REPORTED IT CAUSES HIM A GREAT DEAL OF STRESS. CONS DID NOT REPORT ANY OTHER SIGNIFICANT RELATIONSHIPS OR NATURAL SUPPORTS.

CONS REPORTED HE CURRENTLY IS SELF-EMPLOYED DOING WEB DESIGNS FOR PEOPLE, BUT HE IS UNSURE HOW LONG THAT WILL LAST. CONS REPORTED HIS WEB DESIGNS ALSO CAUSE HIM STRESS BECAUSE ONE SMALL MISTAKE CAN DERAIL THE WHOLE PROJECT.

CONS CURRENTLY LIVES ALONE IN AN APARTMENT. MCT OBSERVED THE APARTMENT TO BE MALODOROUS, FILLED WITH EMPTY FOOD CONTAINERS, AND DIRTY WITH STAINED FLOORS. MCT OBSERVED CONS COMMENT ABOUT THE MESS, BUT DID NOT OBSERVE CONS TO BE CONCERNED WITH THE PILES OF TRASH, AND GENERAL LACK OF TIDYNESS. MCT OBSERVED THE ONLY CLEAN AND TIDY AREA IN THE APARTMENT TO BE CONS BOOKSHELVES, WHICH WERE FULLY STOCKED WITH NUMEROUS BOOKS.

**Psychosocial Recommendations:** MCT SUGGESTED CONS TAKE TIME TO DO THINGS THAT HELP HIM REMAIN CALM OR ALLOW HIM TO DE-STRESS. MCT SUGGESTED CONS CONNECT WITH THE REAL TALK CRISIS LINE OR CRISIS TEXT LINE WHEN HE IS FEELING OVERWHELMED OR EXCESSIVELY STRESSED. MCT SUGGESTED CONS CONNECT WITH MCT PROVIDED RESOURCES FOR OUTPATIENT THERAPY.

#### **CHILD/ADOLESCENT ASSESS**

**Is the consumer under 18 years of age?:** No



**Complete the following Developmental Assessment****SNAP & MENTAL STATUS****S.N.A.P.****STRENGTHS:** MEDICATION MANAGEMENT, INTELLIGENCE**NEEDS:** ONGOING MH SERVICES, PSYCHIATRIC EVAL**ABILITIES:** ACADEMIC SKILLS, COMMUNICATION SKILLS**PREFERENCES:** FOR HIS FRIEND TO LEAVE HIM ALONE AND STOP SPREADING LIES ABOUT PARANOIA**MENTAL STATUS EXAM****GENERAL APPEARANCE:** OVERWEIGHT, DISHEVELED, POOR HYGIENE**ATTITUDE / BEHAVIOR:** GUARDED, IRRITABLE, DEFENSIVE, AGITATED**AFFECT:** APPROPRIATE**MOOD:** ELEVATED, ANXIOUS**SPEECH:** RAPID**THOUGHT PROCESSES:** PARANOID, UNORGANIZED, PREOCCUPIED**ASSOCIATIONS:** TANGENTIAL**PERCEPTION:** DELUSIONS**ORIENTATION:** TO PERSON, TO PLACE, TO TIME**MEMORY:** RECENT INTACT, REMOTE INTACT (CAN PROVIDE ACCURATE HISTORY)**RISK FOR VIOLENCE:** LOW**DECISION-MAKING:** NORMAL**INSIGHT INTO ILLNESS/LIFE SITUATION:** DENIES / MINIMIZES**JUDGMENT:** FAIR**DIAGNOSIS & FOCAL ISSUES****Problem 1:** (298.9/F29) Unspecified Schizophrenia Spectrum and Other Psychotic Disorder**GAF Score:** 34**FOCAL ISSUES (CHOOSE UP TO 3):** Community Resources, Psychotic**DIAGNOSTIC CATEGORY (CHOOSE ONLY ONE):** Behavioral Health

Employee Signature

4/17/19 7:53 PM  
Alli Roe  
BSW

Approved by KM1 on 4/29/19





Corporate Office  
12200 Tech Rd. Suite 330  
Silver Spring, MD 20904

810 Tyvola Rd Suite 126  
Charlotte, NC 28217

Consumer Name:	LEONARD WILLIAMS	Date/Time:	4/19/2019 11:20 AM to 11:31 AM
DOB:	11/1/1980	Employee Name:	Sherri Horton MS
Address:	13009 YORKRIDGE DRIVE APT 214 CHARLOTTE NC 28273	Program:	MCT803
Visit Type/CPT Code:	Transition/Discharge / 1234		

## SECTION 1

Legal Guardian, if applicable):  
SELF

Veteran:  
Unknown

Marital Status:  
Single

Financial:  
SELF-EMPLOYED

Home Phone:

Cell Phone:  
9806132196

Race:  
Caucasian

Insurance:  
Uninsured

Admission Date: 04/17/2019

Discharge Date: 04/19/2019

Age Bracket: Adult (22-60)

Diverted: Yes

Target Population:  
AMI

Reason for the Call: Explain

MCT RECEIVED A CALL FROM JENNIFER COX REQUESTING MCT ASSISTANCE WITH CONNECTING HER FRIEND, A 38 YEAR OLD SCM TO SERVICES. MS COX CONFERENCED HER FRIEND (CONS) INTO THE CALL AND DISCLOSED SHE WAS CONCERNED ABOUT CONS PARANOID THOUGHTS AND DELUSIONS. CONS DENIED THOUGHTS AND DELUSIONS BUT CONSENTED TO HAVE MCT DISPATCH TO HIS RESIDENCE.

**Problem 1:** (298.9/F29) Unspecified Schizophrenia Spectrum and Other Psychotic Disorder

**Co-Occurring Issues Identified:** None Reported

**Referral Source:**  
SELF VIA JENNIFER COX/FRIEND

**Type of Transition:** Current Setting

**Reason for Discharge**

UNABLE TO REACH CONS FOR F/U

**MCT Action:** MCT, Referred to Community Providers, Crisis Plan

**Referrals (include name, address, phone #, days/hours of service available):** List

MOBILE CRISIS TEAM / 704-566-3410 24/7/365 - Face to face or telephonic assistance with crisis situations

Referral Information: Cardinal Innovations / 800-939-5911 - 24 hr call-center, assistance with referrals for mental health, substance abuse, and intellectual and/or developmental disabilities



Referral Information: CMC-R/BHC 501 Billingsley Rd. Charlotte, NC 28211 / 704-444-2400 - 24/7/365 Psychiatric ER

Referral Information: Presbyterian Hospital 200 Hawthorne Lane, Charlotte NC 28204 / 704-384-4000 - Adult, adolescent, and child mental health outpt and inpt services

Referral Information: TransMED Clinic 5700 Executive Center Dr Ste 110 Charlotte, NC 28212 / 704-525-3255 - Adult, adolescent, and child psychiatric services

## SECTION 2

### Current Recovery

**Progress / Status:** Contemplating changes needed to support recovery/treatment

**Status of Person at Discharge:** Unknown

**Goals Achieved / Progress Towards Goals Made During Program Participation:** MH - Stabilize and maintain the highest level of functioning

**Explain progress toward this goal:** UNKNOWN- MCT HAS BEEN UNABLE TO REACH CONS FOR F/U.

**List the Consumer's current position in each of the following areas:**

**Strengths:** MEDICATION MANAGEMENT, INTELLIGENCE

**Needs:** ONGOING MH SERVICES, PSYCHIATRIC EVAL

**Abilities:** ACADEMIC SKILLS, COMMUNICATION SKILLS

**Preferences:** FOR HIS FRIEND TO LEAVE HIM ALONE AND STOP SPREADING LIES ABOUT PARANOIA

**Focal Issues (Pick up to 3):** CR- Community Resources, P- Psychotic

**Start GAF:** 34

**End GAF:** 0

**Current Medications (prescribed and non-prescribed) - please include medication name, strength, dose, and prescribing physician:** Medications

ZYPREXA, 5MG, CELEXA, 20MG, ADDERAL, 40MG,

**Persons providing input used in the development of this plan (in person, on the phone, in staffing):** Consumer

**Did consumer receive a copy of referrals?:** Yes

**Date Referrals Sent:** 04/19/2019

Employee Signature

*S. Sherri Horton*, MS

4/19/19 11:31 AM  
Sherri Horton  
MS

Approved by KM1 on 4/29/19